

From: [REDACTED]

Date: Sat, Mar 17, 2018 at 10:00 PM

Subject: Driver compliment

To: dfhv@dc.gov

To Whom It May Concern:

I recently left my brand-new laptop in a cab accidentally and was extremely concerned that it would be lost forever. I filled out the Lost&Found form on the DFHV website but had very low expectations.

A few days later, I was thrilled to receive the email from DFHV saying that my laptop had been turned in and quickly went to the DFHV offices to pick it up.

I applaud my driver – Muhammad Mansha (ID 82106) – for his honesty and integrity in turning in my laptop. I was also impressed with the DC city government's efficient and professional system for processing lost objects.

With my sincerest gratitude, I thank the driver and the city of DC for their excellent service. I will keep telling others about this great experience!

Best,

Abigail