

GOVERNMENT OF THE DISTRICT OF COLUMBIA

+ + + + +

DEPARTMENT OF FOR-HIRE VEHICLES

+ + + + +

FULL COMMISSION MEETING

+ + + + +

THURSDAY
NOVEMBER 10, 2016

+ + + + +

The Commission met in the D.C.
Department of For-Hire Vehicles, 2235 Shannon
Place, SE, Washington, D.C., at 2:00 p.m., Ernest
Chrappah, Chairman, presiding.

COMMISSIONERS PRESENT:

ERNEST CHRAPPAH, Chairman
JEFFREY SCHAEFFER, Commissioner
DOTTI WADE, Commissioner

STAFF PRESENT:

JUANDA MIXON, SECRETARY TO THE COMMISSION
MONIQUE BOCOCK, ESQ., General Counsel

C-O-N-T-E-N-T-S

Chairman 3

Public Hearing on Proposed Amendments
to Chapters of Title 31 DCMR 3

Public Comment 4

Larry Frankel. 4

Massoud Medghalchi 8

Nathan Price 13

Closing Statements by Members. 15

Adjourn. 15

1 P-R-O-C-E-E-D-I-N-G-S

2 2:17 p.m.

3 CHAIRMAN CHRAPPAH: Good afternoon.

4 Welcome to the hearing. Welcome to the public
5 hearing on proposed amendments to Chapters 4, 5,
6 6, 8, 15, 20 and 99 of Title 31 DCMR. Today is
7 November 10, 2016, Thursday and we are located in
8 Public Hearing Room 2235 Shannon Place SE,
9 Washington D.C. and the time is 2:17.

10 We are fortunate to be joined today by
11 a couple of our For-Hire Vehicle Advisory council
12 members and some they are streaming live during
13 the course of our hearing today. To my right is
14 Ms. Dotti Love Wade, and to my left is Jeffrey
15 Schaeffer. Jeffrey Schaeffer is a representative
16 of a company providing Vehicle For-Hire Service
17 in the District of Columbia, and Ms. Wade is a
18 district resident who regularly uses public or
19 private vehicle for-hire service.

20 Before we get into the hearing, it's
21 usual and customary I would like us to observe a
22 moment of silence for those who've departed.

1 (Moment of silence.)

2 Thank you. The Department of For-Hire
3 Vehicles has scheduled this public hearing to
4 hear from our community and our stakeholders
5 regarding the digital taxicab solutions. The
6 regulation was put out some weeks back and there
7 are a number of registered speakers, so I'm going
8 to ask the Secretary of the Department to call
9 out the individuals who signed up to speak in the
10 order they are registered.

11 SECRETARY MIXON: First we have Mr.
12 Larry Frankel.

13 MR. FRANKEL: I apologize for the red
14 ink. 1, 2, 3, can you hear me?

15 I apologize for the red ink; my
16 printer at home ran out of ink, so we had to make
17 this red ink instead of normal black.

18 Very good. Should I go ahead and
19 spell my name?

20 CHAIRMAN CHRAPPAH: Yes.

21 MR. FRANKEL: Yes, my name is Larry
22 Frankel, L-A-R-R-Y, F-R-A-N-K-E-L. I sort of

1 made an abbreviated statement, once again,
2 because due to the content of these emergency
3 regulations in which I find many passages as
4 unacceptable. I will only illustrate during my
5 scope and testimony as to what those are, so if
6 anybody is not here and would like to read it,
7 please refer to the transcripts to find content
8 if you're not present here.

9 I would like to follow with a few
10 things about the rule-making here. What's very
11 interesting is that four years ago to five years
12 ago, mine and Mr. Massoud's testimony was very
13 similar to this, except it was looked upon as
14 opposition at the time to the policy; that was
15 the taxicab meters and the dome light and the
16 credit card PSP to which this legislation is
17 about. Now, before the legislation is kind of a
18 preamble which discussed why this has happened.
19 I'm not really against most of the rules being
20 changed back to what they kind of were. They
21 kind of switch back and forth; before we had a
22 \$450 dome light, we had a \$50 dome light. And

1 now we're going to get rid of the \$450 dome light
2 and we're going to go back to a \$50 one.

3 What these policies are doing are
4 bankrupting what's left of the taxicab drivers.
5 These were expensive items, these cost time and
6 energy. There was nothing wrong with the idea of
7 any of these. Many of these were great ideas, a
8 dome light that actually told the people on the
9 street in English words whether you were
10 available or not, is now being scrapped. The
11 meters that you waited in line for, for weeks at
12 a time, sometimes you were out of business for a
13 month because the implementation of that did not
14 include enough meters, enough dome lights, enough
15 of anything to fulfill the time elements, so
16 people got fined and thousands of dollars were
17 paid and time was lost and we had bad equipment.
18 This is what this says; this says in all these
19 words it was bad.

20 It says it's now several years later
21 and the time has come to move past the original
22 regulations which got the industry over its

1 initial hurdles. Hurdles? It bankrupted me. I
2 don't know what it's doing for you? Our
3 director, Mr. Chrappah, I thank you for the last
4 meeting. Of all the meetings, the very last
5 meeting last week was the very first one which I
6 felt there was some progress, that I could sit
7 down and discuss a real industry situation with
8 realism and being honest about what the fares
9 could be and how they could change and how they
10 can manipulate to make driving more profitable.
11 But we can't do that because my argument has
12 always been this; my complaint for many years has
13 been that the industry resolution that I have and
14 others have offered and proposed are regurgitated
15 back to me and us as punitive punishment for
16 honestly addressing problems openly.

17 This is a wonderful example of
18 regurgitation, this is a waste of time, to which
19 even it says it in here. It says that the rules
20 and regulations as proposed will not change
21 anything majorly, do any progress for our
22 industry or for your income. So, it's a

1 lackluster attempt. It says right here; "with
2 this in mind of these regulations, the Department
3 has carefully considered the next steps,
4 beginning with the question of whether
5 adjustments to the existing regulations would be
6 sufficient to address the needs of the industry
7 in the current marketplace." The answer is no.
8 That's what it says; the answer is no. So,
9 what's the purpose?

10 Thank you. Have a good day.

11 CHAIRMAN CHRAPPAH: Thank you, Larry.

12 SECRETARY MIXON: All right, the next
13 person is Mr. Massoud Medghalchi. Do you have
14 your statement?

15 MR. MEDGHALCHI: Oh, yeah. All ten of
16 them for the ten people sitting up here.

17 SECRETARY MIXON: Okay.

18 MR. MEDGHALCHI: Some of them are
19 invisible today.

20 Hello, Mr. Chairman. How are you?

21 CHAIRMAN CHRAPPAH: I'm well, Massoud.
22 Good to see you today.

1 MR. MEDGHALCHI: Good to see you, too.

2 Thank you for the opportunity to
3 testify today. My name is Massoud Medghalchi; I
4 represent the dominion of DC taxicab drivers and
5 I'm actually a board member.

6 Anyway, I'm going to go into
7 reiterating some of what Mr. Frankel said. We
8 fought some of the regulations that we were
9 saddled with tooth and nail because of the timing
10 that it was being done in, which was extremely
11 fast, it was choking us in the industry and a
12 lack of coherence as to in what order they came
13 and also basically not equipment it was not
14 coordinated right, so we did not access to the
15 equipment on time. Every time we objected to it,
16 whether it was in front of Ms. wonderful Shay who
17 was behind all this crap, and your panel when you
18 were not here, Mr. Linton, it was defended
19 vociferously by government representatives that
20 these were absolutely necessary regulations to
21 bring the industry into compliance and also with
22 what the public wanted.

1 What gives you the impetus now to
2 pivot 180 degrees from all of this? I can tell
3 you what it is; you know there can be a very
4 successful lawsuit and it can be a class action.
5 It could actually bankrupt the city. If the
6 wonderful drivers here, the idiots that we tried
7 to tell them all these years how they were being
8 sandbagged by the government, had stood behind
9 us. You were lucky in that respect. We never
10 got that support.

11 Not only they lost their business,
12 they lost their dignity. The dignity they lost
13 was because of not fighting, because of not
14 listening to us. You on the government side took
15 the rest of it away from them. These regulations
16 that were put in place and later on with the
17 entrance of Uber into the business, shared riding
18 so-called, all of a sudden Ms. Shay wrote another
19 set of regulations to accommodate them. However,
20 there were no measures put in there for
21 enforcement, and that was admitted by Mr. Start
22 (phonetic) at a roundtable before the Fifth

1 District Police. He actually is on record having
2 said that, the regulations written as they stand
3 today was unenforceable.

4 That to me spells discrimination,
5 equal protection, they're all being violated.
6 You know these regulations have a lot of holes in
7 them; that's the reason why you want to get rid
8 of them. I have pictures of at least 15 tags
9 from Iowa, New York, New Jersey, Florida, you
10 name it, who are hacking on the streets with Uber
11 signs. I've seen them when they're dropped off
12 or when they pick up passengers. I've even
13 brought it to the attention of the enforcement on
14 the street. I will just leave off the name of
15 the enforcement, the officers that I've talked
16 to.

17 They basically throw their hands up
18 and say, "Yeah, we'll do what we can." How come
19 enforcement is not being equally distributed
20 among the for-hire vehicles. The cab drivers
21 don't have enough jobs, so they pile into lines
22 in which they're basically loitering, and they

1 easily come and give them tickets. In the
2 meanwhile the street is riddled like a brothel
3 for whoever that wants to come from wherever in
4 the United States to prostitute his business to
5 the people on the streets.

6 I have two ladies in a Wisconsin
7 Avenue address, one of them came to her house to
8 find her Uber driver sitting in her living room
9 waiting for her. I'm hoping she's going to bring
10 charges against the city. I'm trying to talk
11 them into it. Another one that's been raped that
12 has never reported. One of these days we will
13 get you. I don't when it's going to be, but we
14 will get you one of these days.

15 I have another guy that was held at
16 gunpoint at the stadium who was supposed to be an
17 Uber driver and made him take out all his money
18 from his bank receipt. I had to give him a ride
19 because he only had \$10. He had begged the guy
20 to leave him with him 10 bucks so he could get
21 home.

22 SECRETARY MIXON: That's your time.

1 MR. MEDGHALCHI: All right, it's
2 useless. Have a good day.

3 CHAIRMAN CHRAPPAH: Thank you,
4 Massoud.

5 Is there anyone in the audience who is
6 not a registered speaker, who needs some time to
7 share some thoughts?

8 We have one. You have two minutes,
9 and that will round out public speaking, public
10 witness statement.

11 MR. PRICE: My name is Nathan Price, I
12 drove a cab 44-1/2 years.

13 CHAIRMAN CHRAPPAH: Good to see you,
14 Nathan.

15 MR. PRICE: I'm out of business. The
16 sad thing is that I remember it used to be that
17 the taxi industry, when it started in 1835 to the
18 present; it's very sad to see where we are today.
19 I was listening to you talking about the volumes,
20 or the chapters as you call them of Title 31; 31
21 used to be a quarter-inch thick, 8-1/2 by 11,
22 drivers used to carry them around in their cabs,

1 it was their Bible. Now it's so thick, it won't
2 even fit in the front seat of your car.

3 What is happening has been a
4 systematic annihilation of the industry. It was
5 a gateway for a lot of people to go into
6 business, stay in business, raise families and do
7 whatever. The industry was overburdened going
8 back to 1985, there were too many taxicabs. All
9 of a sudden because we have a zoned system, we
10 got bounded. We went to meters because Adrian
11 Fenty said we want to be universal. Now, every
12 city that went universal had something called a
13 limit on the number of cabs. That was like
14 thrown out the window, and instead we increased
15 the number of drivers, increased the number of
16 cabs, the city council protects the DCTC and let
17 Uber, Lyft and other ride-sharing service come
18 into the business, bankrupting the drivers and
19 through the company.

20 In closing, I'd like to say one thing;
21 the biggest Acting Chairman before you in the
22 District -- DCTC, he was the first person who I

1 consider a regulator, and that was very
2 refreshing. When you came along, you were the
3 first person who had a background in economics.
4 That was refreshing, but there's nothing you've
5 done dealing with economics, because our business
6 is based on economics. So, basically, I know
7 people like their job, because the job pays
8 money, it pays the bills, but this business is
9 about supply and demand and how you distribute
10 those things.

11 Thank you very much.

12 CHAIRMAN CHRAPPAH: Thank you, Mr.
13 Price. On that note, ladies and gentlemen
14 gathered here today, the public witness session
15 of this meeting is concluded and this meeting is
16 adjourned.

17 Thank you.

18 (Whereupon, the above-entitled matter
19 went off the record at 2:17 p.m.)
20
21
22

A	12:4 13:15 14:6,6,18 15:5,8	DC 9:4 DCMR 2:9 3:6 DCTC 14:16,22 dealing 15:5 defended 9:18 degrees 10:2 demand 15:9 departed 3:22 Department 1:3,10 4:2 4:8 8:2 digital 4:5 dignity 10:12,12 director 7:3 discrimination 11:4 discuss 7:7 discussed 5:18 distribute 15:9 distributed 11:19 district 1:1 3:17,18 11:1 14:22 doing 6:3 7:2 dollars 6:16 dome 5:15,22,22 6:1,8 6:14 dominion 9:4 Dotti 1:14 3:14 driver 12:8,17 drivers 6:4 9:4 10:6 11:20 13:22 14:15,18 driving 7:10 dropped 11:11 drove 13:12 due 5:2	fast 9:11 felt 7:6 Fenty 14:11 Fifth 10:22 fighting 10:13 find 5:3,7 12:8 fined 6:16 first 4:11 7:5 14:22 15:3 fit 14:2 five 5:11 Florida 11:9 follow 5:9 for-hire 1:3,10 3:11,16 3:19 4:2 11:20 forth 5:21 fortunate 3:10 fought 9:8 four 5:11 Frankel 2:13 4:12,13,21 4:22 9:7 front 9:16 14:2 fulfill 6:15 FULL 1:5
	C	G	
abbreviated 5:1 above-entitled 15:18 absolutely 9:20 access 9:14 accommodate 10:19 Acting 14:21 action 10:4 address 8:6 12:7 addressing 7:16 Adjourn 2:21 adjourned 15:16 adjustments 8:5 admitted 10:21 Adrian 14:10 Advisory 3:11 afternoon 3:3 ago 5:11,12 ahead 4:18 amendments 2:8 3:5 annihilation 14:4 answer 8:7,8 anybody 5:6 Anyway 9:6 apologize 4:13,15 argument 7:11 attempt 8:1 attention 11:13 audience 13:5 available 6:10 Avenue 12:7	C-O-N-T-E-N-T-S 2:4 cab 11:20 13:12 cabs 13:22 14:13,16 call 4:8 13:20 called 14:12 car 14:2 card 5:16 carefully 8:3 carry 13:22 Chairman 1:11,13 2:6 3:3 4:20 8:11,20,21 13:3,13 14:21 15:12 change 7:9,20 changed 5:20 chapters 2:9 3:5 13:20 charges 12:10 choking 9:11 Chrappah 1:11,13 3:3 4:20 7:3 8:11,21 13:3 13:13 15:12 city 10:5 12:10 14:12,16 class 10:4 closing 2:19 14:20 coherence 9:12 Columbia 1:1 3:17 come 6:21 11:18 12:1,3 14:17 Comment 2:11 Commission 1:5,9,16 Commissioner 1:13,14 COMMISSIONERS 1:12 community 4:4 company 3:16 14:19 complaint 7:12 compliance 9:21 concluded 15:15 consider 15:1 considered 8:3 content 5:2,7 coordinated 9:14 cost 6:5 council 3:11 14:16 Counsel 1:17 couple 3:11 course 3:13 crap 9:17 credit 5:16 current 8:7 customary 3:21	gateway 14:5 gathered 15:14 General 1:17 gentlemen 15:13 give 12:1,18 gives 10:1 government 1:1 9:19 10:8,14 gunpoint 12:16	
B	D	H	
back 4:6 5:20,21 6:2 7:15 14:8 background 15:3 bad 6:17,19 bank 12:18 bankrupt 10:5 bankrupted 7:1 bankrupting 6:4 14:18 based 15:6 basically 9:13 11:17,22 15:6 begged 12:19 beginning 8:4 Bible 14:1 biggest 14:21 bills 15:8 black 4:17 board 9:5 BOCOCK 1:17 bounded 14:10 bring 9:21 12:9 brothel 12:2 brought 11:13 bucks 12:20 business 6:12 10:11,17	D.C 1:9,10 3:9 day 8:10 13:2 days 12:12,14	easily 12:1 economics 15:3,5,6 elements 6:15 emergency 5:2 energy 6:6 enforcement 10:21 11:13,15,19 English 6:9 entrance 10:17 equal 11:5 equally 11:19 equipment 6:17 9:13,15 Ernest 1:10,13 ESQ 1:17 example 7:17 existing 8:5 expensive 6:5 extremely 9:10	hacking 11:10 hands 11:17 happened 5:18 happening 14:3 hear 4:4,14 hearing 2:8 3:4,5,8,13 3:20 4:3 held 12:15 Hello 8:20 holes 11:6 home 4:16 12:21 honest 7:8 honestly 7:16 hoping 12:9 house 12:7 hurdles 7:1,1
	E	I	
	F	idea 6:6 ideas 6:7 idiots 10:6 illustrate 5:4	
	F-R-A-N-K-E-L 4:22 families 14:6 fares 7:8		

impetus 10:1
implementation 6:13
include 6:14
income 7:22
increased 14:14,15
individuals 4:9
industry 6:22 7:7,13,22
 8:6 9:11,21 13:17
 14:4,7
initial 7:1
ink 4:14,15,16,17
interesting 5:11
invisible 8:19
lowa 11:9
items 6:5

J

Jeffrey 1:13 3:14,15
Jersey 11:9
job 15:7,7
jobs 11:21
joined 3:10
JUANDA 1:16

K**L**

L-A-R-R-Y 4:22
lack 9:12
lackluster 8:1
ladies 12:6 15:13
Larry 2:13 4:12,21 8:11
lawsuit 10:4
leave 11:14 12:20
left 3:14 6:4
legislation 5:16,17
light 5:15,22,22 6:1,8
lights 6:14
limit 14:13
line 6:11
lines 11:21
Linton 9:18
listening 10:14 13:19
live 3:12
living 12:8
located 3:7
loitering 11:22
looked 5:13
lost 6:17 10:11,12,12
lot 11:6 14:5
Love 3:14
lucky 10:9
Lyft 14:17

M

majorly 7:21
manipulate 7:10
marketplace 8:7

Massoud 2:15 8:13,21
 9:3 13:4
Massoud's 5:12
matter 15:18
measures 10:20
Medghalchi 2:15 8:13
 8:15,18 9:1,3 13:1
meeting 1:5 7:4,5 15:15
 15:15
meetings 7:4
member 9:5
members 2:19 3:12
met 1:9
meters 5:15 6:11,14
 14:10
mind 8:2
mine 5:12
minutes 13:8
MIXON 1:16 4:11 8:12
 8:17 12:22
moment 3:22 4:1
money 12:17 15:8
MONIQUE 1:17
month 6:13
move 6:21

N

nail 9:9
name 4:19,21 9:3 11:10
 11:14 13:11
Nathan 2:17 13:11,14
necessary 9:20
needs 8:6 13:6
never 10:9 12:12
New 11:9,9
normal 4:17
note 15:13
November 1:7 3:7
number 4:7 14:13,15,15

O

objected 9:15
observe 3:21
offered 7:14
officers 11:15
once 5:1
openly 7:16
opportunity 9:2
opposition 5:14
order 4:10 9:12
original 6:21
overburdened 14:7

P

P-R-O-C-E-E-D-I-N-G-S
 3:1
p.m 1:10 3:2 15:19
paid 6:17

panel 9:17
passages 5:3
passengers 11:12
pays 15:7,8
people 6:8,16 8:16 12:5
 14:5 15:7
person 8:13 14:22 15:3
phonetic 10:22
pick 11:12
pictures 11:8
pile 11:21
pivot 10:2
place 1:10 3:8 10:16
please 5:7
Police 11:1
policies 6:3
policy 5:14
preamble 5:18
present 1:12,15 5:8
 13:18
presiding 1:11
Price 2:17 13:11,11,15
 15:13
printer 4:16
private 3:19
problems 7:16
profitable 7:10
progress 7:6,21
proposed 2:8 3:5 7:14
 7:20
prostitute 12:4
protection 11:5
protects 14:16
providing 3:16
PSP 5:16
public 2:8,11 3:4,8,18
 4:3 9:22 13:9,9 15:14
punishment 7:15
punitive 7:15
purpose 8:9
put 4:6 10:16,20

Q

quarter-inch 13:21
question 8:4

R

raise 14:6
ran 4:16
raped 12:11
read 5:6
real 7:7
realism 7:8
reason 11:7
receipt 12:18
record 11:1 15:19
red 4:13,15,17
refer 5:7

refreshing 15:2,4
regarding 4:5
registered 4:7,10 13:6
regularly 3:18
regulation 4:6
regulations 5:3 6:22
 7:20 8:2,5 9:8,20
 10:15,19 11:2,6
regulator 15:1
regurgitated 7:14
regurgitation 7:18
reiterating 9:7
remember 13:16
reported 12:12
represent 9:4
representative 3:15
representatives 9:19
resident 3:18
resolution 7:13
respect 10:9
rest 10:15
rid 6:1 11:7
riddled 12:2
ride 12:18
ride-sharing 14:17
riding 10:17
room 3:8 12:8
round 13:9
roundtable 10:22
rule-making 5:10
rules 5:19 7:19

S

sad 13:16,18
saddled 9:9
sandbagged 10:8
says 6:18,18,20 7:19,19
 8:1,8
Schaeffer 1:13 3:15,15
scheduled 4:3
scope 5:5
scrapped 6:10
SE 1:10 3:8
seat 14:2
Secretary 1:16 4:8,11
 8:12,17 12:22
seen 11:11
service 3:16,19 14:17
session 15:14
set 10:19
Shannon 1:10 3:8
share 13:7
shared 10:17
Shay 9:16 10:18
side 10:14
signed 4:9
signs 11:11
silence 3:22 4:1

similar 5:13
sit 7:6
sitting 8:16 12:8
situation 7:7
so-called 10:18
solutions 4:5
sort 4:22
speak 4:9
speaker 13:6
speakers 4:7
speaking 13:9
spell 4:19
spells 11:4
stadium 12:16
STAFF 1:15
stakeholders 4:4
stand 11:2
Start 10:21
started 13:17
statement 5:1 8:14
 13:10
Statements 2:19
States 12:4
stay 14:6
steps 8:3
stood 10:8
streaming 3:12
street 6:9 11:14 12:2
streets 11:10 12:5
successful 10:4
sudden 10:18 14:9
sufficient 8:6
supply 15:9
support 10:10
supposed 12:16
switch 5:21
system 14:9
systematic 14:4

T

tags 11:8
talk 12:10
talked 11:15
talking 13:19
taxi 13:17
taxicab 4:5 5:15 6:4 9:4
taxicabs 14:8
tell 10:2,7
ten 8:15,16
testify 9:3
testimony 5:5,12
thank 4:2 7:3 8:10,11
 9:2 13:3 15:11,12,17
thick 13:21 14:1
things 5:10 15:10
thoughts 13:7
thousands 6:16
throw 11:17

thrown 14:14
Thursday 1:7 3:7
tickets 12:1
timing 9:9
Title 2:9 3:6 13:20
today 3:6,10,13 8:19,22
 9:3 11:3 13:18 15:14
told 6:8
tooth 9:9
transcripts 5:7
tried 10:6
trying 12:10
two 12:6 13:8

U

Uber 10:17 11:10 12:8
 12:17 14:17
unacceptable 5:4
unenforceable 11:3
United 12:4
universal 14:11,12
useless 13:2
uses 3:18
usual 3:21

V

vehicle 3:11,16,19
vehicles 1:3,10 4:3
 11:20
violated 11:5
vociferously 9:19
volumes 13:19

W

Wade 1:14 3:14,17
waited 6:11
waiting 12:9
wanted 9:22
wants 12:3
Washington 1:10 3:9
waste 7:18
week 7:5
weeks 4:6 6:11
Welcome 3:4,4
went 14:10,12 15:19
who've 3:22
window 14:14
Wisconsin 12:6
witness 13:10 15:14
wonderful 7:17 9:16
 10:6
words 6:9,19
written 11:2
wrong 6:6
wrote 10:18

X

Y

years 5:11,11 6:20 7:12
 10:7 13:12
York 11:9

Z

zoned 14:9

0

1

10 1:7 3:7 12:19,20
11 13:21
13 2:17
15 2:19,21 3:6 11:8
180 10:2
1835 13:17
1985 14:8

2

2 4:14
2:00 1:10
2:17 3:2,9 15:19
20 3:6
2016 1:7 3:7
2235 1:10 3:8

3

3 2:6,9 4:14
31 2:9 3:6 13:20,20

4

4 2:11,13 3:5
44-1/2 13:12
450 5:22 6:1

5

5 3:5
50 5:22 6:2

6

6 3:6

7

8

8 2:15 3:6
8-1/2 13:21

9

99 3:6

C E R T I F I C A T E

This is to certify that the foregoing transcript

In the matter of: Commission Meeting

Before: DC Department of For-Hire Vehicles

Date: 11-10-16

Place: Washington, DC

was duly recorded and accurately transcribed under my direction; further, that said transcript is a true and accurate record of the proceedings.



Court Reporter

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

WASHINGTON, D.C. 20005-3701