

Meeting Minutes for Accessibility Advisory Committee

March 9, 2021

Approved April 13, 2021

Via Zoom

Attendees

Anjanette Daigle
Christopher Grayton, Yellow
Curtis Richards, Chair
Dennis Butler
Heidi Case
Janet Parker
Judy Heumann
Kelly Mack
Masipula Sithole
Michelle Blackwell, Uber
Miya Williams, Transco
Sarah Anderson, Vice Chair
Susie McFadden-Resper, ODR
Temilola Sobowale, Lyft

Guests:

Nana-Baily Thomas, DDOT
Sam Brooks, DDOT
Heather Foote
Audrey Lester
Mahtot Gebresselassie, Research student
Christiaan Blake, WMATA

DFHV staff:

David Do, Director
Ty Stover
Wendy Klancher
Michael Tietjen

- Curtis Richards-AAC Chair:
 - Introduce motion to accept Agenda for AAC Monthly Meeting
- Approval of previous months (February 2021) meeting minutes and Agenda
- DFHV Director (David Do) Moment of Silence for Mercia Bowser (and all impacted by COVID19)
- DFHV TransportDC User Group Meeting updates:
 - TDC UGM held 1st Wednesday of ea. Month
 - Curtis Richards: With number of total trips for FY lower shouldn't funding be available and remaining without budget or program service cuts?
 - Michael Tietjen-DFHV: Funding that is taken from TDC for budgeting goes toward general fund

- Sarah Anderson: asked DFHV be mindful of the wording for Mobility Wallet etc., and that basing on the number of trips taken by customers as an average may not be best option.
 - Heidi Case: Concerned that a Mobility Wallet may not have enough options for people who use motorized wheelchairs
 - Wendy Klancher: People could use private WAV (Taxi) and Uber WAV as alternative options.
 - Heidi Case: That is outside the spirit of the TDC program especially for trips to Medical Facilities, and places of employment as a priority.
 - Chris Grayton: Agreeing with Heidi on putting limit on trips is a hinderance.
 - Curtis Richards: asked if Christiaan Blake-WMATA could give further details on the balance of MetroAccess within its relationship with TransportDC
 - Christiaan Blake: due to current state of the pandemic MetroAccess has an abundance of resources at this time with low ridership; supports the family of services concept and that Transport DC shouldn't be a primary option
 - Audrey Lester: Is the wallet idea another option to fare increases for the TransportDC program or a wholly separate offering from DFHV?
 - Michael Tietjen: Everything currently are all options/brainstorming.
 - Director David Do: Further clarification on changes to impact TransportDC they may not take place during current fiscal year 2021
 - Masipula Sithole: asked for further TDC data (5years)
 - Janet Parker: the importance of on-demand/same day service is paramount to riders etc.,
 - Heidi Case: What happens when things turn back around with TransportDC and questions financials/budget actions as opposed to WMATA- Metro Access.
- Curtis Richards: Suggested to Director Do to request for more funding/money from DC gov't for Transport DC
 - Dir. Do: Clarified to group the current case of funding and DFHV
 - Sam Brooks-DOT: Provided Presentation on MoveDC
 - Mahotote Gebress-Research Student: Provided Transportation & Rideshare Presentation Data
 - Sarah Anderson: Reporting "Annual" etc., and subcommittees (Masi agreed to be a part and sign up) brought current challenges and issues with the DFHV led "E-hail" Pilot that has taken place since December 2020 (i.e. long wait times, unavailability of WAVs etc.,)
 - End of notes/Meeting End @ 6:20pm