GOVERNMENT OF THE DISTRICT OF COLUMBIA

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OFFICE OF THE D.C. TAXICAB COMMISSION

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FULL COMMISSION MEETING

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WEDNESDAY JANUARY 14, 2015

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The Commission met in the Public Hearing Room, 2235 Shannon Place, S.E., Washington, D.C., at 10:00 a.m., Eric Rogers, Interim Chairperson, presiding.

COMMISSIONERS PRESENT:

ERIC ROGERS, Interim Chairperson CYRIL CROCKER, Commissioner ANTHONY MUHAMMAD, Commissioner BETTY SMALLS, Commissioner STANLEY TAPSCOTT, Commissioner

STAFF PRESENT:

JUANDA MIXON

JACQUES P. LERNER, ESQ., General Counsel

C-O-N-T-E-N-T-S Call to Order Roll Call by Juanda Mixon, Secretary 3 **Opening Remarks** by Eric Rogers, Interim Chair and Commissioners. 4 Vote on Items 1 and 2 - Clarify Wait and Hourly Rates and Increase Wait and Hourly Rates Vote on Item 3 - Limit Use of Taxicabs for Private Vehicle Dispatch Vote on Item 4 - Clarify Procedures to Appeal License Denials and Establish Procedures for Suspension and Revocation Government Communication and Staff Reports Public Comment Period Adjournment by Eric Rogers, Interim Chair

1	P-R-O-C-E-E-D-I-N-G-S
2	(10:09 a.m.)
3	INTERIM CHAIR ROGERS: Good morning
4	everyone. Let's get this meeting started. My
5	name's Eric Rogers, Interim Chair of the DC
6	Taxicab Commission. So I'd like to call this
7	meeting to order.
8	But first, I'd like to take a moment
9	of silence for us to reflect on everything that
10	we're doing and that we're doing everything well
11	for the citizens of the district and whatever
12	thoughts folks may have.
13	So let's just take a quick moment of
14	silence. Okay. Madam Secretary, can you call
15	the roll to make sure that we have a quorum?
16	MS. MIXON: Yes. Commissioner Burns?
17	Commissioner Cohn? Commissioner Crocker?
18	COMMISSIONER CROCKER: Present.
19	MS. MIXON: Commissioner Ferguson?
20	Commissioner Muhammad?
21	COMMISSIONER MUHAMMAD: Here.
22	MS. MIXON: Commissioner Smalls?

1 COMMISSIONER SMALLS: Here. 2 MS. MIXON: Commissioner Tapscott? COMMISSIONER TAPSCOTT: 3 Here. 4 MS. MIXON: Commissioner Rogers? 5 INTERIM CHAIR ROGERS: Here. 6 MS. MIXON: Chairman, a quorum is 7 present. INTERIM CHAIR ROGERS: 8 Wonderful, so 9 now we can get down to some business. Well 10 first, I just want to start off by giving some 11 opening remarks and just wanted to thank everyone 12 for their support. 13 I am the new Interim Chair of the 14 Commission. I've been in the position, I guess 15 let's say nine days now, started last Monday. 16 So it's definitely been a very 17 exciting time in learning new processes and 18 looking out for the drivers because one of the 19 main things that is of concern to me and one of 20 the main things that I'll be pushing for is to 21 assure a fair and equitable taxicab industry, with a focus on the drivers because they 22

definitely are the lifeblood of the industry. 1 2 And I also want to thank Mayor Bowser for the opportunity to serve you, as I mentioned. 3 4 These are dynamic times in a taxicab and vehicle-5 for-hire industry. And again, my commitment so that it's 6 on record, everyone knows, is to establish a very 7 inclusive process. I'm a firm believer that I 8 9 may have great ideas. 10 The Commission may have great ideas, 11 but the public is really where I'm looking to get 12 most of the ideas on how to improve our 13 processes, improve our system and ensure the 14 economic vitality of the taxicab industry. 15 There will be many ways that I'll be 16 doing that from just riding with drivers, just 17 being out in streets, also establishing several 18 working groups, some formal, some informal so that I can hear from drivers, cab company owners 19 20 and the like just to get their perspective on 21 what we can do to help your business and to help 22 you make money in a fair and equitable way.

1 I've always operated this way. My 2 door is generally open unless I'm out doing something I shouldn't be doing, which is mainly 3 4 smoking a cigarette. I do smoke cigarettes. 5 But it's of paramount importance to me for us to work with you, the riding public, 6 7 taxicab owners and taxicab companies to, again, ensure that we have a fair, open and transparent 8 9 process. 10 But with that said, let's get down to 11 some business. Well, actually, do any of the 12 commissioners have any opening remarks, anything 13 that they would like to say? Mr. Muhammad? No, 14 really? Okay. 15 COMMISSIONER MUHAMMAD: No, not yet. 16 INTERIM CHAIR ROGERS: Not yet? Okay. 17 Mr. Tapscott? 18 COMMISSIONER TAPSCOTT: Welcome. Ι 19 hope you find enjoyable process with the Taxicab 20 Commission, Number 58 some years prior, and I 21 plan on working with you and welcome. You know 22 what I'm saying, so welcome.

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1	INTERIM CHAIR ROGERS: I appreciate
2	that. Commissioner Smalls?
3	COMMISSIONER SMALLS: Well, I'd like
4	to say welcome to you and to say that I'm
5	relatively new also on the Taxicab Commission,
6	look forward to working with you because I think
7	the taxicab drivers are our number one priority.
8	And I'm sure you will follow through.
9	INTERIM CHAIR ROGERS: Yes, I will or
10	my name isn't Eric Rogers. Well, let's get down
11	to business. I do have a more formal opening
12	statement that does impact some of the rules and
13	regulations that we've been working on.
14	Last week, the DC Taxicab Commission
15	withdrew proposed rulemaking to impose a quota on
16	the number of licensed of taxicabs.
17	The quota would formalize and
18	effectively extended the existing moratorium on
19	new H-tags, which is actually a moratorium on
20	taxicab vehicle licenses under DCTC regulations
21	in Title 31, the gateway to receiving H-tags from
22	DMV.

1	The moratorium has been in effect for
2	about five years. The withdrawal of the quota
3	marks the start of an ongoing review of all major
4	DCTC regulations and programs to ensure they
5	reflect the priorities of the new administration.
6	Those priorities include not only
7	helping the industry to achieve a fair,
8	competitive position with the new private
9	vehicles-for-hire but also making sure the
10	agency's regulations are fair to its clients.
11	DCTC believes the size of the industry
12	is a fundamental issue that should not be cast in
13	stone without first taking a comprehensive look
14	at taxicab vehicle licensing, including listening
15	to longstanding claims about the issuance of H-
16	tags.
17	For these reasons, the Commission is
18	not supportive of new regulations for so called
19	modern taxicab associations or MTAs. The vehicle
20	owners who might join MTAs were carved out of the
21	quota, not only giving up hundreds of new
22	licenses but also reserving all these licenses

for non district residents.

2	The Commission will consider emergency
3	and preparedness rulemaking to withdraw the NT
4	regulations at its next meeting. The MTA rules
5	should not be relied upon by vehicle owners.
6	DCTC will schedule a meeting with
7	affected owners to be held within the next two
8	weeks. Please be sure to check the Commission's
9	website for the announcement.
10	Also, folks can email me at
11	eric.rogers2@dc.gov if they would like further
12	information. If the MTA rules are withdrawn,
13	they may be proposed again in the future.
14	But that would come after the next
15	step, which is a full consideration of matters
16	related to the issuance of H-tags. As it's done
17	in the past with other complex issues, the
18	commissioners referring these issues to the panel
19	on industry.
20	The panel will research and
21	investigate the relevant policy, legal and
22	factual issues concerning vehicle-for-hire

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licenses and will issue a public report by June 1 2 15th of this year containing its findings and 3 making recommendations for any appropriate 4 rulemaking. 5 The panel will consider common justifications for seeking new H-tags, the 6 7 existing moratorium and previously proposed 8 quota. 9 We have a need for more vehicle 10 accessible and fuel efficient vehicles, the 11 ability of taxicabs to fairly compete with 12 private vehicles-for-hire and other matters as it 13 deems appropriate. 14 Although the panel's work will not 15 guarantee anyone a new H-tag, it will give those 16 who seek tags a great opportunity to guide and 17 inform DCTC's licensing policies. 18 Please, again, watch the Commission's 19 website and DC Register in the coming weeks for 20 more information about the panel's proceedings. 21 And I do encourage all DCTC clients in the 22 general public to fully participate.

So again, be looking out for the 1 2 meetings and the like because we do, I do want to hear from you quys as it relates, and I want the 3 4 panel to be informed by the public's sentiment, 5 ideas on how we can create a new, innovative and dynamic vehicle-for-hire industry in the District 6 7 of Columbia. Any questions, comments, concerns from 8 9 the Commissioners? Okay. So now let's move on 10 to our main agenda, as amended. So commissioners will look at their agenda. 11 12 I would like to call for a vote on 13 Item Number 1 and Number 2 in combination. I'11 14 let our general counsel explain the rationale. 15 Item 1 would be an MR. LERNER: 16 emergency rule that would take effect 17 immediately, if approved, which would correct a 18 recent final rulemaking, which inadvertently 19 changed the wait rate to \$35 in Chapter 8. The 20 rule will clarify that the rate is \$25 per hour. The second item, which is related to 21 22 the first, is a proposed rule to change the wait

rate, increase it to \$35 an hour, which would 1 2 then make it the same as the hourly rate. So both time rates in Chapter 8 would be the same. 3 4 INTERIM CHAIR ROGERS: Is there a 5 motion on the floor to combine the two items into a single vote? 6 COMMISSIONER MUHAMMAD: 7 Moved. Seconded. COMMISSIONER CROCKER: 8 9 INTERIM CHAIR ROGERS: The item has 10 been properly moved and seconded by Commissioner 11 All in favor, please say aye. Muhammed. 12 (Chorus of ayes) 13 INTERIM CHAIR ROGERS: All opposed? 14 I believe we have a unanimous vote on that one. 15 Madam Secretary. 16 MS. MIXON: Okay. For the vote 17 determination, Commissioner Burns? Commissioner 18 Cohn? Commissioner Crocker? 19 COMMISSIONER CROCKER: Yes. 20 MS. MIXON: Commissioner Ferguson? 21 Commissioner Muhammad? 22 COMMISSIONER MUHAMMAD: Yes.

MS. MIXON: Commissioner Smalls? 1 2 COMMISSIONER SMALLS: Yes. 3 MS. MIXON: Commissioner Tapscott? 4 COMMISSIONER TAPSCOTT: Yes. 5 MS. MIXON: Commissioner Rogers? INTERIM CHAIR ROGERS: 6 Yes. So, Madam 7 Secretary, just to be clear so that we have a properly executed vote, this is a vote to number 8 9 one, combine the two items --10 MS. MIXON: Yes. 11 INTERIM CHAIR ROGERS: -- and then we 12 will take a second vote on the actual 13 rulemakings? 14 MS. MIXON: Yes. 15 INTERIM CHAIR ROGERS: Okay. Is there 16 a motion to move, Commissioner Tapscott moved it, 17 and it was seconded by Commissioner Smalls. 18 Madam Secretary, please call the vote. 19 (Off microphone discussion) 20 INTERIM CHAIR ROGERS: Sorry. And 21 again, we are voting to approve one and two, 22 Number 1, which is an emergency rulemaking for

1	Chapter 8 to clarify the waits as \$25 per hour.
2	And then we are voting to approve
3	publication of a proposed rulemaking for Chapter
4	8 to increase the wait rates to \$35 an hour.
5	Understood? Very clear?
6	MS. MIXON: Okay, yes. Commissioner
7	Burns? Commissioner Cohn? Commissioner Crocker?
8	COMMISSIONER CROCKER: Yes.
9	MS. MIXON: Commissioner Ferguson?
10	Commissioner Muhammad?
11	COMMISSIONER MUHAMMAD: Yes.
12	MS. MIXON: Commissioner Smalls?
13	COMMISSIONER SMALLS: Yes.
14	MS. MIXON: Commissioner Tapscott?
15	COMMISSIONER TAPSCOTT: Yes.
16	MS. MIXON: Commissioner Rogers?
17	INTERIM CHAIR ROGERS: Yes. Okay.
18	Item Number 3, which is a vote to approve
19	publication of final rulemaking for Chapter 8 and
20	18 to require dispatch of public vehicles-for-
21	hire to comply with the requirements of this
22	title and limit the use of taxicabs for private

vehicle dispatch to keep them available for 1 2 street hails by wheelchair passengers. Mr. General Counsel, could you go into 3 4 further explanation? 5 Yes, these are final rule MR. LERNER: to amend Chapter 8 to require that a public 6 7 vehicle-for-hire, subject to taxicab, must always comply with all applicable rules for that class 8 9 of service regardless of any service that it is 10 performing. And it is also a final amendment to 11 12 the caps rules in Chapter 18, which clarifies 13 service priorities and requires that the caps 14 vehicles can only be used as public vehicles-for-15 hire. 16 INTERIM CHAIR ROGERS: Thank you, sir. 17 Any questions? Is there a motion on the floor to 18 move this item for a vote? 19 COMMISSIONER MUHAMMAD: So moved. 20 INTERIM CHAIR ROGERS: Okay. Second? 21 COMMISSIONER CROCKER: Second. 22 INTERIM CHAIR ROGERS: Okay. Madam

1	Secretary, we have a properly moved and seconded
2	motion. Please call the roll.
3	MS. MIXON: Commissioner Burns?
4	Commissioner Cohn? Commissioner Crocker?
5	COMMISSIONER CROCKER: Yes.
6	MS. MIXON: Commissioner Ferguson?
7	Commissioner Muhammad?
8	COMMISSIONER MUHAMMAD: Yes.
9	MS. MIXON: Commissioner Smalls?
10	COMMISSIONER SMALLS: Yes.
11	MS. MIXON: Commissioner Tapscott?
12	COMMISSIONER TAPSCOTT: Yes.
13	MS. MIXON: Commissioner Rogers?
14	INTERIM CHAIR ROGERS: Yes. Okay.
15	Thank you. And the final item that we have to
16	vote on is a vote to approve final rulemakings
17	for Chapter 4, 7, 10, 13 and 15 to clarify
18	procedures to appeal denials of licenses and
19	establish procedures to suspend or revoke
20	reciprocity operating privileges.
21	Mr. General Counsel, can you further
22	explain?

MR. LERNER: Yes, these are final
 rules for multiple chapters. They create new
 procedures to appeal any type of license under
 Title 31, regardless of what is called.

5 They would be considered under new 6 procedures, and in addition, it would create a 7 new enforcement tool for the Office of Taxicabs 8 to allow the office to suspend or revoke the 9 operating privileges of drivers from Maryland or 10 Virginia who come to the district and violate the 11 reciprocity rules.

12 Those drivers would now be subject to 13 a new tool, which would allow the office to seek 14 suspension or revocation in front of OAH, which 15 if violated would then have those drivers, if 16 they continue to operate in violation of an order 17 which was sustained, they would be illegal 18 operators subject to all the penalties for 19 unlawful operator, unlawful vehicle. 20 INTERIM CHAIR ROGERS: Thank you, sir.

21 Any questions? Comments, questions? Yes, sir.
22 Commissioner Muhammed?

1	COMMISSIONER MUHAMMAD: Since we have
2	established that the commissioners who are not
3	here, could we not read their names and go to
4	only the ones that are here?
5	INTERIM CHAIR ROGERS: I think as a
6	matter of formality we still have to include
7	their name and record them as absent for the
8	official record, but I defer to the general
9	counsel on that.
10	MR. LERNER: I agree.
11	INTERIM CHAIR ROGERS: So just to
12	ensure that we have a complete record of who's
13	here, who's not and who voted on what, I think
14	that's the appropriate way.
15	COMMISSIONER MUHAMMAD: Okay.
16	INTERIM CHAIR ROGERS: Okay?
17	COMMISSIONER MUHAMMAD: Yes.
18	INTERIM CHAIR ROGERS: Thank you, sir.
19	You have the item before you. Is there a motion
20	
21	COMMISSIONER MUHAMMAD: Moved.
22	INTERIM CHAIR ROGERS: It's moved. Do
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I hear a second? 1 2 COMMISSIONER SMALLS: Second. INTERIM CHAIR ROGERS: The motion of 3 4 the item has been properly moved and seconded. 5 Madam Secretary, please call the role for a vote. MS. MIXON: Commissioner Burns? 6 Commissioner Cohn? Commissioner Crocker? 7 COMMISSIONER CROCKER: 8 Yes. 9 MS. MIXON: Commissioner Ferguson? 10 Commissioner Muhammad? 11 COMMISSIONER MUHAMMAD: Yes. 12 MS. MIXON: Commissioner Smalls? 13 COMMISSIONER SMALLS: Yes. 14 MS. MIXON: Commissioner Tapscott? 15 COMMISSIONER TAPSCOTT: Yes. 16 MS. MIXON: Commissioner Rogers? 17 INTERIM CHAIR ROGERS: Yes. Okay. 18 And let's move on to Item 4 in the agenda, 19 Government Communications and Staff Reports. 20 Madam Secretary, do we have any communications 21 from the government or any staff reports? 22 MS. MIXON: Not this time.

1	(Off microphone discussion)
2	INTERIM CHAIR ROGERS: And bear with
3	me folks as I'm learning the rules of procedure
4	on how to appropriately do things. So I'm just
5	going to step back to all of the four items that
6	they've all been properly moved, seconded and
7	voted on and recorded by the secretary as
8	adopted, so that everything is clear.
9	I promise you the next meeting will go
10	a little bit more smoothly with the procedural
11	stuff, but I'm sure you guys don't mind because
12	we're almost done here.
13	So again, Madam Secretary, you
14	communicated to the Commission that we do not
15	have any government communications or staff
16	reports?
17	MS. MIXON: That's correct.
18	INTERIM CHAIR ROGERS: Okay,
19	wonderful. Now let's move down to Item 5, which
20	is public comments. Just a notice to all folks,
21	members of the public are invited to participate
22	in the public comment period.

1	Please keep your comments, if you are
2	registered, and I don't think we have any
3	registered folks, to five minutes and two minutes
4	for non-registered speakers.
5	So right now, the Commission will open
6	up the floor to any public comments on anything.
7	Please step over to the mic, and please be gentle
8	with your comments.
9	MS. MOHAMMED: Good morning, everyone,
10	and welcome to your new position.
11	INTERIM CHAIR ROGERS: One second,
12	before you start
13	MS. MOHAMMED: Yes.
14	INTERIM CHAIR ROGERS: could you
15	please identify yourself for the record
16	MS. MOHAMMED: I most certainly will.
17	INTERIM CHAIR ROGERS: and spell
18	your name for the record?
19	MS. MIXON: And also sign in.
20	INTERIM CHAIR ROGERS: And sign in.
21	MS. MOHAMMED: All right. My name is
22	Valencia Mohammed, V-A-L-E-N-C-I-A, M-O-H-A-M-M-

E-D. I am a freelance journalist. I work for 1 2 the media, black press, for over 20 years, but I'm here now as a citizen. 3 A lot of us have seen this Uber thing 4 5 running around. I'm just wondering, do they come under the Taxicab Commission? Do they work 6 7 independently, and they just do their own thing? INTERIM CHAIR ROGERS: Well, it's 8 9 definitely, as I mentioned, dynamic times in the 10 industry, and I'll let the general counsel go 11 into further detail over our legal authority over 12 Uber. 13 As I'm sure you're aware, the City 14 Council engaged in a very public fight or public 15 process I should say, debate, concerning private 16 vehicles-for-hire. 17 And in October, if I'm not mistaken, 18 September, October actually passed legislation 19 that did create some form of regulatory scheme 20 that includes Uber and other ride sharing 21 services. 22 But I'll let the general counsel go

into further detail on the actual legislation and
 how it impacts the Commission.
 MS. MOHAMMED: Just I wanted to, part

of my second question was do you have an impact study as to how it is affecting the licensed public vehicles-for-hire?

7 INTERIM CHAIR ROGERS: Well, let's
8 answer your first question first, and then I'll
9 go to your second question.

10 MR. LERNER: Ma'am, I would suggest 11 you take a look at the legislation that the 12 chairman is referring to and that preponderance 13 of what they call the layover period. We don't 14 exactly know when it will go final because it 15 depends on legislative dates.

But I would recommend that you look for it. It's the vehicle-for-hire amendment, Vehicle-For-Hire Innovation Amendment Act of 2014. That's pending, and it's available online at DCLIMS, the Legislative Information Management System, I believe.

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If you type DCLIMS into Google, and

then look for it using probably the word 1 2 innovation, you may find a few unrelated things with the word innovation. You can then find that 3 4 act pending before Congress. And that's your 5 MS. MOHAMMED: I need you to summarize that. 6 response. MR. LERNER: We generally in the past, 7 we don't generally answer questions. 8 Ι 9 understand the chairman wants to engage further 10 than that. I can't. I'm not in position to give 11 legal opinion. 12 (Off microphone discussion) 13 MR. LERNER: But I think in general 14 it's fair to say that certain aspects of 15 different company's operations and the class of 16 company that you're referring to, some fall 17 within certain aspects of things that the 18 Commission can do and does already. 19 And then there are certain things, a 20 number of things that are altered by that pending 21 act and we'll be revisiting a future rulemaking, 22 in fact, that I believe will be coming up for a

vote at the February meeting.

2 They'll be proposed and probably emergency rulemaking to conform Title 31 of the 3 4 DCMR, which is our title, to the new act because 5 it makes multiple amendments in the act, which will then affect the rules. 6 So there are changes that are coming 7 consistent with the public policy decisions the 8 9 Council has already made. 10 If one of those MS. MOHAMMED: 11 personal vehicles-for-hire violates something 12 that normally a cab, a public taxicab, okay, 13 would get a ticket from one of our TCDC guys, 14 whatever you call those things. 15 But you know what I'm talking about, 16 the ticket writers, would they at this particular 17 time, the TCDC police officer or whatever, 18 officer cannot render any violation to them 19 whatsoever? 20 INTERIM CHAIR ROGERS: We do have some 21 authority, but what I suggest that you do is I 22 can set up a meeting with our general counsel and

myself so we can go through more clearly exactly
 what our authorities are and what the new
 legislation means for the vehicle-for-hire
 industry.

5 We do have, always have the ability to fine and seek other enforcement actions against 6 7 anyone that violates Title 31. So in response to your question, if say an Uber driver accepts an 8 9 illegal street deal, our DCTC folks, the police 10 officers as you referred to them, we do have the 11 authority to go after them and fine them pursuant 12 to our regulations.

13 MS. MOHAMMED: Okay. I'll be more 14 than happy to send an email to request a meeting 15 with you. Also, I would like for you to, since 16 you said that you have the authority to issue 17 such tickets that you also have a number, the 18 number of the tickets and the citations that have 19 been issued to those private vehicle-for-hire 20 Thank you very much. groups. Okay. 21 INTERIM CHAIR ROGERS: You're welcome.

Any other questions, comments? Please come on

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Take your time. 1 up, sir. 2 MR. ROUZBEH: Mr. Muhammad, good 3 morning. 4 INTERIM CHAIR ROGERS: Good morning. 5 Please identify yourself for the record. MR. ROUZBEH: My name is Rouzbeh, 6 7 victim. INTERIM CHAIR ROGERS: And spell your 8 9 name for the record. 10 MR. ROUZBEH: R-O-U-Z-B-E-H. I'm a 11 victimized cab driver like all these guys. Thank 12 you for serving city. Thank you for being civil 13 servant that doesn't get any recognition. 14 Thank you for allowing them to elect 15 Thank you for allowing them to rob you. you. Now, I received a text message that was, I shall 16 17 be paying two drivers. 18 So this Eric Rogers, who is he? One 19 of the drivers said he's a stupid and dishonest. 20 Both of them said a stupid idiot no crime, but 21 dishonesty is stop it because these guys are fed 22 up.

They are going to do something to some 1 2 of this relent. Now, what are your authorities concerning Uber drivers on the street? You don't 3 4 want to publicly said it, huh? 5 INTERIM CHAIR ROGERS: No, I'm just waiting for you to finish your comment so that I 6 7 can respond. Tell me. 8 MR. ROUZBEH: Okay. 9 INTERIM CHAIR ROGERS: Again, the City 10 Council of the District of Columbia passed new 11 legislation that's --12 MR. ROUZBEH: Passed it when? 13 INTERIM CHAIR ROGERS: Passed in 14 September or October of last year. 15 MR. ROUZBEH: Did it get published? 16 INTERIM CHAIR ROGERS: Yes, it did get 17 published --18 (Simultaneous speaking) 19 MR. ROUZBEH: Okay. 20 INTERIM CHAIR ROGERS: Let me finish. Let me answer your question. It went through all 21 22 the rules of the City Council. It was published

in the District of Columbia Register. 1 2 There were public hearings to which many folks testified. Let me finish. 3 So, the City Council has made a public policy decision 4 5 dealing with public and private vehicles-forhire. 6 7 At the next meeting, what I will do, I will have out here for everyone copies of the 8 9 legislation. So, as a result of that, we have to 10 amend this book, Title 31. 11 (Simultaneous speaking) 12 MR. ROUZBEH: Let me interrupt. There 13 is a such think as Title 31, or that's arbitrary? 14 INTERIM CHAIR ROGERS: Again, the City 15 Council of the District of Columbia properly 16 passed legislation that regulates the vehicle-17 for-hire industry, number one. 18 Number two, it is now pending before 19 Congress because every legislation that the City 20 Council passes has to sit for a layover period, 21 usually 30 days, legislative days, in the 22 Congress of the United States.

1	That is what's occurring right now.
2	Assuming that there's no action taken by
3	Congress, then it will become final. The Mayor
4	of the District of Columbia and the Council Chair
5	of the District of Columbia have signed it.
6	So once it becomes, once it's enacted,
7	once it's actually official, the law is the law,
8	then we have direction, by the law, to amend this
9	to conform with the legislation.
10	Now specifically to your point, which
11	I feel is about Uber and other private vehicles-
12	for-hire, one of the things that I said when I
13	first came in, again, I'm nine days in.
14	And I do take offense that I'm
15	dishonest and that I'm
16	(Simultaneous speaking)
17	MR. ROUZBEH: Oh, I can show you the
18	text messages.
19	INTERIM CHAIR ROGERS: stupid. I
20	can guarantee you, ask any vendor in this city
21	whether I'm dishonest or stupid. I regulated the
22	vending industry in this city and went from and

took it from a dishonest and broken system to a 1 2 system that's fair and equitable. I did not write the policy decisions. 3 4 You want to know about the policy decisions, but 5 when you go into DCRA right now and you apply for a vending license, you know what the rules of the 6 7 game are. And that's what I'm here to do right 8 9 now, to ensure that everyone knows what the rules 10 of the game are. So --11 MR. ROUZBEH: Well, the guy on your 12 lefthand side, is he an attorney? 13 INTERIM CHAIR ROGERS: Yes, sir. 14 MR. ROUZBEH: Would you ask him to 15 explain the Rule Number 4 to laymen and laywomen, 16 yes? Explain this. 17 INTERIM CHAIR ROGERS: Item Number 4? 18 MR. ROUZBEH: Chapter 4, 7, 10, 13, 19 15. What didn't you put half a dozen other 20 chapters? 21 INTERIM CHAIR ROGERS: Because the 22 issue is, to be truthful with you, I'll explain

it to you, is that we have a lot of folks who are 1 2 coming out of state working on DC streets, taking money from your pocketbook who are doing bad 3 4 things. 5 So we want the ability to go after those folks from taking money out of your 6 7 pocketbook and give, and get the ability to snatch, as I like to say, but suspend or revoke 8 9 their license for violating, as you say, this 10 book right here. 11 So Item Number 4 is to the benefit of 12 you guys to ensure that there's a fair and 13 equitable system. 14 MR. ROUZBEH: Now, your DCTC enforces 15 inspectors --16 INTERIM CHAIR ROGERS: Yes, sir. 17 MR. ROUZBEH: -- that have criminal 18 backgrounds, some of them as bad as, and robbery 19 background. And they have the authority of 20 police power to revoke cab drivers' license on 21 the street, impound their vehicle on what ground? 22 INTERIM CHAIR ROGERS: Let me respond

to it this way. If you feel that any employee of 1 2 the Taxicab Commission is committing anything, waste, fraud, abuse, let me know. 3 4 Again, my email is eric, E-R-I-C dot 5 Rogers, R-O-G-E-R-S-2 at DC.gov. Email me so now there's an official record that you communicated 6 7 with the Commission that you will have. And I promise you that I'll look into 8 9 it, but one thing I will not have and one thing I 10 will not allow as long as I'm in charge is any 11 malfeasance, any misfeasance or anything that 12 impugns the integrity of these rules and this 13 Commission. I guarantee you that. 14 MR. ROUZBEH: Do us a favor. Next 15 meeting, thank you Mister for showing up. Next 16 meeting, I want you to come up with a list of 17 DCTC hack inspectors who don't have criminal 18 records. Thank you. I don't have anything else. 19 INTERIM CHAIR ROGERS: All of our DCTC 20 hack inspectors go through a thorough background 21 check. 22 MR. ROUZBEH: No, they did not.

1	INTERIM CHAIR ROGERS: Yes, they do.
2	Now, if you have a particular issue with how a
3	particular inspector influenced or did something
4	to you, let me know.
5	I'm giving you the opportunity now in
6	an open session that if you have an issue, let me
7	know. One thing I will not allow in any of these
8	meetings are baseless accusations.
9	If you have an accusation, lodge it.
10	I will review it, investigate it. If need be, I
11	will get the Federal Bureau of Investigation
12	involved.
13	I will get the DC's Inspector
14	General's Office involved, the DC Auditor,
15	whomever it's appropriate, an enforcement agency
16	to ensure that our operations are legitimate.
17	So if you have a particular complaint
18	against a particular inspector, or if you just
19	see a general policy of how we're enforcing
20	certain rules, let me know.
21	If you don't let me know, I can't fix
22	it. Again, the one thing I'm not going to have,
-	

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because I'm, like I mentioned before, I'm very 1 2 I'm very honest. open. 3 If you have a concern, you come to me. 4 My door is open. If you want to schedule a 5 meeting, you can schedule a meeting. But come with the facts. 6 7 I'll come back to you with the facts and let you know what we did so there's an open, 8 9 fair and transparent process because all these 10 baseless accusations and name calling, I'm not 11 having that. 12 I understand that maybe in the past 13 there were certain personalities. Well, this is 14 a new personality that's open and fair. So if 15 you want to talk to me, you can talk to me. 16 Talk to your drivers. I sit outside 17 with your drivers every single morning while 18 they're standing outside in the cold so that I can hear their perspective. 19 20 Every day when I take a cab, I talk to 21 the drivers to let them know who I am and what I 22 can do for them. So if you have a concern, come

to me and talk to me. Okay? 1 2 MR. ROUZBEH: They're not my drivers. There is slavized civil servants, and they all 3 4 know it. They are working for nothing. They're 5 underclass, underprivileged, underpaid, kicked around by ruthless criminals who have armed 6 7 robbery convictions in the past in numerous 8 estates. 9 INTERIM CHAIR ROGERS: Understood. 10 MR. ROUZBEH: I don't have anything 11 say. And they all know that. Anyone who 12 disagrees with me, put your hand up. Thank you. 13 INTERIM CHAIR ROGERS: Thank you, sir. 14 I appreciate it. I do appreciate your comments. 15 And you have my email, right? Are you going to 16 send me something so that we can talk? 17 (Simultaneous speaking) 18 MR. ROUZBEH: -- DC Board. Are you 19 not a member of DC Board? 20 INTERIM CHAIR ROGERS: All members, 21 all general counsels in the District of Columbia 22 have to be barred in the District of Columbia.

Any other questions, comments, concerns? 1 2 Please, come on up. Please identify yourself for the record and sign in and spell 3 4 your name, too, please. 5 MR. GEBRESELASSIE: All right, my name is Addis Gebreselassie. On behalf of our 6 association --7 Spell it, please. 8 MS. MIXON: 9 MR. GEBRESELASSIE: I do have the 10 longest name, so G-E-B-R-E-S-E-L-A-S-S-I-E, 11 Gebreselassie. So you call be Addis, A-D-D-I-S. 12 INTERIM CHAIR ROGERS: Addis? 13 MR. GEBRESELASSIE: Yes. 14 INTERIM CHAIR ROGERS: Thank you, sir. 15 MR. GEBRESELASSIE: On behalf of our 16 association and affiliated with Teamster, 17 welcome. It is a good start, which is like transparency and openness just to work with us. 18 19 We have a lot of issues. It is not 20 like a time to address all of them now. We want 21 you just to be open like you said and continue 22 that way so the drivers have a door to come and

contact directly with you and whatever problem 1 2 that we have on our association or on a Teamster, we are gladly come and solving the problems. 3 4 It is a good start, so we just want to 5 say congratulations and welcome. Thank you. INTERIM CHAIR ROGERS: 6 Thank you, and 7 let's schedule a meeting in the next week or so Bring your concerns and some of 8 and sit down. 9 your members. My office is very small, so I 10 can't accommodate all of them. 11 MR. GEBRESELASSIE: Okay. 12 INTERIM CHAIR ROGERS: But seriously, 13 let's sit down. Let's talk. I want to hear what 14 you have to say and what your concerns are 15 because as we move forward in improving the 16 industry, well, you're the industry. 17 So I need to know You're the drivers. 18 exactly what it is you want, how the rules are 19 fair or unfair and all that stuff. So, again, 20 I'll say it again. I'll say it again and say it 21 again. 22 I'm open. My door is open, and since

1	I'm new, my schedule's kind of light. So
2	definitely come on in.
3	MR. GEBRESELASSIE: Okay.
4	INTERIM CHAIR ROGERS: And I'd love to
5	sit down and talk with you guys.
6	MR. GEBRESELASSIE: Absolutely. Yes,
7	I mean previously it was Chairman Linton, always
8	the door was open. Their staffers are very much
9	helpful. I'm not taking any credits away from
10	anybody.
11	But we wanted that continue and we
12	just have all problems need to be solved and a
13	better solution for our drivers. So, thank you.
14	INTERIM CHAIR ROGERS: Okay. Any
15	further comments? Don't be shy. Come on up.
16	MR. SETEGM: My name is Degfae, D-E-G-
17	F-A-E. Last name is S-E-T-E-G-M. I'm from
18	United Ventures Consortium. My question is
19	regarding the wheelchair accessible, which is the
20	6 percent, which is passed and especially in our
21	case, we don't have any rental cars.
22	By virtue of those people who have

their licenses after 2006, where our name is on 1 2 that registration, and because of that we are expected to have a 6 percent wheelchair access. 3 And I don't know how this will be 4 5 practical. How do we take the pace number from one of the drivers and change it, too, and 6 7 regarding the caps program, it is funded donation. 8 9 And also they are issued a H number. 10 In this case, we requested to get a H number even 11 if we are, required it to have. We are willing 12 to have those wheelchair accesses, the 6 percent. 13 But there is no way how we can force 14 one of our drivers to change their numbers to the 15 And other one is the office manner at the H taq. 16 DCTC, DC Taxicab, always when you come for any 17 kind of purpose, office meetings or something 18 like that, most of our members, our company have 19 like 1000 members. 20 And most of them are not treated 21 respectfully, which we don't like it. And this 22 is hard for them. It's added now. First, it was

there was no security, the metal detector 1 2 screening. The abuse start from that. 3 It goes 4 all the way to the office, and you are always, 5 most of our drivers are treated respectfully. And I want this thing to be taken care of and to 6 make improvement because this is not fair because 7 we came here to do business. 8 9 It is not a free service, so We pay. 10 that's what my suggestion. Thank you. 11 INTERIM CHAIR ROGERS: But on your 12 first issue dealing with the wheelchair and H-tag 13 issue, I'd like you to speak with John Scott. 14 John, raise your hand over here. Do you see him 15 over here? 16 MR. SETEGM: Yes. 17 INTERIM CHAIR ROGERS: So he can talk 18 to you more directly about the specific issue. 19 As it relates to our customer service, and I'm 20 changing our mantra to client services because 21 you're right. 22 You are our business partners. You

have continuing relationship with us, and you are 1 2 entitled to respect when you come in. So I've already started some modest improvement in our 3 4 driver services center. And hopefully you'll be seeing some of 5 those over the coming weeks, and if you or any of 6 7 your members have been treated unfairly, let me know because that's unacceptable. 8 9 We're business partners. You're a 10 professional. We're professionals, and we will 11 treat you as a professional. And again, if you hear anything different or if your experiences 12 13 are anything not like I'm representing now, let

Last week I sat down in the center just to see how we interact with our clients, and again, saw some areas of improvement. And I've already made those suggestions.

me know and I will take care of it.

So over the coming months, you will see more and more improvements at least in the customer facing aspect of your relationship with us because your time is money.

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1You shouldn't have to come in one day2and be told that you can't be provided services3or the rules have changed and you don't have the4appropriate documents and the like.5We will make sure, I will make sure6that all of those instructions are in the7language that folks prefer. We do have an8obligation to do that.9So you'll be seeing a lot of our10applications and forms and stuff in some of the11main languages of the industry. You will be	
3 or the rules have changed and you don't have the 4 appropriate documents and the like. 5 We will make sure, I will make sure 6 that all of those instructions are in the 7 language that folks prefer. We do have an 8 obligation to do that. 9 So you'll be seeing a lot of our 10 applications and forms and stuff in some of the	
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9 So you'll be seeing a lot of our 10 applications and forms and stuff in some of the	
10 applications and forms and stuff in some of the	
11 main languages of the industry. You will be	
12 seeing better packaging of information so that	
13 it's clear for drivers to understand their	
14 requirements and what we need.	
15 And then if the unfortunate happens,	
16 and they still don't have it, at least a clearer	
17 understanding of what they need to come back to	
18 us with so that they can complete their	
19 transaction because I don't want you to have to	
20 sit in here any longer than you have to.	
21 You need to be out there making some	
22 money, and the longer I keep you in here because	

of silenced communication and the like, that's 1 2 less money in your pocket. And I can't have 3 that. 4 And my whole reason for being here is 5 to help you. The first way and easiest way is to make sure you're in and out. So you definitely 6 7 have my commitment on that. 8 MR. GEBRESELASSIE: Thank you. 9 INTERIM CHAIR ROGERS: Okav. 10 MR. GEBRESELASSIE: Thanks. 11 INTERIM CHAIR ROGERS: All right, sir. 12 All right, don't be shy. Come on up. Come on. 13 Just come on up and say hello. Nobody? If you 14 want to. You sure? You don't want to? 15 All right, any other? Officially, any 16 other comments, concerns, questions? Okay. 17 Well, hearing none, oh there's another? Come on 18 up, sir. 19 MR. YIKUNO: Good morning. My name is 20 Ephrem Yikuno, E-P-H-R-E-M, Y-I-K-U-N-O. I'm the 21 business manager for Grand Cab and Travelers 22 Taxicab Company. I just would like to say

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welcome, Mr. Commissioner.

2 And the concern that we have, I share what the gentleman just shared about the 6 3 percent wheelchair accessible vans. 4 We have been 5 going back and forth with Commissioner Linton and John. 6 7 We have, yes, the concern we have is I share the concern with my fellow driver that 8 9 shared about the 6 percent wheelchair accessible 10 vans that we have to come up with, we have the 11 same problem. 12 The problem we have is we don't have 13 the H-tags to fit it. We are more than happy to 14 comply, but we do not have the H-tags. And the 15 time is not good enough to comply. It's a little 16 bit rushed, so we just want you to look into 17 that. 18 INTERIM CHAIR ROGERS: And just if I 19 can respond to that one point, that is why I 20 remanded to the panel on industry to look at that 21 issue, to look at it holistically, not just in 22 car mounts dealing with specific segments, more

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specific areas or industry parts.

2 We'll give it to the cab companies. We'll give it to independent drivers and so on 3 4 and so forth. But I've referred it to the panel 5 on industry, and I invite you to participate. Make your comments known, and if you 6 7 don't want to do it in that more formal way, if you and your association were to send me some 8 9 documents or your official position, I'll 10 definitely make sure that the panel has that. 11 Now the General Counsel has some 12 additional information that he can give you 13 concerning the 6 percent that may be --14 We did, in addition to MR. LERNER: 15 what the Chairman has said I believe in the last 16 meeting, there was a proposed rulemaking. And I 17 don't recall the set chapters that it would be 18 in, maybe in Chapter 5 or 6, to allow the office 19 to provide an extension, administratively, of 20 that time. 21 I think that that time is now. Ι 22 think we're, it would be a 60 day extension.

It's not, this is not final yet. They're at some
 stage of proposed.

I believe they were voted approved in December, and I just don't know where they are in the rulemaking process. But they will, at some point, at least be up for a vote.

Perhaps they've 7 I could be wrong. actually been voted, and we're just pending 8 9 publication. But that exact issue that you're 10 talking about with this, hard to comply with the 11 6 percent wheelchair accessible fleet for 12 December 31st of last year. Is that what you're 13 talking about, sir?

MR. YIKUNO: Yes, sir.

MR. LERNER: Right. That exact specific issue is the subject of those proposed rules. And again, I don't know exactly where they are in the process off the top of my head.

But if you watch the DC Register and also you can call Mr. Scott, John Scott, the gentleman right there, and you can talk to him because his office is he's the head of

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operations.

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2 He'd be able to work with you once 3 those rules are in, actually processed some kind of an extension under those procedures once 4 5 they're in place. Okay? Yes, I just want to make 6 MR. YIKUNO: 7 sure that if there's any revision on the deadline 8 _ _ 9 Could you repeat that, MR. LERNER: 10 sir? 11 The deadline. MR. YIKUNO: 12 MR. LERNER: The deadline? 13 MR. YIKUNO: Yes. 14 MR. LERNER: I recommend you talk to 15 Mr. Scott here. I think he's working on this 16 right now. I suggest you speak with him after 17 the meeting. 18 MR. YIKUNO: Okay. Otherwise, I'd 19 like, we used to have a very good communication 20 with Mr. Linton, Commissioner Linton, and we just 21 want to continue that good relationship with you, 22 Mr. Commissioner.

And we have some other issues that
we'd like to discuss with you. I just want to
say thank you. This is an urgent issue that I
have to mention. That's why I'm bringing that to
your attention.
INTERIM CHAIR ROGERS: I appreciate
it, and just call my office. Let's schedule a
meeting, and let's talk it through.
MR. YIKUNO: All right, thank you.
INTERIM CHAIR ROGERS: Okay. All
right, okay, very good. Uh oh, here we go. Come
on, sir. I see you behind the podium.
MR. DEMISSE: Good morning.
INTERIM CHAIR ROGERS: Good morning.
Identify yourself for the record, and spell your
name.
MR. DEMISSE: My name is Abraham
Demisse. Member of the Commissioners
MS. MIXON: Would you spell your name,
please?
MR. DEMISSE: A-B-R-A-H-A-M, last name
Demisse, D-E-M-I-S-S-E. I am a cab driver and a

member of the group that is seeking replacement 1 2 I have been a DC cab driver for 13 years. H-tag. In our group, we have a driver who 3 4 drove for up to 40 years. I have returned my H-5 tag to DMV years ago. I turned it because I was hospitalized. The practice of returning the tag 6 7 when the cab is not in service is not new. However, it has been then dating back 8 9 many decades. And so long as one had a valid 10 operator's license, a replacement tag was issued. 11 While we understand the taxi industry is undergoing changes, those changes should not be 12 13 used to push us out of our profession. 14 For some of us, this is the only 15 profession we know. Additionally, we should not 16 be stripped of our H-tags simply because we 17 followed decades old industry practice, nor 18 because the Taxi Commission applied policy meant 19 to prevent the influx of new cabs to us when in 20 fact we were operating before the policy was 21 adopted. 22 In the coming weeks, you'll receive

our report where we explain in detail, in great
 detail how industry policy has gotten us into
 this deeply unfair situation.

In the meantime, we ask you to begin thinking about what step you can take to ensure we can get a replacement tag and serve the public as taxi owner operator again. Thank you so much.

INTERIM CHAIR ROGERS:

Well, I

9 definitely appreciate your comment. Excuse me, 10 and I truly do invite you because in the few days 11 that I've been here that's why I wanted to create 12 or remand this H-tag issue to the panel on 13 industry because I've been hearing from a lot of 14 drivers, cab companies and the like, about past 15 policies and how it negatively impacted drivers 16 and companies and the like.

And for us to solve the problem, we need to partner. So I look forward to the report that's coming from your group, but I do invite you, when the time is right, to participate in that public process so that we can get this H-tag issue straight.

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1	The one thing about myself that folks
2	will come to learn is I don't like issues to be
3	longstanding, so we're going to figure it out.
4	We're going to resolve it.
5	We're going to solve it. It'll be a
6	public process. Some may win. Some may lose,
7	but at least everyone's voice and opinion will be
8	heard. And then we're going to be done with it.
9	I don't like to keep revisiting issues
10	time and time again, only if we've made a
11	significant error or mistake. Then obviously we
12	should. But, like I said, within the next six to
13	nine months we're going to solve this H-tag issue
14	so that everyone knows the rules of the game.
15	You can like the rules. You can not
16	like the rules. That's your democratic right,
17	but it's been a long time coming, in my opinion,
18	in straightening it out, folks like yourself with
19	that particular issue and just in general the
20	moratoriums and quotas on licenses and the like.
21	We're going to get some finality to it
22	and just be done with it and then move towards

working in the new industry because let's be
 honest, Uber's out there and other private
 vehicle-for-hires are out there.

And as near as I can tell for the near future, they're going to be there. So we have to, as an industry, adapt and figure out the best way to adapt.

Now, the Commission has taken on some 8 9 initiatives to try to mitigate some of those 10 concerns with the DC Taxi Act that's coming out, 11 or at least it will be beta tested in the very 12 new future sometime this summer and the like, and 13 then some other ideas that we may have and 14 including, excuse me, as part of the act to make 15 the industry more competitive with Uber and other 16 private vehicle-for-hires.

But let me just say this as, so folks understand. My policy thinking is that the bottom line for me is ensuring that, it might sound cliche, but I firmly believe it, that drivers are able to earn a living wage period. The best way that I can do it is how

we're going to do it. I mean the best way that
 we can do it collectively as a Commission, that's
 what we're going to do.

Now in that process, who knows where
it will turn out? With any democratic process
someone will lose. The majority will win. In
any process dealing with the industry, perhaps
some drivers may decide that I don't want to do
this anymore.

10 And others may understand how to reap 11 the benefits, but the one thing that I do, I 12 would challenge the drivers to be thinking about 13 over the coming months as we go through this 14 process is think about the new models of how 15 people want to be driven from Point A to Point B.

And think about how you can adapt to how you can meet that market. There's a reason why Uber is wildly successful regardless of whether it's fair or unfair, regardless of whether or not the Commission has exercised its authority appropriately or not.

There's a market out there of

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thousands and thousands and tens of thousands of people who want those services.

So my challenge and my challenge, my 3 drivers is to help me think of a way and better 4 5 ways that you can compete outside of what we're doing now because obviously what we're doing now, 6 7 as I'm hearing from you and hearing from other drivers, you're not getting the money. 8 9 And the bottom line is you're doing 10 all this to make money, and we have a fiduciary 11 responsibility as a Commission to look out for 12 the economic vitality of the industry. 13 But the industry has to adapt. The 14 industry can't remain the same and expect the 15 government to orchestrate the rules for it to be 16 the same, just as any business, especially in food retail businesses, if the folks don't like 17 18 your cheeseburger, you change your recipe and you 19 come up with a new cheeseburger to meet your 20 demand and to meet what the public wants. 21 So, as we go through this, keep that

22 in mind because your market is changing.

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demographics in the market is changing. 1 2 We're doing everything that we can to ensure that the market is fair and competitive 3 4 and that you have the ability through hard work 5 and all the American ideals to make a living. But you have to adapt to the new 6 Now, I'm going to be your guidepost, if 7 market. I will be your partner in doing that. 8 you will. 9 I've had conversations with my 10 counterparts in San Francisco and New York seeing 11 some of the thinking that they have in trying to 12 move the taxicab industry forward into the 21st 13 century. 14 But I need your help. I don't want to 15 Okay. This is how it's going to be be a fiat. 16 done. That doesn't work because in the end, if 17 you're uninformed in the process, uninformed in 18 the decision making, even if the decision making 19 is beneficial for you, there always will be that 20 distaste in your mouth that the process was 21 unfair. 22 So really take my word seriously. Ι

need you guys to work with us to figure out how 1 2 we can create a dynamic vehicle-for-hire But we have to partners in this. 3 industry. 4 And we have to think differently. We 5 have to think outside of the box. It can't be just don't let Uber in. The City Council's 6 7 already made their public policy determination that they want them in the market. 8 9 They've already done that. That's 10 done. We can't change that yet. But we can't 11 change that yet. So since the public policy 12 aspect of it has been established, now it's time 13 for us to readjust ourselves through Title 31 to 14 ensure that your pocketbooks aren't hurt. 15 That's my bottom line, and that's my 16 focus. That's my goal. So anything that you 17 hear me doing. Anything that the Commission 18 under my tenure is doing is for that purpose. 19 And we can have a robust debate. We 20 can be professional in our debate. And I'm not 21 in for hollering and screaming because I'm not 22 going to holler and scream at you.

I don't expect it to come back because 1 2 we're professionals, and we all have opinions. And we can talk as professionals amongst each 3 other and get something accomplished. 4 I just want to say we 5 MR. DEMISSE: Our group definitely understand, and 6 understand. 7 we are, like you said, we have to adapt. We are adapting, and we definitely understand the 8 9 commissioners, they are doing their best to 10 modernize the taxi industry. 11 And we are for it. We support you on 12 We are just saying we don't want to get that. 13 pushed out because we followed the regulation, 14 Title 31, where it says when your car is not in 15 service, return the tag immediately to the DMV. 16 And we did accordingly to the Title 17 31, and all we're saying in this, we don't want 18 to be a victim because of that, that we are with 19 We are behind you, everything you are doing you. 20 to modernize the taxi industry. 21 INTERIM CHAIR ROGERS: Thank you. 22 MR. DEMISSE: Thank you so much. Ι

1 appreciate that. 2 INTERIM CHAIR ROGERS: All right, very 3 good comments. Don't be shy. Come on. Come on 4 up. 5 Good morning. MR. TEFERI: INTERIM CHAIR ROGERS: Good morning. 6 MR. TEFERI: First of all I would like 7 8 to --9 INTERIM CHAIR ROGERS: Identify 10 yourself for the record, sir. 11 MR. TEFERI: Okay. My name is Kahsay, K-A-H-S-A-Y. Last name T-E-F-E-R-I. 12 Okay. 13 Thank you. First of all, I would like to express 14 my feeling how much you are welcome and willing 15 to tell us I need to talk to us. 16 That is clearly giving a chance to 17 just always giving an opportunity to express our 18 feeling. To start with, and just first of all to 19 welcome chair. I would like to say okay, 20 welcome. First of all, I'm a resident of 21 22 Washington, DC. I've been driving more than 35

1	years. When I wanted, according, we have the
2	same company and same room as Abraham.
3	We have been doing this like according
4	to the title, like I return my tag. I'm a
5	resident of Washington, DC. I'm a voter. I'm a
6	US citizen. I follow all reading what I am
7	supposed to do.
8	I went to DMV because when the car I
9	give to donation and I have all these receipts
10	and documents, when I am finished everything I
11	done, I return it back to the DMV according to
12	Title 31, 506.2.
13	It says that whenever you don't have
14	your car, this other or return or whatever it is,
15	out of service, you have to return it back to
16	DMV.
17	So we follow or I follow myself to do
18	that according to the law. After I finish
19	everything in the process, after I have even one
20	stop to give my tag, everything they told me that
21	everything is changed, without notice, without
22	giving any information, having nothing.

If I knew that, I would not be turning 1 2 back my tag, even giving the donation. I want to do to insurance company. I told her that the 3 4 only things I return back is just not to pay H-5 tags without car. That's only reason. 6 Otherwise, if I 7 know that I would keep the tag, even I would pay rather than giving, you know how much we pay of 8 9 renting to this time? Our rent, since 2012 as is 10 today, every week \$200. 11 I want my car to transfer my tag, and 12 after they refused me for two years I am doing 13 still renting. Eventually, the rent is go up 14 more than \$250. I mean as long we don't have an 15 opportunity. 16 We have a family. We have 17 responsibility. I mean we been going with this 18 taxicab association with this life. How are we 19 going to change our life? 20 Let's say I pay \$200 for a week and 21 \$800 a month for the top of that is rent. On the 22 top is afford child thoroughly. How am I going

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to support this?

_	
2	If I can get an opportunity to return
3	back my tag so that I can work with my own, with
4	all 20 and I have my car. I can transfer to my
5	car. It should be easy for us.
6	I mean I would appreciate that if you
7	can cooperate with this situation. A lot of us,
8	we are almost disabled. I can say that we are
9	about to be homeless if you continue like this.
10	I appreciate the time, and thank you again.
11	INTERIM CHAIR ROGERS: Thank you very
12	much for the comments, and again, I invite you as
13	well to participate in the panel on industry's
14	meetings because that's exactly the issue they're
15	going to be looking at.
16	So your comments are definitely
17	appreciated, and I know the panel would love to
18	hear. And we're going to work it out. In the
19	next six to nine months, the issue will be
20	solved.
21	I guarantee you that. Okay. Don't be
22	shy folks. Come on, share you comments. And I

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1	can feel it bubbling. How about you with the
2	scarf, the colorful scarf over that? You've got
3	something to say, don't you? No? Okay, all
4	right. Okay. Further comments? All right.
5	MR. FREEMAN: I have one.
6	INTERIM CHAIR ROGERS: Come on up.
7	Come on. Get it out. I know it's been bubbling.
8	Just identify yourself for the record, and spell
9	your name.
10	MR. FREEMAN: Gregory Freeman, G-R-E-
11	G-O-R-Y, F-R-E-E-M-A-N. I'm a taxi driver, and
12	really I just really need some clarification so
13	I, I'm about to, guess I'm about to get caught up
14	where some of the guys speaking at.
15	My car is a 2004, and I was told that,
16	I got, received a letter where the car come off
17	the street. It's supposed to come off the, the
18	2004's come off the street in January.
19	Now my question is, and my car have
20	260,000 miles. I am going to be getting a new
21	car. I realize that in order for me to keep up
22	in the industry, and I'm not knocking nobody.

1	I'm really here just trying to get me some
2	clarification for my own peace of mind.
3	INTERIM CHAIR ROGERS: Okay.
4	MR. FREEMAN: So, if my car passed
5	inspection in November, and my tags is not due
6	until June, do my car have to come off the
7	street? Or since I'm getting ready to get a new
8	car, where I don't have to tell nobody about what
9	we just be coming through the slow period.
10	And January is not a time where, I
11	don't have the money to get a new car in January.
12	But my tags, I need to know how long can my car
13	be on the street, or do it need to come off the
14	street now or when the tags is due?
15	INTERIM CHAIR ROGERS: Understand, why
16	don't you speak with John Scott over there?
17	He'll give you personal direction on your
18	individual situation on what you need to do.
19	He's right over there.
20	MR. FREEMAN: Okay.
21	INTERIM CHAIR ROGERS: So you said
22	you're already going to get a new vehicle or you

1	have a new vehicle?
2	MR. FREEMAN: Well, I have over
3	260,000 miles on my car. My car runs still good,
4	but I do plan to get a car, a new taxi. But
5	January, February, you know what I'm saying.
6	INTERIM CHAIR ROGERS: I understand.
7	MR. FREEMAN: So what I need to know
8	is do my car have to come off the street right
9	now, or do I go, can I go until my tags or I
10	figured with the tags and inspection or the tags
11	or inspection one is due. I just need to
12	clarification.
13	INTERIM CHAIR ROGERS: Well, Mr. Scott
14	can give you that clarification
15	MR. FREEMAN: Okay.
16	INTERIM CHAIR ROGERS: and work
17	your personal situation to ensure that you're
18	one, compliant but then, two, you can time when
19	you're going to buy your car with when your
20	(Simultaneous speaking)
21	MR. FREEMAN: Yes, that's what I'm
22	trying to get caught up, so I don't get caught

1 up. 2 INTERIM CHAIR ROGERS: All right. 3 MR. FREEMAN: Thank you. 4 INTERIM CHAIR ROGERS: But you're 5 going to get a wheelchair or a clean efficient vehicle car? Is that what you're trying to get? 6 I haven't made up my 7 MR. FREEMAN: mind just what I'm going to get yet, for the 8 9 record. 10 INTERIM CHAIR ROGERS: Now you know 11 that if you have an energy efficient vehicle, I 12 guess it's a CNG natural gas vehicle or even a 13 hybrid and you may need a wheelchair accessible, 14 gives you one more time but two, an H-tag. Now 15 that will do though, so --16 (Off microphone discussion) 17 INTERIM CHAIR ROGERS: -- yes, they 18 just get, yes get more time on the road. So keep 19 that in mind in your financial consideration of 20 how you are planning your business because it is 21 your business. 22 MR. FREEMAN: Yes.

INTERIM CHAIR ROGERS: Your cab is 1 2 your business, that there may be certain benefits afforded to you by switching to a wheelchair 3 4 accessible or an energy efficient vehicle. 5 But again, I don't know your personal financial situation. That's between you and your 6 7 bank and all of that, but all I'm saying is --Can I get a loan? 8 MR. FREEMAN: 9 INTERIM CHAIR ROGERS: Well, there's 10 a brother out there I saw with --11 (Simultaneous speaking) 12 MR. FREEMAN: Okay. All right, thank 13 you very much. 14 INTERIM CHAIR ROGERS: Thank you, sir. 15 Again, just to amplify MR. LERNER: 16 what the Chairman already said, there are now 17 permanent rules or final rules in Title 31. 18 If you have an existing tag, and 19 you're replacing the vehicle for any reason, 20 maybe you're replacing it early if you choose to, 21 or you're replacing it by the deadline which Mr. 22 Scott can clarify for you, sir.

Anyone who has a tag right now, you 1 2 have a vehicle, you have a tag, if you replace it with the best vehicle, one that's most fuel 3 4 efficient, it's a new vehicle that's also 5 wheelchair accessible, you are eligible for a transferable taq. 6 7 That's a tag that continues. It could be transferred from person to person. 8 There's 9 some value in that. You should look at the new 10 Mr. Scott can give you some amplification rules. 11 on that point. 12 But that's something new. It's in the 13 rules, and Mr. Scott can explain it. You may 14 wish to consider that, but certainly going above 15 the regular gas car that's not wheelchair 16 accessible, you get more time on the road. 17 If you go all the way to the top, you 18 get this new vehicle license and tags that are 19 transferable. 20 So did you guys INTERIM CHAIR ROGERS: 21 hear that? So there's some opportunities. 22 COMMISSIONER MUHAMMAD: Can I ask a

question? 1 2 INTERIM CHAIR ROGERS: Yes, sir. COMMISSIONER MUHAMMAD: With the 3 4 transfer of tags, can companies transfer tags to 5 individuals --(Off microphone discussion) 6 INTERIM CHAIR ROGERS: I'll keep that 7 in mind. 8 Yes, sir. 9 MR. HUMBLES: Yes, my name is Vernon 10 I wasn't going to make a comment. Humbles. Τ 11 just wanted to come and meet the new chairman. 12 MS. MIXON: Can you still spell your 13 name please, sir? 14 MR. HUMBLES: Okay. My name's Vernon 15 Humbles, V-E-R-N-O-N, H-U-M-B-L-E-S. When you 16 said something about hybrid vehicles, I was one 17 of the first cab drivers in the city that had a 18 hybrid vehicle. 19 I had to come before the Council to 20 get special permission because the hybrid vehicle 21 was a Ford Escape, and it was considered a truck. 22 So I had to get special permission.

1	So after that, that Ford Escape
2	vehicle, hybrid vehicle, it wasn't a good cab,
3	front wheel drive vehicle, it didn't last. So
4	then I looked into buying a CNG vehicle.
5	And I happen to have a professor in my
6	car from one of the universities, and he said you
7	should look into that. It's cleaner, but you're
8	going to spending more because you won't get as
9	many miles per gallon.
10	But then I looked at it even further,
11	there are no CNG fuel stations in the area. The
12	nearest one was Columbia Run, and I went to visit
13	it. And it had closed.
14	And the nearest one from there was
15	Baltimore, Maryland, and you needed special
16	permission to even go there. So then I think I
17	contacted Councilmember McDuffie's office.
18	And while he was putting that new
19	store up there off of Lincoln Road, off of South
20	Dakota Avenue, I said why don't you all mandate
21	that they put a CNG fuel station there.
22	But after that I lost contact with

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him, but it's not as simple. First of all, it's 1 2 the cost of the vehicle and secondly fuel stations and thirdly, you're going to spending 3 4 more for fuel because you won't get as many miles 5 per gallon with the clean natural gas vehicles. I just wanted to bring that to your attention. 6 7 INTERIM CHAIR ROGERS: Well, you brought an interesting point that I wasn't aware 8 9 of, the lack of fueling stations. So maybe I 10 will I have a conversation with District Department of Public Works. 11 12 There's a fueling center right there 13 on West Virginia Avenue where the snow plows, all 14 those folks are. 15 And maybe we can enter some 16 partnership, DCTC and DPW to get you guys on an 17 account system but to figure out maybe a 18 mechanism for taxis to access that facility, the 19 cap at DPW and so on and so forth. 20 So I'm going to look into that, and 21 I'll report back at the next meeting. So at 22 least you don't have to go all the way up to

Columbia or --1 2 MR. HUMBLES: Well, they closed the 3 one in Columbia. 4 INTERIM CHAIR ROGERS: They closed it? 5 MR. HUMBLES: Yes, you have to go a little further north, but anyway --6 INTERIM CHAIR ROGERS: Is there one at 7 National Airport, I hear, or is that one closed, 8 9 too? 10 MR. HUMBLES: I couldn't find it on 11 the website. First, I started Google searching, 12 and then I actually tried to go physically see 13 it, touch it. 14 I didn't see one as close as National 15 Airport, no way. I mean that would be convenient 16 almost, but certainly Baltimore would not be. 17 INTERIM CHAIR ROGERS: Well, let me 18 look into seeing how, where the resources or the 19 assets that are in the city that are government 20 assets. 21 Maybe we can work something out, not 22 making any promises, but I'll definitely explore

it because I don't want you having to burn up a 1 2 half a tank a gas just to go get some gas, come back and all that good stuff. 3 4 MR. HUMBLES: The other part of it is 5 the financing of the vehicle. So, that's it Thank you, sir. 6 right now. INTERIM CHAIR ROGERS: I'm humbled by 7 8 your comments, Mr. Humbles. 9 MR. HUMBLES: Thank you, sir. 10 All right. INTERIM CHAIR ROGERS: 11 MR. HUMBLES: All right, bye bye. 12 INTERIM CHAIR ROGERS: Oh, now 13 everybody wants to talk now. What happened? 14 First you all are quiet. Now you want to talk. 15 Wonderful. Yes, sir. 16 MR. ABADI: My name is Abebe, A-B-E-B-17 Ε. 18 INTERIM CHAIR ROGERS: Talk into the 19 mic. 20 MR. ABADI: A-B-E-B-E. Last name A-B-21 A-D-I. Because I just heard something, so I 22 would like to raise a question about that. Ι

1	think the counselor said if you buy fuel
2	efficiency that limit is going to be more.
3	I read that regulation. I think you
4	are talking about 609.4. In that regulation for
5	MPA cars or to all District cabs which says if
6	you have gasoline car, it's four year, handicap
7	access of gasoline, eight years. If you have
8	hybrid, six years, handicap hybrid, I think nine
9	years. Is this for all DC cabs, 609.4?
10	INTERIM CHAIR ROGERS: Yes. Those are
11	the
12	MR. HUMBLES: So as of January, if I
13	have to buy a cab, it has to be like 609.5 says,
14	it has to be less than one year after the
15	expiration, and it has to be less than hundred
16	miles. Is that correct?
17	MR. LERNER: Sir, let me ask you to
18	do, you're correct, 609, that's where the vehicle
19	retirement rules are. In fact, they've been
20	there for a very long time.
21	They've been amended twice now over
22	the last three months, but what I would suggest

you do if you have any specific questions like 1 2 the one that you have, I would suggest that you speak to Mr. Scott right after the meeting. 3 4 He could speak to your specific 5 circumstances so that you get an exact answer for your particular needs. 6 MR. ABADI: Yes, this is a problem. 7 I mean I am not going to say because of drivers 8 9 that it was good. This was a problem we had in 10 the Commission. 11 First of all, when they published the 12 regulation, they publish it one day prior to the 13 hearing. We can't even testify. And it does 14 need to be changed. 15 If we have a hearing, first you need 16 to publish the agenda three, four, five days. 17 The drivers partly can read and prepare themself 18 to testify. Second, while we are something in 19 vote of you, Commissioner Linton told me to come 20 and talk to you when I ask him a question. When I call the office to have 21 22 appointment with you, nobody give me appointment.

Mr. John, I appreciate you. Anytime I want him, 1 2 he's available. But some questions it goes beyond him 3 that need to be answered by the counsel or by the 4 5 commissioner. I'm willing to talk to Mr. John, but this has to be clear to drivers because 6 drivers don't, that regulation is for MTA. 7 I know you're going to do the MTA, 8 9 which is more than Taxicab Association. Even 10 not, the first they're going to ask Commissioner 11 Linton, he told me read Chapter 10. 12 That Chapter 10 is MTA, but he tried 13 to tell me 609.4 is not for the whole cabs. 14 609.4 attachment was ten ten. 15 INTERIM CHAIR ROGERS: So maybe what 16 I'll do, just hearing some of the concerns from, 17 and still speak with Mr. John, Mr. Scott on your 18 individual issue, is a lot of changes have been 19 happening over the last year or so. 20 Rules have been removed, moved, moving 21 day to day. So let me ask you this. What is the 22 best way for information to come out to you guys?

Do you want it on our website? Do you want to 1 2 create an email Listserv? I mean we have the public way that we 3 4 do it, notification in the register and so on and 5 so forth, but on a more personal level so that you're fully aware of what we're doing, what 6 7 we're considering and the like, what's the best way for, what's the best way to communicate with 8 9 you? 10 Do you want me to create like an email 11 Listserv so as you guys give me your email addresses, and we'll send you like a little 12 13 weekly or biweekly update on what's going on? 14 Do you want something more formal 15 where I just have open hours where you just come 16 and sit with me and my staff once a week, once 17 every two weeks? Tell me what's best for you. 18 MR. ABADI: I think a driver wants to 19 be in his cab, that in the best thing is to have 20 all companies email. Then send email to the 21 companies. The companies has to be responsible 22 to inform the drivers or to post whatever

information you send to them. 1 2 The other thing when you have hearing, 3 please post the agenda at least three, four days prior to the hearing. 4 5 INTERIM CHAIR ROGERS: Okay. MR. ABADI: Not the front item like 6 7 this, the detailed agenda. This doesn't tell me anything. 8 9 INTERIM CHAIR ROGERS: Well, this is 10 what I --(Simultaneous speaking) 11 MR. ABADI: I want to know what is in 12 13 Chapter 4. 14 (Simultaneous speaking) 15 INTERIM CHAIR ROGERS: -- has the same 16 thing, so --17 MR. ABADI: How I'm going to testify? 18 What do I know about Chapter 4? What do I know 19 about Chapter 8? 20 (Simultaneous speaking) 21 INTERIM CHAIR ROGERS: So this is what I'll do. When we have items that are proposed or 22

rules, I can only speak to rules, we will, when 1 2 we post our agenda on the website, we'll also 3 post the rules. 4 MR. ABADI: Yes. 5 INTERIM CHAIR ROGERS: We haven't done them. 6 7 (Off microphone discussion) INTERIM CHAIR ROGERS: 8 So, in talking 9 to my lawyer, obviously there's some, so what I 10 will do is with the agenda, have a more 11 descriptive, what do you call it, text, words and 12 stuff on exactly what it's doing as opposed to 13 the title and stuff like that. 14 So at least that way you're more 15 informed about what we're doing here. Is that 16 fair? 17 MR. ABADI: Thank you. 18 INTERIM CHAIR ROGERS: Okay. 19 (Off microphone discussion) 20 MR. MOMEN: Good morning. My name is 21 Mohammad Momen, from Silver Cab Company. 22 MS. MIXON: Spell it, please.

1	MR. MOMEN: Momen, M-O-M-E-N.
2	MS. MIXON: And also spell how you
3	spell Mohammad.
4	MR. MOMEN: M-O-H-A-M-M-A-D.
5	MS. MIXON: Thank you.
6	MR. MOMEN: Good morning everybody.
7	Congratulations. Welcome to the Board.
8	INTERIM CHAIR ROGERS: Thank you.
9	MR. MOMEN: I have a different issue
10	than the cab drivers, and all of my fellow cab
11	companies' owners. My issue is I have a problem
12	with that new cruising light.
13	If we can concern about that cruising
14	light because we do have a problem. There have
15	been approved two companies, which one is Pro-
16	Lite, and one is the Treble.
17	The Pro-Lite is not going to provide
18	for us anymore cruising light unless we have to
19	buy 100 of them. And that 100 of them is a big,
20	big money.
21	In these days regarding those economy
22	crisis, we cannot afford to buy 100 cruising

light. And those cruising light, we do have a
 big problem with those ones.

If we can change that one and make it a kind, a regular cruising light instead of that one, which is that is anymore worth it. And if it's going to cost a big money, \$400 to those poor cab drivers.

And I would like to concern about the cruising light. We can put another like the whole vision cruising light. What's wrong with that one? Nobody, and there's not any kind of report of those cruising light or any customer or any public notice by the Taxi Commissioner or government they can concern about that light.

15 That light is not important to us to 16 be on high or on call or on waiver. Cruising 17 light is to show this is a vehicle-for-hire as 18 long as cruising light on the top, it says taxi 19 or on top that is enough, not to be that vague. 20 Especially it's going to be a big 21 problem in another one to three months when the

rain comes, when the water damage that chips,

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computerized chips of the cruising light, it will create big problem.

In this kind of economy time and business is very, very slow, and Uber or Sidecar or Lyft or another companies taking the business from the poor cab driver.

7 They cannot afford to buy another \$400 8 for the cruising light instead have to buy for 9 \$50. Why should we go buy another \$400? So I 10 would like to concern about that one, if we can 11 get a relief of that cruising light and we put 12 the regular one. Number two --

13 INTERIM CHAIR ROGERS: I'll let my 14 general counsel respond to the legal authority or 15 the legal requirement of having uniform cruising 16 lights, and then we'll --

MR. LERNER: Sir, I would like to let you know that in the legislation from 2002, which was the Taxicab Service Improvement Amendment Act of 2012, one of the so called modernization requirements of the Council, this is public policy.

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It's in the law is that the Commission 1 2 is charged with putting the uniform lights on all They have to be same. 3 the cars. They are 4 required to be that way, and that's what the 5 Commission did. That's what's been enacted, and the 6 7 dome lights are pretty much on every car, 99.9 percent is what I want to say. So that's a 8 9 statutory requirement that the Commission is not 10 allowed to change so it's in compliance with the 11 law. 12 And there are safety and enforcement 13 reasons for having it that way, but at least 14 that's what the law is. 15 INTERIM CHAIR ROGERS: In your 16 specific case, though, dealing with the actual 17 installation and maintenance of it, I do invite 18 you to talk with my ops guy because maybe we can 19 go and have a conversation with some of the 20 installers and take a look see on how they're 21 doing it. 22 Essentially if, in three or four

months after you put it in you're starting to
have some maintenance issues and the like, and
we're requiring you to have these things, we
could definitely work towards that.
But as I read the law and as I
understand from my, the interpretation of my
general counsel, the argument would have to be
with the City Council to change the law, which
then gives us the authority to change the rules
to allow something that you want.
But right now, I know we don't have
that authority. I'm not a Council member and
none of us are Council members.
MR. MOMEN: Sir, the commissioner,
they rule. They pass the law, and they send it
to their City Council to approve it.
I request the Chairman and the panel
and the commissioner to review that one and go
back to see it, which is we are not, as a company
owner and as a company union member, I am not
going to deny the modernization.
You can see picture as the whole

United States cab industry. Do you see it 1 2 anywhere else? Everywhere else in United States 3 of America --4 (Simultaneous speaking) 5 INTERIM CHAIR ROGERS: Don't --MR. MOMEN: Yes, it is dome light, but 6 not like this one. 7 INTERIM CHAIR ROGERS: It might not 8 9 necessarily be this particular style --10 That is right. MR. MOMEN: 11 INTERIM CHAIR ROGERS: -- but since, 12 because what you're asking me to do is ask every 13 cab driver in the city now to spend more money 14 because we don't have a whole lot of money. I'm 15 sure you got a solution. What's your solution? 16 Go ahead. 17 MR. MOMEN: The solution is whenever 18 the new car comes and their dome light, we have a 19 problem with the companies, the manufacturer. We 20 cannot buy 100 dome light, otherwise they are not 21 going to sell it less than 100. 22 And that is not \$100. It is not

It is more than \$120,000 to \$150,000 1 \$10,000. 2 plus shipping. It is not that easy money to go 3 The dome light, which is not going pay for 100. 4 to work anymore, instead have to put another 5 \$400. 6 We can approve to the Taxi 7 Commissioner, this dome light is not working. Can I have a permission to put another dome 8 9 light? 10 INTERIM CHAIR ROGERS: Right now we 11 don't have that authority, but I will take what 12 you're saying into consideration and think it 13 through. I'm not going to make, give you a yes 14 or no answer right now. 15 (Simultaneous speaking) 16 MR. MOMEN: I understand. It is a 17 concern that's --18 (Simultaneous speaking) 19 MR. MOMEN: And number two, I did 20 appeal, I did ask the City Council, and I'm going 21 to ask, I will repeatedly ask the City Council, 22 the Commissioner, everybody regarding the salvage

cars. I --

2	INTERIM CHAIR ROGERS: Which cars?
3	MR. MOMEN: The salvage car.
4	INTERIM CHAIR ROGERS: Okay.
5	MR. MOMEN: There is nothing wrong
6	with the salvage car. We would like to bring the
7	salvage car back to the industry. There are so
8	many reason to benefit the industry and those
9	poor cab driver.
10	They cannot afford or they cannot buy
11	a new car for \$22,000 and up. They can buy the
12	same age of the car but salvage for \$10,000 to
13	\$12,000, so they save a big, big amount of money.
14	And that is going to go into
15	inspection. One is the salvage or FBI
16	inspection. They check the car regarding
17	everything. Number two, it goes to their
18	District of Columbia inspection so the car goes
19	twice for inspection.
20	INTERIM CHAIR ROGERS: Well, remember,
21	the DC inspection is only emissions and a basic,
22	basic safety check.

So if you have a established 1 2 destruction, which I'm considering like flooded or you get one of those cars when the hurricane 3 4 goes through and floods out the city and stuff, and so on and so forth, yes, there's some 5 mechanical issues potentially with those cars 6 7 that a normal inspection won't catch. mean it's something that you, I 8 Ι 9 guess it's a risk that you'll take. But now this 10 one I can pretty much say that we probably are 11 not going to do. 12 There's a reason why salvage cars and 13 older cars are not on the road because there is a 14 potential for them to be unsafe, and we have an 15 obligation to give our riding public, as much as 16 we can, comfortable, safe rides. 17 Now, like I said, what I'm committed 18 to doing is looking at all of our rules as it 19 relates to replacing vehicles and so on and so 20 forth in the panel on industry. 21 And I invite you to come and make 22 these comments there, so they can be in the

consideration of how we appropriately regulate
 the vehicle age but make it so that it is a fair
 balance between the affordability for you, so
 that you can make more money, and safety and to
 be truthful with you just the aesthetics of the
 vehicles because part of your client base are
 inventioneers and hoteliers.

And in my conversations with the hotel convention industry and so on and so forth, they prefer for their folks more modern cars. Well, those are the ones that are going to be paying you the most money because they're going back to the airport and other places like that outside of the downtown folks and the like.

15 So again, I will do my level best to 16 make anything that we do, our rules and like 17 affordable, but at the same time, the industry 18 has to adapt and sacrificing the quality of the 19 vehicle for entrance into the market may not be 20 the way that we want to go or that I want to go 21 because, as you said, because I'm paying the 22 salvage car, I got a 15 year old car.

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It looks great, but my heat pump won't, not the heating pump but something broke, and it stopped in the middle of an important trip	
3 and it stopped in the middle of an important trip	
4 that I had to take for my mom.	
5 So, I hear you. I'm with you, but in	
6 this particular one, there's some others that	
7 we've got some common ground on, but	
8 MR. MOMEN: Well, I'm not asking to	
9 put the old model salvage car, the latest model	
10 salvage car.	
11 INTERIM CHAIR ROGERS: Oh, the latest	,
12 okay	
13 MR. MOMEN: Yes.	
14 INTERIM CHAIR ROGERS: I see what	
15 you're saying.	
16 MR. MOMEN: 2012, 2013, 2014, 2015.	
17 INTERIM CHAIR ROGERS: Okay.	
18 MR. MOMEN: Those cars	
19 INTERIM CHAIR ROGERS: So a salvage	
20 type	
21 MR. MOMEN: Salvage title.	
22 INTERIM CHAIR ROGERS: but it's a	

modern car.

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MR. MOMEN: Yes, that, for example, 2 3 2013 Toyota Prius or Toyota Sienna or Ford Taurus or Ford Crown Victoria or whatever the modern is. 4 5 INTERIM CHAIR ROGERS: I understand 6 what you're saying. MR. MOMEN: It has a low mileage, 7 20,000. 8 9 INTERIM CHAIR ROGERS: I get it. 10 MR. MOMEN: Regarding the appear, 11 regarding, everything is computerized. If there 12 is anything wrong, the engine light is on there. 13 The inspection will not pass it 14 INTERIM CHAIR ROGERS: I understand. 15 Now I understand more of what you're saying. 16 MR. MOMEN: The salvage inspector, 17 they are checking the car neck to neck 100 If they are not good, they will not 18 percent. 19 allow us to go through the inspection or put them 20 back on the road. 21 INTERIM CHAIR ROGERS: I quess then what I'll do is I'll take it under consideration 22

now that I more fully understand what you're 1 2 talking about --MR. MOMEN: 3 Yes. 4 INTERIM CHAIR ROGERS: -- and report 5 out at the next meeting what my findings are and maybe give some clue as to where we're going. 6 But more than likely my explanation is to remand 7 this particular issue to the panel on industry 8 9 when they're looking at all of these things on 10 how to make the system more vibrant. 11 (Off microphone discussion) 12 INTERIM CHAIR ROGERS: Okay. 13 MR. MOMEN: Okay. I have one, another 14 concern. 15 INTERIM CHAIR ROGERS: Hey, your two 16 minutes are up. Didn't I say --17 (Simultaneous speaking) 18 MR. MOMEN: I'm going to get --19 (Simultaneous speaking) 20 INTERIM CHAIR ROGERS: -- two minutes 21 MR. MOMEN: I'm not like individual. 22

I'm as a member of the union. I have another 1 2 concern regarding those poor cab driver. Everywhere in our jurisdictions, Fairfax, Falls 3 4 Church, Arlington, Prince William County, Prince 5 George County, Montgomery County, all around the United State of America, the cab industry, they 6 7 do charge luggage. They do charge extra passenger. Why 8 9 Everywhere else they do charge for not in DC? 10 luggage. Everywhere else they do charge for 11 extra passenger but not poor cab. 12 DC cab driver cannot charge. They can 13 carry around four people with one price. When 14 you travel to any airline, they do charge you're 15 going to get a six year or seven years. 16 INTERIM CHAIR ROGERS: Or six months. 17 MR. MOMEN: Or six months. If you go 18 to the train, if you go to the restaurant, there's no free ride. 19 20 INTERIM CHAIR ROGERS: No, I'm with 21 you, and that is one thing that I've heard very 22 loudly and clearly from drivers. And we are

considering proposed rules to do something
 similar to --

(Simultaneous speaking)

4 MR. MOMEN: Not only for the extra
5 passenger. It should be charged luggage, too.
6 The poor cab driver, an old man 60, 65 years --

7 INTERIM CHAIR ROGERS: Well, do like
8 I do when my girlfriend's mother wants me to help
9 her put up something, get the hands like this and
10 oh, my back is hurting. I can't help you.

Sometimes you're going to have to do a little customer service and explain your situation to your client because you are being hired by a patron to say hey, I have certain limitations. This is what I can do, and this is what I won't do.

17 (Off microphone discussion)
18 INTERIM CHAIR ROGERS: I understand.
19 I do hear your issues, but for the surcharge for
20 additional passengers and the like -21 MR. MOMEN: And the luggage.
22 INTERIM CHAIR ROGERS: -- I'm looking

I will look at also the luggage thing. 1 at. Ι 2 can't promise you anything on luggage. I can reasonably say that something will probably be 3 4 coming out to give you increased fares, 5 surcharges for, I don't know the amount yet, for additional passengers and the like. 6 7 But I'll take into consideration, or the Commission will take into consideration 8 9 But, and then perhaps even though the luqqaqe. 10 rules don't allow you to do that, you're 11 businessmen. 12 So you know how to manipulate and 13 maneuver in the public domain. So my suggestion 14 so that you don't run afoul of Title 31 is to use 15 those great communication skills that you have 16 that are legal and compliant to let your riders 17 know what you can and what you can't do, what 18 your obligations are and aren't. But I want, 19 yes, sir? 20 COMMISSIONER TAPSCOTT: I believe 21 these are old rulemaking to increase \$1 for each 22 additional passenger.

INTERIM CHAIR ROGERS: We didn't do it 1 2 yet. 3 COMMISSIONER TAPSCOTT: Okay. 4 INTERIM CHAIR ROGERS: Remember, we 5 were going to do it in February. We have to post it and publish it and all that stuff. 6 7 MR. MOMEN: And the last one --INTERIM CHAIR ROGERS: Another one? 8 9 I thought you said the last one was the last one. 10 MR. MOMEN: I came with ten, but I 11 will go with four. 12 INTERIM CHAIR ROGERS: All right. 13 (Simultaneous speaking) 14 INTERIM CHAIR ROGERS: Go very quickly 15 because --16 (Simultaneous speaking) 17 MR. MOMEN: The last one is regarding 18 the communication every two years the cab and the 19 rate must increase. That is regarding the 20 percentage. We have a long time a panel. 21 I was one of the panel member, how to 22 increase what percentage we increase the rate. Ι

was one of the panel, but the last six or seven 1 2 year they took out that panel. So, there is no increase. 3 Every two 4 years we should increase. The rent goes up. The 5 vegetable price goes up. The food price goes up. Everything goes up, but the poor cab driver rate 6 7 never goes up. INTERIM CHAIR ROGERS: Understood. 8 9 Well, I'm letting my lawyer explain some of the 10 legal stuff that we have already done as it relates to the rates and then I'll come back in 11 12 with my own personal philosophy. 13 MR. MOMEN: Thank you. 14 INTERIM CHAIR ROGERS: Jacques? 15 Yes, sir, I believe you MR. LERNER: 16 may be speaking to the two year rate review 17 that's mandatory in the statute. Is that what --18 MR. MOMEN: Yes. 19 MR. LERNER: you're referring to? 20 Yes, so the Commission has been doing, and I know 21 they did it, it was done two years ago. And it 22 was just completed.

1	And that report, I think, was
2	presented at the, or approved at the November
3	meeting, unless I'm mistaken. It's actually, and
4	I think that's available on the website.
5	And you can speak to Neville Waters,
6	our information officer if you want to get a copy
7	of that. That report, pursuant to the mandatory
8	review, reflects everything that was done by the
9	Commission in fully reviewing all the rates for
10	this time.
11	And then it'll be done again. It has
12	to be done every two years. And those are for
13	the meter rates, of course, not affecting any
14	other rates including the dispatch rate, which
15	are presumptively at \$0 as set by the dispatch
16	services.
17	(Simultaneous speaking)
18	MR. MOMEN: But we need it soon.
19	(Simultaneous speaking)
20	MR. LERNER: something that he'd
21	like to say.
22	COMMISSIONER TAPSCOTT: I don't view

the Commission in these days coming up, what do 1 2 they use to look at the fare? 3 MR. LERNER: I can get you a copy of 4 the report. You did receive it, but I can go 5 over it with you if you like. It actually does look at a number of 6 7 things, including looking at other jurisdictions, the urban area, two-thirds of a square area, the 8 9 history of the rate making, competitive position 10 with other services. 11 Various things were looked at that was 12 in the report pursuant to the review, which you 13 were given. 14 COMMISSIONER TAPSCOTT: In the past, 15 I'm only speaking past we've had a count of the 16 people, companies to look at this because number 17 one, you were taking the rate of a government has 18 over the years. 19 There are a rate, and when we did it 20 the last time that the panel did, they look at 21 how much it costs to repair a car. How much does 22 it cost nowadays to put brakes on an automobile

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versus the day two years ago?

2 How much gas? They take an overall 3 look meaning they have AAA involved in the last 4 one. I'm just wondering how do we do these 5 things now.

MR. LERNER: The Chairman can address 6 going forward what the Commission may want to be 7 doing, but in terms of looking just backward 8 9 because he explained what had been done, what had 10 been done between the two years ago and the more recent report that came out, review and report 11 12 there was the Service Improvement Act, which 13 abolished the panel that you're talking about or 14 that panel that considers those things.

15 That panel was actually abolished in 16 the statute because it was a statutory panel. It 17 doesn't exist anymore, so that's why the 18 procedure changed, the process for doing the 19 review changed. Going forward, the Chairman can 20 address that.

21 INTERIM CHAIR ROGERS: Yes, going
22 forward since obviously this is one of the main

concerns of drivers. I have no issues 1 2 reestablishing some public process similar to what you're describing Commissioner Tapscott, 3 4 where all interested parties can have a say so in 5 any increases or decreases. COMMISSIONER TAPSCOTT: 6 Right. 7 INTERIM CHAIR ROGERS: Because don't forget, everyone's thinking it's all going to go 8 9 It may go down. up. 10 Excuse me. We'd like to MR. MOMEN: 11 increase. We don't like decrease. 12 INTERIM CHAIR ROGERS: No, I 13 understand that, but you have to consider, too, 14 general economics. So as your price goes up, 15 your demand will go down. 16 So hopefully the balance that you try 17 to find is either neutral or relatively positive. 18 But again, we're in a different industry now. 19 You have a lot of --20 (Simultaneous speaking) 21 COMMISSIONER MUHAMMAD: -- like 22 cigarettes?

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1	INTERIM CHAIR ROGERS: Huh?
2	COMMISSIONER MUHAMMAD: I believe it
3	will be like cigarettes. It started at \$0.85.
4	They're up to \$10.
5	INTERIM CHAIR ROGERS: And then look
6	what happened.
7	COMMISSIONER MUHAMMAD: Then the rate
8	stopped.
9	INTERIM CHAIR ROGERS: Yes, they did.
10	(Simultaneous speaking)
11	INTERIM CHAIR ROGERS: But my point is
12	that in order to be competitive, you have to
13	change your thinking. If your rates go up,
14	there's a perception in the public, the driving,
15	the riding public of taxicabs, which I'm willing
16	and to a certain degree able to try to change.
17	So that's number one. And that
18	perception is that you are to expensive. That's
19	why I'm going to Uber. And Uber capitalized on
20	that with their little advertisements and this,
21	that and the other saying hey, we're cheaper than
22	a taxi.

But lo and behold, they introduced 1 2 this other new concept called surge price and demand pricing. So in reality, it either nets 3 4 out or Uber may, if you do all things equal, may 5 be a little bit higher. I'd have to do the math I don't know. 6 7 and look at the statistics. The point of it is is you have riding public who may choose, may not 8 9 but may choose to seek alternate forms of 10 transportation if the prices are too high. 11 But the converse, think of it like The reason why people love Walmart and why 12 this. 13 it's one of the most successful business 14 enterprises in the country is because their 15 prices are cheaper than Safeway, cheaper than 16 Giant, cheaper than Target, cheaper than Kmart, 17 if Kmart is still around. 18 But you're getting volume. So in 19 thinking and readapting to this new business 20 model that's out there, think about all the 21 different ways that you can increase your 22 pocketbook.

1	And it's not just increasing rates.
2	It may be. I'm not saying that it is or it
3	isn't, but it may be also decreasing your rates
4	and marketing that fact to say hey, we're cheaper
5	than Uber and we have better insurance.
6	MR. MOMEN: We are.
7	INTERIM CHAIR ROGERS: But the public
8	perception is not there. And it's up to you guys
9	as you're out there and conversating, having
10	conversations with the riding public to mention
11	to them, ask questions.
12	Hey, do you use Uber? Did you know
13	that we're cheaper than Uber? And then prove it
14	to them. Say hey, because it would cost you \$15
15	with Uber going from Point A to Point B.
16	But I'm only charging \$11.50, and
17	that's including the surcharge. So my point is
18	that as we go through this process, and as we go
19	through this exercise over the six to nine
20	months, think very carefully about what you want
21	because I'm not wedded to one way or the other.
22	It's the beauty about coming in new.

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I'm relatively neutral. I do know economics. 1 Ι 2 do know the new generation of folks that are coming into the city who don't have cars who use 3 4 public transportation in all formats what they 5 believe and what they want. And in order for us to compete, you 6 have to think of all financial models, lowering 7 prices to a certain degree to compete to get the 8 9 business in, all types of things. 10 So my point is everything is on the Let's look at this with a clear eye. 11 table. 12 Talk about it as we've been saying and figure out 13 what's best for the industry. 14 But don't preclude one particular 15 approach over another just because that's the way 16 things have been done, and we're just used to the 17 annual increases and so on and so forth because 18 the business might not be there. 19 So yes, you're making more money, but 20 you're still losing money because your rate of 21 loss might be less, which might be what you want. If that's what the cab community wants, that's 22

fine.

2 Then I'll put it forward, and we'll deal with it. But don't come yelling at me that 3 4 you're not making enough money if we did do 5 something like that. But my point is let's have a further 6 7 conversation about that. Maybe on the February 11th meeting I'll give some formal proclamation 8 9 or what have you to reestablish some system so 10 that we can look at, and it's every two years. 11 I don't see why we couldn't look at it 12 every six months, maybe not change the fares 13 every six months, but at least we'll have more 14 real time data that when the appropriate time to 15 look at fare and rate adjustment, we'll have more information as opposed to a compilation, is that 16 17 cool? 18 MR. MOMEN: Thank you. 19 INTERIM CHAIR ROGERS: Is that cool? 20 MR. MOMEN: That's cool. 21 INTERIM CHAIR ROGERS: All right, sir. 22 Oh, now everybody wants to talk. Yes, sir, with

the lovely hair, purple tie. 1 2 MR. CHUBBS: Good morning. INTERIM CHAIR ROGERS: Good morning, 3 4 sir. 5 I'm E.J. Chubbs, MR. CHUBBS: Independent Cab Number 69. I gotten in here kind 6 7 of late and didn't know you all had moved. I'm over at the other building and then all this. 8 9 A couple things I want to talk on, 10 maybe I'm allowed to or not. One of them is the 11 age limit on the cars. Okay, but I just wanted 12 to reiterate what he was talking about the rate. 13 What you said make a lot of sense. We 14 would automatically have a rate increase. If you 15 give us the additional passenger and the luggage, 16 you all want us to update our fleet and take care 17 of our fleet, but you pick up three people, let's 18 say four people. They stack your trunk. 19 I mean some 20 use tie downs. I don't use them, and you gets 21 nothing for it. You're wearing your trunk out. 22 You're wearing your car out.

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1	You're not getting anything for it,
2	but my main concern is on this age thing.
3	INTERIM CHAIR ROGERS: On the what?
4	MR. CHUBBS: I've been driving
5	INTERIM CHAIR ROGERS: That's what
6	he's saying, age?
7	MR. CHUBBS: On the age, car age. Can
8	you hear me okay?
9	INTERIM CHAIR ROGERS: Yes.
10	MR. CHUBBS: Okay. I've been driving,
11	serving the city for 50 years, and I feel I've
12	served it well. But the rules and regulations
13	that they have made, it have put half of the
14	older gentlemens out of business.
15	Mr. Tapscott can testify to that. I'm
16	just amazed at the number of guys that comes by
17	and tell me, say well Mr. Chubbs I'm not going to
18	see you anymore because I can't afford this.
19	And I'm on social security. I just
20	used my car to subsidize my social security, and
21	that's me, too. I drive an '04 Lincoln Town Car.
22	I normally drive Lincoln Town Cars for my

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clientele, okay.

2 Now they tell me that's not available. I'll put that '04 Lincoln Town Car, and any of 3 4 the guys in here know me, on any 2015 you put out 5 there other than saying it's new, okay. But the main concern is I know back in 6 7 the day you couldn't get a taxicab financed. Okay. All of my encounters I have bought a new 8 9 car, paid for it, put it into the cab and take 10 the old ones out. 11 To give you an example, I have an '04. 12 I bought a brand new '08 Lincoln Town Car, the 13 top of the line. I have 78,000 miles on it, 14 \$40,000 I invested. Now they tell me I can't 15 utilize that. 16 I mean I just used my car, like I 17 said, to subsidize my social security. I've 18 spent \$1000 with this cruising light, this meter 19 thing, and all of this stuff, we don't make that 20 kind of money. We don't work like that. 21 To give you another example, I went up 22 the other day. I don't work the street. I work

at one hotel, and it was slow. I said well, I'll 1 2 go out and run a couple jobs. I ran the first job. 3 It was \$5.12. 4 So I dropped them, and I got another guy. He 5 wasn't going nowhere, \$5.14. Then I picked up one more job, \$8.28. What I'm telling you, I pay 6 7 5 percent of each one of those jobs. What do I make with a \$5.12 job? 8 Pay 9 Then I got to wait to get that. 5 percent. Ι 10 mean the rules and regulation that they have 11 enacted have put us older guys out. 12 These rules should be grandfathered 13 in. All rules and every thing and everybody all 14 the senior citizens, they give you a discount or 15 something. I mean you got to have some leeway. 16 I don't say treat me, well, I do say 17 treat me better than the man just starting five 18 I've served this city well. Now I years ago. don't, what I tried to do as less as I have to 19 20 But like I said, but I need it. do. 21 I'll give you another example. I have 22 a brother who started me in the taxi business.

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2 '99 Mercury Grand Marquis, had 25,000 miles on it. 3 4 Okay, because he don't have a wife 5 because he lost his wife years ago. He sit in He gets, sometimes he likes to go out 6 the house. 7 and run two hours or he might want to go out one 8 day. 9 He had to go out of business because 10 he couldn't afford to paint his car, buy that 11 cruising light, buy the meters and everything to 12 operate the meters. 13 And what I'm saying, you all say you 14 don't discriminate. The rules and regulation 15 that you all have passed, you have discriminated 16 on the black drivers. 17 The reason I say that because the only 18 drivers are the black drivers, and I can give you 19 ten within the last year have, not because they 20 wanted, but they can't afford it. 21 They invest like I'm telling you about 22 my \$40,000 Lincoln. Luckily, I have paid it.

He had been driving a cab for 60 years. He had a

But if I had to go and buy a car now, I can't pay 1 2 for a car because I don't work. I'm not able to work. 3 I have, I can 4 go out and work a day, work three or four hours, 5 so these regulations should be grandfathered in, or you all should have some consideration for 6 7 guys who have served the city, have served it well when you didn't have all of these Ubers, all 8 9 of these vans. 10 We're the ones that kept the city 11 That's something that you really should afloat. take under consideration. 12 Okay? 13 INTERIM CHAIR ROGERS: I definitely 14 will, and I do appreciate your longevity and 15 years of service. I really do. As a native 16 Washingtonian and as a virtual native of east of 17 the river, I lived a little bit in a LeDroit in 18 my younger, younger, younger years. 19 MR. CHUBBS: Okay. 20 INTERIM CHAIR ROGERS: So I do 21 appreciate everything that you're saying as 41 22 years old now. As I've grown up through the city

and seen some of the changes in the city. 1 2 So I definitely hear you. My role is not to nickle and dime any driver. My goal is to 3 4 make our system as fair and as profitable as we 5 can within the confines of the law for folks just like yourself. 6 7 I'm not trying to push anybody out of the business. Economics may do that. 8 That's 9 just the nature of living in a capitalistic 10 society. But that is not the intention. 11 And that is not the overt rule of 12 anything that we do. Now, my general counsel is 13 informing me, and bear with me as you see him in 14 I am learning. my ear. 15 MR. CHUBBS: Okav. 16 INTERIM CHAIR ROGERS: I'm learning 17 the processes, learning our rules and figuring 18 out the interplay between what our rules are, how 19 it affects you and how to best serve you as a 20 Commission. 21 So I try not, please don't take it as 22 any sign of disrespect, the back and forth. But

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he's just trying to help me to understand in what
 I want to do, how everything comes to, how
 everything lines up.

MR. CHUBBS: We appreciate you allowing us the opportunity to weigh our, express our concern. Previous, we couldn't do that, okay. I mean, and not to cut you off, but I'm going to lose my train of thought.

9 One other thing, they tell you 10 everything I try to get, I used to be active in 11 the Taxi Commission. They used to think I was a 12 commissioner.

I didn't miss no meeting until the last administration, and I find it was a losing case. It wasn't no value for me to attend. But all of us, especially us senior citizens, we don't have that Internet system.

We don't have all this stuff if you want to get information, you got to go up there and find out something. We don't have all that. INTERIM CHAIR ROGERS: Well, just to, one thing that I had been and my attorney reminded me of is one thing that I was thinking of for individuals like yourself to help keep some money in your pocket and to help you use the asset that you paid for, that's paid off, is new rules to allow you to lease your vehicle to other drivers.

So that way at least you can have some
residual income. Again, it's just a thought.
I'm not saying that it will go that way or not,
but these are the types of things that I'm
thinking of.

Mr. Tapscott is saying no, don't do it. But perhaps that something we can explore. Again, I'm open to all ideas that might help individuals like yourself, individuals like Mr. Mohammad, the other one, again to make the system as fair as we can.

Again, I'm not going to please
everything, so let's get that upfront. Not
everybody's going to be satisfied, but again, I'm
going to keep saying this.

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I'm going to keep the process open,

let you know what I'm thinking, hear reflections 1 2 back and forth, and then we'll make a decision. But I didn't want you to lose your thought. 3 But 4 I wanted to get that out, so that you know. Then one other 5 MR. CHUBBS: Okay. It used to be a time when we made rules 6 thing. 7 and regulations. We made them so it was beneficial to the riding public and beneficial to 8 9 the operators. 10 We didn't just make all rules for the 11 general riding public and thought nothing of the 12 people who was serving the general riding public, 13 and I find here lately it's not concern about us 14 workers. 15 It's just what's best for the general 16 riding public. I know we have to service. Ι 17 know we have to give them a service and the 18 things that they want. 19 But the way that the things are made 20 to do, it just costs us big dollars. I gets no 21 return on my dollar no more. This is the thing. 22 I gets no return, and I'm not the only one.

When I say me, I'm representing all of
my fellow drivers. But I'm really concerned
about the senior citizens. They're older
drivers, like I was telling you about my brother.
He had been driving cabs here for 60
years. It's not that he wanted to give it up.
He didn't have a choice. He couldn't afford it.
If he go out and invest all that money, I don't
know when he could even just recoup that money
back and that money we don't have.
We don't have the ready money to
invest, just same thing like I'm saying. I would
be happy to take my '04 out and put my '08 in,
which have 78,000 miles, the top of the line.
And I have invested for that. Now
they tell me no because we don't want nothing on
the streets that's seven years old. When they
started to make these regulation, the first rule
that they made and changed that you could drive
your car 500,000 because the cars are made like
that now.
Then somebody came up and said no,

If that rule went in effect, it 1 400,000. 2 would've been great for us senior citizens because we don't put no mileage on our cars in a 3 year to amount to anything. 4 But to tell me now my '04 need to come 5 off the street simply because it's an '04, okay, 6 and to tell me I can't put my '08 in simply 7 because it's an '08. 8 9 Then they say well you can get Okay. 10 a waiver. Well, here's again, cost me \$150 to 11 get the waiver. Then it costs me another \$50 at 12 the taxi office. So you're still tying my hand. 13 You're making me spend money that I 14 don't have, or you're making me spend money that 15 I can't recoup. So this is my concern. 16 INTERIM CHAIR ROGERS: Well, I 17 definitely appreciate your service to the city. 18 MR. CHUBBS: Thank you. 19 INTERIM CHAIR ROGERS: And to folks 20 like me who have lived in the city forever and 21 ever. And I definitely take your thoughts into 22 consideration and anything and every rule that we

discuss and that we decide to put forward 1 2 because, again, I'm not trying to put anybody out 3 I want you to work as long as you want of this. 4 to work. 5 MR. CHUBBS: That's right. INTERIM CHAIR ROGERS: 6 And we're going 7 to try to make this system as fair as we can to that end, all right? 8 9 MR. CHUBBS: See, I'm only 79. I'm a 10 young man. I'm not ready. 11 (Simultaneous speaking) MR. CHUBBS: -- in the rocking chair 12 13 yet. INTERIM CHAIR ROGERS: You got the 14 15 hair, I can tell you --16 (Simultaneous speaking) 17 MR. CHUBBS: Yes, my hair don't match 18 the dam. I just have one more question. 19 INTERIM CHAIR ROGERS: Yes, sir. 20 MR. CHUBBS: I know you have a lot of 21 things on your plate and a lot of things to do, 22 but previous we could talk to the Chairman.

The last Commission no conversation, 1 2 if you didn't get up there and say what you got to say in two minutes or three minutes, you go up 3 4 on that whatever they call it, Internet or 5 whatever it is and get the information. Are you going to be a closed door 6 person, or are you going to be able, are we going 7 to be able to talk with you? I know you can't 8 9 talk to everybody because you say look, can you 10 give me five minutes. 11 But if I have something, or to turn it 12 around, I think I can be of service if you have 13 any questions or anything that you would might 14 want to ask or say. I think I may be, I would be 15 able to fill you in on something. INTERIM CHAIR ROGERS: I know you will 16 17 be. 18 MR. CHUBBS: Okay. 19 INTERIM CHAIR ROGERS: With 50 years 20 of service, I would hope that you could give me 21 some guidance. 22 MR. CHUBBS: Right.

INTERIM CHAIR ROGERS: Been doing this 1 2 for 50 years. 3 MR. CHUBBS: Right. 4 INTERIM CHAIR ROGERS: And I'm just 5 doing it what, nine days? So yes. I do have an open door policy. I'm trying to think of a new, 6 more formal way to just be present. 7 Maybe once a week I'll just sit down 8 9 here, unofficial meeting or what have you and 10 then for a couple hours folks just come in and 11 just talk with the Chairman. 12 Say what's on their mind. I'll tell

12 you what's on my mind because again, this is an 14 open process.

MR. CHUBBS: That would be a good thing because all we want to do, we want to be good servants because we got a lot of competition. But we don't want to have to dollar ourselves to death.

21 MR. CHUBBS: And all our dollars and 22 we get no return on our dollar.

1 INTERIM CHAIR ROGERS: I'm with you. 2 MR. CHUBBS: Thank you. INTERIM CHAIR ROGERS: 3 Thank you, sir. 4 MR. CHUBBS: Thank you for your time. 5 COMMISSIONER MUHAMMAD: Chairman Rogers? 6 7 INTERIM CHAIR ROGERS: Yes, sir. COMMISSIONER MUHAMMAD: Some of these 8 9 fees that he spoke of, that's the first time I 10 heard of that fee, \$150 for a reinstate. This 11 Commission had nothing to do with a lot of the 12 fees. 13 In that regard, if we had nothing to 14 do about, do with the entire, everyone who has 15 come in from the year and a half, you should 16 reevaluate. You should reevaluate them and maybe 17 replace a lot of them. 18 INTERIM CHAIR ROGERS: Thank you, sir. 19 More questions coming? Okay, number one, well 20 no, you already had yours Mr. Momen, so you'll go 21 last. Number one, number two, number three. 22 Hi. MR. TADESSE: My name is Alame

1 Tadesse, A-L-A-M-E. Okay. I'm going to answer 2 one of your questions. MS. MIXON: Please give the last name 3 4 also. 5 MR. TADESSE: T-A-D-E-S-S-E. Speak into the mic. 6 MS. MIXON: 7 MR. TADESSE: Okay. I'm going to answer one of your questions, and I have one 8 9 question. Okay. You asked what is the best way 10 to communicate with us. 11 The best way to communicate with us to 12 put out newsletter every two weeks. In the past, 13 the biggest problem was information. 14 INTERIM CHAIR ROGERS: Okav. 15 MR. TADESSE: And if you put out 16 newsletter in two weeks and put it in the 17 companies, it can, the drivers would know all the 18 new regulations, what you are thinking, and they 19 can give you input also. 20 And my second question is in the past 21 Commissioner, he has no connection with drivers 22 whatsoever. It was so confrontational in this

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Taxi Commission.

2 I would like to know what kind of management style you're going to have. Are you 3 4 going to treat us like small business, or are you 5 going to micromanage everything like he used to do? 6 7 INTERIM CHAIR ROGERS: Well, my style if you haven't figured it out by now is kind of 8 9 talkative I guess. But it is a very, I'm a 10 collaborator. I have my own ideas. 11 I have my own approaches, but I never 12 think that anything that I come up with or would 13 think to folks, as I like to say, I have no pride 14 in authorship. We're a team. 15 So my approach is team based. I'm 16 here to serve you. That's what the statute says. 17 That's what the regulations say. So I take that 18 very seriously. 19 Will we always agree? No, but I'm 20 going to let you know I just don't agree with 21 that. I don't think it should be that way, and 22 this is my reason why.

1	And then you tell me, Eric, I don't
2	think you're right. And this is my reason why.
3	We have an honest, fruitful, productive debate
4	and we make a decision.
5	So my management style is internally
6	in the agency is I'm a, I'd like to say a nice
7	manager that I allow folks the opportunity to
8	succeed, but allowing folks the ability to
9	succeed you have to give them the ability to
10	fail.
11	I want folks to try new things. I
12	want my staff to think of new ways of doing
13	business. I want my folks to step out there, and
14	I'll support them.
15	And it's the same thing in my
16	communication and my dealings with the drivers.
17	I want you to be able to come to me. I want the
18	ability to be able to go to you and say hey, this
19	is what I'm thinking. What do you think?
20	And not have, obviously there's
21	certain times when what I say is the law and
22	rules and so on and so forth. But I want folks

 to understand, too, that I'm not going to say a daydreamer.

But I think a lot. And sometimes I talk aloud while I'm thinking just to spark some ideas and conversation so that we can get to an end goal. But one thing I can't stand is going back and forth, back and forth, back and forth, back and forth where you know my position.

9 I know your position. We're not going 10 to change our position, and it's just a waste of 11 time. I'm about solving problems and figuring 12 out how to get things done and that method is 13 through collaboration and leadership.

Now, there are going to be occasions where I guess by statute and by regulation where I may have to do something quick, fast and easy to either head off a disaster or something like that, dealing with regulations and the like.

But in general, like we're doing now, tell me what you think. I'm telling you what I think, and then we'll go to work. You have a small business. In my previous capacity, I was a

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business licensing manager for the city over at 1 2 DCRA. So I've dealt with the vendors and 3 their small business interests. 4 I deal with 5 professionals and the professional licensing administration and occupational professional 6 7 licensing. So I'm used to dealing with small 8 9 business owners and their individual concerns and 10 how to mesh that into a general policy that 11 benefits all. So that's what I'm going to be 12 13 bringing my approach here in working with all of 14 you guys here, present and the ones who aren't 15 present. So if you see me on the street, make 16 sure you pick me up. 17 And say hey, Chairman Rogers, saw you 18 walking. Do you want a ride? I'll pay the fare 19 because I want to rap to you. I want to tell you 20 what's on my mind. That's fine. 21 I keep giving out my email, so I'll 22 give it out again. Send me emails. I've got two

homes now to accept emails, and neither one of 1 2 these are personal. These are both government 3 emails, government funded. 4 Let me know what you think. Send me 5 an email. So again, it's Eric, E-R-I-C dot Rogers2@DC.gov. And Rogers is spelled like Mr. 6 Rogers, Roy Rogers, Buck Rogers, basically no D 7 in the name. 8 9 And then we can communicate, but like 10 I said, we're not always going to agree. As long 11 as you come with that expectation and 12 understanding that I'm not always going to agree 13 with you. 14 You're not always going to agree with 15 me, but we're going to be professional and 16 respectful with each other, we'll do business all 17 day long. 18 MR. TADESSE: Okay. I have two more 19 short things. I also write for a newspaper. I'm 20 from Ethiopia. Would you be able to give me time 21 for an interview? 22 INTERIM CHAIR ROGERS: Certainly.

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Okay, so I will email. 1 MR. TADESSE: 2 INTERIM CHAIR ROGERS: Okay. MR. TADESSE: And my other last 3 4 thought is on the price. My thought on the price 5 is we cannot reduce price in this condition, but we have to look for a way to cut our expenses. 6 7 Maybe you should think that way because while so much expenses, so we can talk 8 9 about that. 10 INTERIM CHAIR ROGERS: I'll definitely 11 look at that. 12 MR. TADESSE: Thank you so much. 13 INTERIM CHAIR ROGERS: Looking at some 14 of the fee --15 (Simultaneous speaking) 16 MR. TADESSE: Yes. 17 INTERIM CHAIR ROGERS: Okay. And my 18 general counsel is telling me that we have some 19 pending rules to lower some of our administrative 20 fees. 21 MR. TADESSE: Very good. INTERIM CHAIR ROGERS: So I have to 22

1	look at that and see exactly how it is laid out.
2	MR. TADESSE: Yes, we can help on that
3	because we are on the streets all the time. We
4	know what's happening.
5	INTERIM CHAIR ROGERS: But I need you
6	all to be my allies.
7	MR. TADESSE: Yes, instead of
8	increasing the price because with Uber, there's
9	\$3 difference. So if you increase on top of that
10	\$3 difference, it would be difficult.
11	But if we see how we can reduce the
12	price, our expenses like maybe pay us pay
13	expenses. It could be our paperwork or ticket,
14	whatever. We can compete, and we can think about
15	that.
16	INTERIM CHAIR ROGERS: Let's discuss
17	it.
18	MR. TADESSE: Thank you so much.
19	INTERIM CHAIR ROGERS: You have my
20	email, so send me an email when you want to set
21	up the interview.
22	MR. TADESSE: How soon can you do it?

1	INTERIM CHAIR ROGERS: Like I said
2	earlier, since I'm kind of new, my schedule's
3	kind of open.
4	MR. TADESSE: Very good.
5	INTERIM CHAIR ROGERS: But talk with
6	our PIO. He's not here right now, Neville
7	Waters. Send me an email. I'll forward it to
8	him. He'll square away everything.
9	MR. TADESSE: I know him.
10	INTERIM CHAIR ROGERS: You know him.
11	Okay. Then speak with him. We'll square up some
12	time, and we'll do it.
13	MR. TADESSE: Very good. That was
14	number two. You already got to speak, got to let
15	these other folks speak. Number two and then
16	number three and then four and then we'll close
17	it out with you. Okay? Is that fair? All
18	right.
19	MR. CHAKA: Welcome, Mr. Commissioner.
20	INTERIM CHAIR ROGERS: Thank you.
21	MR. CHAKA: My name is Assafa Chaka,
22	A-S-S-A-F-A and Chaka like Chaka Khan. I have

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accessible.

dispatch system requirement.

9 a central dispatch, which is a front dispatch 10 Each company, is it required to have system? 11 that with the dispatch wheelchair accessible? 12 That's my question. Okay. 13 INTERIM CHAIR ROGERS: So while he's 14 checking --15 I can continue, yes. MR. CHAKA: My suggestion is about the customer service, on the 16 17 customer service. 18 INTERIM CHAIR ROGERS: Want to hear 19 the answer, or do you want to --20 MR. CHAKA: Okay. 21 MR. LERNER: Go ahead and actually 22 you're finishing your second part, if you want to

one question, one suggestion and one wish. 1 The 2 question is about the dispatch system as we're required. 3

Each company is required now for this

year, 6 percent of his fleet will be wheelchair

And along that I think there's a

Are we now constantly required to have

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1 2 MR. CHAKA: That's okay. On the subject of 3 MR. LERNER: Okay. 4 the wheelchair percentages, any questions will be 5 directed to Mr. John Scott, the Chief of Operations. 6 7 And as to central dispatch, the statute requires central dispatch, which we 8 9 interpret as either a digital dispatch or 10 telephone dispatch. 11 If you're talking about dispatch for 12 all wheelchair accessible vehicles, that's not 13 been reflected in rulemaking yet. Whether that 14 is or not will be up to, or how it gets handled I 15 believe may be a statutory requirement, is 16 something that the Commission would have to look 17 at for appropriate rulemaking in the future. 18 MR. CHAKA: All right, thank you. 19 Thank you. My suggestion about the customer 20 service is, as you said, we have some 21 mistreatments at the front desk. 22 And I don't want to say in general

that all customer service employees are like 1 2 that, but we like to see a name tag on the 3 employees. 4 And we can positively or if we have 5 complaints, we can specifically direct our complaints or appreciations to you. 6 So we need 7 some tags on the employees. INTERIM CHAIR ROGERS: 8 That's a good 9 suggestion. 10 MR. CHAKA: The other one is my wish. 11 My wish is for the cab drivers. I feel like all of the cab drivers, I feel that we are not well 12 13 or as it should be. We are not well represented 14 in the Commission. 15 And so Commissioner, if we have extra 16 seat, or I want you to think about that. We need 17 a current driver representative who really knows 18 the real problem on the road who can communicate 19 with all cab drivers, who working from the bottom 20 up with suggestions and on the regulation 21 represent us. 22 We need someone from bottom to be

1 represented as a seat with you. 2 INTERIM CHAIR ROGERS: We have two. MR. CHAKA: 3 I know. I have, but 4 That's my wish. If there is extra seat extras. 5 with Mr. Stanley we need someone with a current driver with him to be here to show our part. 6 7 That's my suggestion. Thank you. INTERIM CHAIR ROGERS: Well, if I'm 8 9 not mistaken, there is a vacancy on the 10 Commission. I could be wrong. I think it is an 11 industry. It is an industry person. 12 So what you can do is contact the 13 Mayor's Office of Boards and Commissions. They 14 have a website. It's obc.dc.gov. They actually 15 have an application form online. 16 So you can fill out the application 17 form for the board that you would like to sit on. 18 And then they do whatever review that they do and 19 contact you and say bring you in for an 20 interview. 21 I think you have to go through a 22 vetting process, taxes and all that type of

And then your name gets put forward to 1 stuff. 2 the Mayor because it is a mayoral appointee. It gets put forward to the Mayor to 3 make a determination. So it's obc.dc.gov, Office 4 5 of Boards and Commissions, and apply. And I extend that invitation to any driver. 6 7 They're obviously residency requirements. I should know this, but I don't 8 9 know this. I don't know if every member of this 10 board has to be a resident or just a member of 11 the industry. 12 But they can inform you of all those 13 requirements and the like. So please, it seems 14 like you're very interested in it, so why don't 15 you go ahead and try? 16 MR. CHAKA: I'm not suggesting 17 personally, but I feel like --18 INTERIM CHAIR ROGERS: Okay. 19 MR. CHAKA: -- a couple of us want to 20 be expressed, their viewpoint. 21 INTERIM CHAIR ROGERS: Okay. 22 MR. CHAKA: Thank you.

1 INTERIM CHAIR ROGERS: Thank you, 2 appreciate it. The brother that was over there Thank you. Come on up. 3 in the corner. He'll be our second to last one and then he'll be our last 4 5 one. Okay. 6 MR. RAZZAO: Hi. 7 INTERIM CHAIR ROGERS: How are you? 8 MR. RAZZAQ: My name is Abdul Razzaq, 9 and I'm driving from --10 INTERIM CHAIR ROGERS: Spell your last 11 name. 12 MS. MIXON: Spell it, please. 13 INTERIM CHAIR ROGERS: Spell your name 14 for the record. 15 MR. RAZZAQ: Abdul, A-B-D-U-L, and 16 last name is R-A-Z-Z-A-Q. And I'm driving from 17 2003. And my cab got in accident in late 2006, 18 and it was declared totaled. 19 So I surrendered the tags, and after 20 that I tried several times. And I followed the 21 rules, but I've never been able to get the tags 22 And the company suggested me that you can back.

get the tag in another name, and they just, your 1 2 tags. And I'm paying every single thing for 3 those tags from 2007, early 2007. And then from 4 5 the last few weeks I received a phone call, and I have the message in my phone. 6 7 And they told me that we decided to take \$50 from you every week from previous week, 8 9 and they have not given us any letter, anything. 10 And now they are charging \$3400 a year. And just 11 few days --12 INTERIM CHAIR ROGERS: For what, if 13 you don't mind me asking? 14 (Off microphone discussion) 15 Oh, the union. INTERIM CHAIR ROGERS: 16 Okay. 17 MR. RAZZAQ: And just few days when 18 they started charging me, just a few days back I 19 paid \$500 something for the tags. So the 20 collaboration of cab companies and with the Cab 21 Commission, in the last few years until very 22 recently, I can give you the names and tag

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numbers.

2	Those were issued to, the drivers were
3	very new drivers. And tags are issued to them,
4	and if you check on that, you will see the
5	hundreds of examples of that, hundreds of them.
6	And that's between the collaboration
7	of Cab Commission and cab companies. And now I
8	don't know like should I tell it to the
9	inspector, bring it up to you, but I have a few
10	examples.
11	INTERIM CHAIR ROGERS: Well, you've
12	told me, but if you do feel that the Commission
13	or an employee of the Commission has done
14	something illegal or improper, I invite you to, I
15	almost direct you to go to the Office of the
16	Inspector General and make a note
17	MR. RAZZAQ: Okay. I will.
18	INTERIM CHAIR ROGERS: because we
19	need to run a clean operation.
20	MR. RAZZAQ: Sure.
21	INTERIM CHAIR ROGERS: It may be that
22	there was a misunderstanding of the rules and the

like. Maybe we didn't communicate it clearly 1 2 enough, and people kind of got caught up. But if you have evidence of 3 4 malfeasance, misfeasance or any improper 5 handling, let the Inspector General know. Let me know because, like I said, I'm not running a 6 7 crooked ship. We have port. We've already set sail, 8 9 and we're going to reach our destination with no 10 tidal waves. 11 (Simultaneous speaking) 12 MR. RAZZAQ: It is hundreds in number, 13 hundreds --14 INTERIM CHAIR ROGERS: Okay. Do that 15 for me. Do this for me. My email is Eric, E-R-16 I-C dot Rogers2. 17 MR. RAZZAQ: Can I have your card 18 please? 19 INTERIM CHAIR ROGERS: I'm so new I 20 don't even have cards yet. That's why I just 21 keep saying it over and over again. But Eric, E-22 R-I-C dot Rogers2@dc.gov. Send me all the

information that you have. 1 2 MR. RAZZAQ: Okay. INTERIM CHAIR ROGERS: 3 Okay? 4 MR. RAZZAQ: Okay. 5 INTERIM CHAIR ROGERS: Appreciate that, brother. 6 7 MR. RAZZAQ: Yes, thank you. INTERIM CHAIR ROGERS: Second to last 8 9 and then you. You might as well sit over there 10 so that folks know that you're ready. 11 (Off microphone discussion) 12 INTERIM CHAIR ROGERS: Yes, sir. 13 MR. MAHNINE: Good afternoon ladies 14 and gentlemen. My name is Yusuf Mahnine, M-A-H-15 N-I-N-E. And I'm a taxi driver. So the reason 16 I'm here, so I'm going to talk about the same 17 problem he has. So I'm driving with a company, and 18 19 after 2006, there is new rules. Everybody has to 20 be with a company to drive a taxi, because we 21 live in Virginia. 22 So I have to be under a company to get

the tax, it's me and the owner of the company. 1 2 Both of us are on the checks. So recently, so I was surprised that the owner of the company, he 3 4 told me to have, I have to pay him \$50 extra for 5 the tags. I mean I told him is this a new rule 6 7 by the Commission, DC Cab Commission or just you come and did that. So I said you didn't give us 8 9 And he didn't give me an answer. any note. 10 INTERIM CHAIR ROGERS: What company 11 are you with? Lincoln. 12 MR. MAHNINE: So I'm driving 13 Lincoln 60. So he did not give me the insurance. 14 INTERIM CHAIR ROGERS: No, the name of 15 the company, not your car, the name of your 16 company. 17 (Simultaneous speaking) 18 MR. MAHNINE: Lincoln's also --19 INTERIM CHAIR ROGERS: The Lincoln 20 I'm sorry, sir. Company? Okay. 21 MR. MAHNINE: So, I want to buy the 22 insurance, and they denied to give me the

They say unless you pay the \$50, 1 insurance. 2 we're not going to give you the insurance. So I try first time, second time, 3 4 third time, and I say give me something. Show me 5 that it's legal, I will pay you the \$50. Is it all the company's doing that, or just you? 6 So I went and I check with other 7 They're not doing it. So what 8 companies. 9 happened yesterday, so they call me in the 10 morning and they said bring me the tag. If you're not going to pay the 11 12 insurance, bring us the tag. I said the tag 13 doesn't belong to you. I get it from the DMV. Ι 14 pay all the fees. I pay everything, so I'm going 15 to return them to the DMV. 16 So by 9 o'clock yesterday I went 17 outside to get something from my car, the tags 18 They stole the tag from my taxi are gone. 19 yesterday. So I don't know what to do. 20 I mean, they just have their own 21 regulation. So they do whatever they want. And 22 there is nobody to protect us. I'm going to go

back to the same issue you was talking about. 1 2 So you asked for evidence. So like he said, after 2006 everybody was driving, after 3 4 2006 he's supposed to be with a company. So 5 there is his name and the name company on the registration. 6 7 So many of the drivers now, many of them, they pay money to get their name, only 8 9 their name on the registration, which is illegal. 10 MALE PARTICIPANT: I got a problem 11 with the same company. 12 INTERIM CHAIR ROGERS: Go ahead. I'm 13 listening. 14 MR. MAHNINE: Yes, I'm sorry. 15 INTERIM CHAIR ROGERS: No, go ahead. 16 You're just trying to give me some history, 17 background so that I understand your condition. 18 Yes, sir. 19 COMMISSIONER TAPSCOTT: Is Lincoln 20 with Schaeffer? 21 MR. MAHNINE: Yes. I'm not sure. Ι 22 heard they merged, but I went to him and I ask

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Did you merge with him? He said no. 1 him. He 2 show me a lease. Schaeffer is the landlord, and him is the leaser. 3 4 So he show me the paper. He sit only 5 the Lincoln. Part of the Universal and the other one, he sold them to Schaeffer, but Lincoln's 6 7 still under his name. COMMISSIONER TAPSCOTT: Lincoln is 8 9 owned by Schaeffer now. You need to check that. 10 MR. MAHNINE: But I went to him, and 11 I talked to him. I said did you sell the 12 company. He said no. He show me a paper with 13 his name signing as tenant and Schaeffer --14 COMMISSIONER TAPSCOTT: Go to 15 Schaeffer and see if Schaeffer don't own the 16 company now, and maybe you can better resolve it. 17 MR. MAHNINE: But it's him who's 18 calling me all the time, Saleem. I mean Lincoln 19 Company, Saleem, he's the one who's calling me 20 asking me for the tags. I say the tag doesn't belong to you. 21 22 It's yours. You have to clear my It's my name.

1 name at least if you want to get the tag back. 2 INTERIM CHAIR ROGERS: Yes, because it sounds to me that you're crossing into a 3 contractual dispute. You may have to engage an 4 5 attorney. If you send me an email, I can give 6 7 you a link to the DC Pro Bono Clinic that helps small business owners for free. 8 It's free. 9 They'll give you some legal advice. 10 In general, in dealing with this 11 particular policy issue with these tags for 2006 12 forward and the like, that's why I've remanded it 13 to the panel on industry to look at how --14 (Simultaneous speaking) 15 INTERIM CHAIR ROGERS: Oh, I'm sorry. 16 That's why I remanded this whole H-tag issue to 17 the panel on industry to solve it, to figure it 18 out because I'm not going to make a decision now 19 without an informed --20 MR. MAHNINE: Oh, sure. 21 INTERIM CHAIR ROGERS: -- information 22 from folks like yourself and the like. But in

your immediate situation with your immediate
 problem, send me an email.

I'll put your in touch with some free 3 resources in the city who can help you determine 4 5 whether or not you have a private right of action against your Lincoln Cab Company and the like. 6 7 And definitely as I'm doing my deliberations on new rules and regs and how, what 8 9 our regulatory posture's going to be like going 10 forward, I'll definitely keep these comments in 11 mind because the one thing that bothers me are 12 people taking advantage of hardworking folks. 13 MR. MAHNINE: Yes.

14 INTERIM CHAIR ROGERS: Now, the folks 15 have to do what they're supposed to do. I got 16 that, but in general, the rules of the game 17 should be clear to you so that you can make the 18 best decision on whether or not you want to be a 19 cabbie, how you want to conduct your small 20 business.

21 So that is what I do promise you, that 22 after we go through this exercise, the rules of

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1	the game will be very clear. The customer
2	service downstairs will be efficient and the
3	like.
4	If possible, and if necessary, maybe
5	we can to the degree possible, reduce some of
6	your administrative burden, fees and stuff that
7	we charge and the like.
8	As the gentleman said, Mr. Chubbs
9	said, to balance out the amount of money that you
10	make. But I feel for you. I really do.
11	But right now that's the best I can do
12	is give you those resources so that you can
13	engage a private attorney, hopefully for free or
14	at minimal cost.
15	MR. MAHNINE: Yes, because that's the
16	only source of income I have. I'm married. I
17	have two kids. I'm full-time student. I'm going
18	for my Bachelor's Degree. I'm Senior, so I have
19	
20	INTERIM CHAIR ROGERS:
21	Congratulations.
22	MR. MAHNINE: Yes.

1 INTERIM CHAIR ROGERS: What are you 2 studying? 3 MR. MAHNINE: Accounting. 4 INTERIM CHAIR ROGERS: Okay. 5 MR. MAHNINE: So I'm going to graduate So he took the tags yesterday, so I have 6 in May. 7 no job now. I don't know what to do. So it's hard situation for me. 8 9 So that's why I came today. 10 Fortunately, so they told me there's a meeting 11 going on here, so I came in. 12 INTERIM CHAIR ROGERS: But also speak 13 with, where's John? John around? 14 MR. LERNER: John popped out. 15 INTERIM CHAIR ROGERS: Our operations guy, maybe he can, on your behalf, make an 16 17 inquiry to the company to get some clarity to at 18 least explain their reasoning, their logic, their 19 authority to do what they did. 20 MR. MAHNINE: I'm not sure that they 21 have right to take it because I pay for 22 everything.

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1	INTERIM CHAIR ROGERS: No, I got you.
2	Let him kind of be your go between.
3	(Simultaneous speaking)
4	MR. MAHNINE: Yes, and the second
5	issue he stated is the 2006 and up drivers. Why
6	some drivers they have everything under their
7	name, and we don't have that option, sir?
8	INTERIM CHAIR ROGERS: And that's why
9	I've remanded that
10	MR. MAHNINE: I know so many drivers,
11	my friends, and they have names on their, only
12	their name and address on the, and they not
13	supposed to have that.
14	COMMISSIONER TAPSCOTT: What has
15	happened there is, if I've been driving, okay,
16	where do you live?
17	MR. MAHNINE: Virginia.
18	COMMISSIONER TAPSCOTT: That's the
19	problem, sir. A lot of these companies request
20	the drivers living out of the city to sign their
21	title over to them, which is illegal. You should
22	never sign your title over to them. You

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should've known that.

-	bildura ve kilowir enac.
2	MR. MAHNINE: That's what I'm saying.
3	It's illegal, so that's why I didn't want to do
4	it. So, but thank you so much.
5	INTERIM CHAIR ROGERS: Yes, no
6	problem. Mr. Scott is, I saw him pop in and pop
7	out, but definitely talk with him about your
8	particular issue.
9	And he can maybe call Lincoln, find
10	out precisely what's going on at least for the
11	Commission's sake. Find out what's going on so
12	that at the very least, find out whether or not,
13	to see whether or not what they did complies with
14	our regulations or not.
15	If it complies with our regulations,
16	then you may have
17	MR. MAHNINE: Yes, I asked him this
18	question, and he didn't answer.
19	INTERIM CHAIR ROGERS: Well, let us
20	ask the question.
21	MR. MAHNINE: Yes, I said is this
22	(Simultaneous speaking)

1	MR. MAHNINE: I'll pay you \$50. If
2	it's, look if it's all the companies paying \$50,
3	all the drivers, I will pay \$50. But if it's
4	not, I'm not going to pay you.
5	He say if you don't pay me, you're not
6	going to get the insurance. They don't want to
7	sell me the insurance.
8	INTERIM CHAIR ROGERS: I understand.
9	(Simultaneous speaking)
10	MR. MAHNINE: There's nothing I can
11	do.
12	INTERIM CHAIR ROGERS: Talk to my man
13	so that we can find out for the Commission, so I
14	can find out. So he'll call on my behalf, on
15	your behalf and my behalf to find out and explain
16	to you this is why they did it.
17	And it's legal or it's not legal. If
18	it's not legal, then obviously we have under
19	Title 31 to do something. If it's legal, then
20	you may have to avail yourself or your private
21	fare.
22	MR. MAHNINE: Okay. Thank you so

much, Mr. Commissioner. 1 2 INTERIM CHAIR ROGERS: I appreciate 3 it. 4 MR. MAHNINE: Thank you very much. 5 INTERIM CHAIR ROGERS: And the last Okay, well it's not first meeting. 6 man. Go 7 ahead. It's got to be two minutes. (Simultaneous speaking) 8 9 INTERIM CHAIR ROGERS: Oh, you already 10 spoke? Oh yes, that's right. You did already So go ahead and then you can go one more 11 speak. 12 time, and then we're going to shut it down. 13 Clear? No, no, no. 14 (Off microphone discussion) 15 INTERIM CHAIR ROGERS: It's fine. 16 It's a public hearing, and people want to talk, 17 I'm here. 18 MR. GEBRESELASSIE: Thank you. 19 Actually, I need to describe a lot of things, 20 which is like we on our Teamster Association we represent more than 2000 drivers. 21 22 INTERIM CHAIR ROGERS: And remind me

your name.

issues are going on.

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MR. GEBRESELASSIE: My name is Addis. INTERIM CHAIR ROGERS: Addis. All right. MR. GEBRESELASSIE: Yes, unfortunately it's a lot of issues are came now after lot of drivers, they have a lot of issues. One thing

you have to understand, clearly there is a lot of

10 The system that you are going in is 11 not like that you are expected. It is a lot of 12 issues. For instance, we found out more than 700 13 tags are issued after, wasn't that the last four 14 years, which is like we couldn't trust them, 15 where they are go.

And it is a lot of issues. You have to understand it is not about the legal issue or the public's needs. One thing you have to understand is what is the problem.

For instance, okay previously there was a PSM provide us our, like more than nine PSM providers are have a license to provide, to

collect that \$0.25. Unfortunately, two of them
 get bankrupt.
 When they do bankrupt, unfortunately
 the Taxicab Commission knows how they are getting
 their license. One of them is Glikey (phonetic).

More than 1000 drivers, they are not get their money back.

8 They lost their money. Even the 9 government not even collecting their \$0.25. 10 Unfortunately, the buck stopped somewhere. What 11 it does worse is when we come to ask the 12 Commission, they just told us that okay, Glikey 13 is not working with us anymore.

14 They are bankrupt. They file
15 bankruptcy. So the driver lost their money.
16 Now, this gentleman he have, unfortunately when
17 he park his car that tag is belong to the driver
18 and the company owner.

19 The only thing the company owners own 20 that tag is because their company is in DC, 21 registered in DC. So the title is belong to the 22 driver. The tag belongs to the driver.

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1	They use the company, but now as you
2	heard, some of them they required to pay them
3	\$50, but unfortunately most companies are taking
4	advantage of because of the system by itself.
5	If you ask some of them, they just
6	come and talk to you on your ear. That's, he
7	just will have to want to hear. But you have to
8	understand what is the driver's issue is.
9	How many of them are, return their tag
10	and then are not get them back? But how many of
11	them are issued? More than 700 tags are out, not
12	for these drivers. Some of the tags even not
13	even exist on the street.
14	But the actual thing, you have to put
15	your humanity first. You have to listen. It is
16	not like engage, don't put yourself on that box
17	again. Just come out from that box.
18	Listen to that drivers, what is the
19	problem is. How are we going to solve it? It is
20	a lot of issues. It is a lot of people, their
21	hand is in there. So don't quote on a meter.
22	There is a lot of issues now. We can

discuss in days comes. So I really warn you for 1 2 that because it is not about the law. For instance, the drivers knows about five years to 3 4 get in, seven years to get out until recently. 5 Who's benefit out of it? The drivers 6 get hurt. Even when you go to work for Uber, Uber allowed ten years of car. Now the driver 7 8 forced before your car note end, you are out of 9 the service. 10 Who's going to get benefit out of 11 this? What kind of law is that? You, okay, for 12 instance they just told you, you need to listen, 13 100 miles. If I want to buy a car, it have to be 14 less than 100 miles. 15 Even the age is required. How much 16 it's going to cost to the driver? How much it's 17 cost the old man that they told you about the 18 story of it? So, who is benefit out of it? 19 More regulation for the drivers but 20 less money because the competition over there is 21 killing the drivers. They are now making \$5 an 22 hour now. But they don't have anywhere to go.

1	You need to understand it. Come out
2	of the box and listen to the drivers. What is
3	the problem is? You will find a lot. Trust me.
4	Thank you.
5	INTERIM CHAIR ROGERS: I appreciate
6	that. Final saying. You've got two minutes, and
7	I'm holding you to it.
8	MR. MOMEN: Okay.
9	INTERIM CHAIR ROGERS: One minute, 59,
10	one minute, 58.
11	MR. MOMEN: Okay. My name again is
12	Mohammad Momen. One of my other concerns is,
13	sir, if you could look to regarding the DCTC or
14	regarding our one signature.
15	Those poor cab driver pay \$50. I'm
16	not asking you to reduce the price, but I'm
17	asking you if you can concern to take it out that
18	\$50. Why they have to pay for one signature,
19	\$50?
20	Does the signature cost \$50? I don't
21	think so. Why my signature cost \$50? Thank you
22	very much.

INTERIM CHAIR ROGERS: You're welcome. 1 2 Thank you, sir. Okay. Well, it's definitely been a fruitful meeting for me. It's definitely 3 been eye opening, and I appreciate everyone that 4 5 took the time to come down here, express your comments. 6 7 They haven't fallen on deaf ears. I'm like a sponge, so I will definitely take all of 8 9 the comments that have been made today into 10 consideration as we move forward. 11 But again, I'm going to keep saying 12 this. I'm going to tell you this until I'm not 13 in this job and probably until the day I die. 14 This is a public process. 15 So when we put the call out for folks 16 to come and testify and participate and do it in 17 a public way, I need you guys to be as vocal and 18 as passionate where it really counts. 19 When the decisions are made and as we 20 start putting forward proposals and proposed 21 rules and the like, I need to hear from you 22 because like I said, I'm giving them the

1

opportunity to do it.

2	Let's do it. Let's work together
3	because I don't want to have a back and forth. I
4	don't want to say well, back in 2015 Chairman
5	Rogers said, no, no, no, no.
6	Chairman Rogers was very clear. Here
7	are the rules of the game. Make a business
8	decision. You want to play by the rules or not.
9	Now, the rules of the game, we're all going to
10	figure out together so it's beneficial for all.
11	But again, it's a participatory sport,
12	democracy is. It's a democratic process that may
13	or may not benefit you. I'm not promising that
14	everything that we're going to do is going to
15	benefit you.
16	It'll benefit the industry as a whole,
17	but not necessarily each individual driver. So I
18	want you to come into any of the meetings, any
19	conversations you have with me with that in mind.
20	I have an open mind. I'll definitely
21	bend as much as I can to whatever particular
22	point of view that you feel the Commission should

But I want to make this abundantly clear 1 qo. 2 that not every suggestion is going to be done. Not every one of my suggestions will 3 4 be done because I have to get enough votes to do 5 So they may say oh, Eric, you're crazy. No, it. no, we ain't doing that. 6 7 But as long as you keep the faith and participate in this process, I think we can do 8 9 some wonderful things. So with that, are there 10 any additional comments by the commissioners? 11 COMMISSIONER SMALLS: I'm just happy 12 to see the participation I've seen today. 13 INTERIM CHAIR ROGERS: Thank you, Commissioner Smalls. 14 15 COMMISSIONER SMALLS: Thank you 16 everybody who had the courage to get up to speak 17 today. Give yourselves a round of applause 18 because it was really wonderful. 19 This is the first time I've seen this, 20 and I'd like to thank all the cab drivers who 21 stepped forward to speak --22 INTERIM CHAIR ROGERS: Appreciate

1	that.
2	COMMISSIONER SMALLS: because it
3	took a lot of courage.
4	INTERIM CHAIR ROGERS: Commissioners,
5	anything? Commissioner Muhammad?
6	COMMISSIONER MUHAMMAD: Nothing.
7	INTERIM CHAIR ROGERS: You sure? All
8	right.
9	COMMISSIONER MUHAMMAD: Thank you
10	everyone for coming out.
11	INTERIM CHAIR ROGERS: All right,
12	well, with that, this meeting is adjourned.
13	(Whereupon, the above-entitled matter
14	went off the record at 12:56 p.m.)
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CERTIFICATE

This is to certify that the foregoing transcript

In the matter of: Commission Meeting

Before: DC Taxicab Commission

Date: 01-14-15

Place: Washington, DC

was duly recorded and accurately transcribed under my direction; further, that said transcript is a true and accurate record of the proceedings.

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