

Meeting Minutes for Accessibility Advisory Committee

January 12, 2021

Approved February 9, 2021

Via Zoom

Attendees

Curtis Richards, AAC Chair
Dennis Butler
Sarah Anderson, AAC Vice-Chair
Heidi Case
Anjanette Daigle
Michelle Blackwell, Uber
Ben McCabe, Via
Christopher Grayton, Yellow Cab
Mya Williams, Transco
Susie McFadden-Resper, ODR
Olajinke Keinde, Taxi driver
Heather Foote
Christopher Blake, WMATA
Mahtot Gebresselassie, VA Tech PhD Student
Linwood Jolly, Chair, FHVAC
Dotti Love Wade, FHVAC and ANC Commissioner
Nana-Baily Thomas, DDOT
Wendy Klancher, DFHV
Ty Stover, DFHV
Michael Tietjen, DFHV
David Do, DFHV

- Curtis Richards-AAC Chair requested/stated that the agenda will be switched around a bit, starting off with adding 1. Council hearings 2. Monthly Reporting. (Additional dialogue and overview of Roberts Rules of Meetings from previous meeting and the timing of meetings). Round call for introductions of present participants
- Approval of previous months (December 2020) meeting minutes
- Heidi Case – brought current challenges and issues with the DFHV led “E-hail” Pilot that has taken place since December 2020 (i.e. long wait times, unavailability of WAVs etc.,)
- Wendy Klancher, DFHV presents WAV data during COVID-19 Pandemic and FYTD after a few points are addressed earlier in the agenda. (Slideshow and Data Sheets)
 - Heidi Case – Requested that DFHV capture data for individuals that don’t need a WAV but use a WAV for trips, etc.,
 - Request by committee members to add response time to reporting data
 - Question on the prioritization of WAV trips within the TDC and overall Taxi Services Industry
 - Conversation into the percentage actual dip in WAVs serviced through the pandemic timeframe compared to previous time last year

- Will revisit this and related topics at a later meeting/time
- Question/clarification on persons that are able to transfer from Wheelchairs to the cab them selves and its codification or treatment within the reporting confines (delineation of Wheelchair vs transferred WC reporting)
- Chris Grayton, Yellow Cab – confirms the delineation or definition that WAV- “vehicles” are for verifiable WAV trips
- Sarah Anderson – adds attempting to track “true” WAV trips vs just a “WAV” requested vehicle would be a great metric to capture for the committee
- Further discussion on the relevance of capturing “True” WAV trips vs “WAV” requested vehicles
- Heidi Case – provided update on most recent MAAC monthly meeting (autonomous vehicles, accessibility in streets, drop-offs etc., – PANDEMIC Related, setting FY21 goals). Gave thanks for Sarah Anderson providing a connection so that the MAAC can have an administrative assistant.
- Christaan Blake – Briefed on WMATA AAC meeting (Safety, Budget impacts, and Operational Continuity):
 - Metro implementing improvements in the areas of accessibility (primarily with customers that have visual disabilities)
 - WMATA committed to keeping Metro Access through June 2022-service area will not be changed nor funding
 - Upcoming budget hearings in February 2021 that will further detail WMATA’s plan for the remainder of FY21 and into FY2022
- Sarah Anderson – Discussed Advisory Council meeting (Jan 5th) and input allowed in support:
 - 14th Street Traffic Decongestion
 - Bus Improvement projects
 - Call for testimonial from vested stakeholders and residents
 - Jurisdictional issues of residing within the WDC, VA & MD metropolitan area
 - A call for feedback from participants and Kudos to Roy Spooner, Yellow Cab for valuable input and feedback
- Curtis Richards – added the importance of leveraging and collaboration of relationships and engagement between different groups (esp. annual report)
- Dottie Love Wade, ANC Commissioner – Expressed gratitude towards the 14th Street express and access along that corridor, and can take concerns and share them further up the chain.
- Sarah Anderson – Delved into AAC survey (3 pointed questions):
 - 1. Please share your experiences both positive and negative in using taxis Ubers lifts or other for hire vehicles, especially accessible vehicles
 - 2. Please share experiences of difficulty navigating the DC Maryland, Virginia area use taxis, to go to different jurisdictions
 - 3. The 14th Street traffic decongestion and bus improvements project between Euclid Street
 - Further discussion and questions submitted (bike lanes, drop off locations, pick up locations, parking spaces, eating, etc.,)
- Director David Do, DFHV – joins the conference call (Introduction)
 - Greetings and salutations
 - Recognizes both the Chair & Co-Chairpersons of the AAC
 - Recognizes Commissioner Love-Wade, DDOT and TNC attendees
 - Discussed a few concerns – residing from previous AAC meetings
 - Transparency
 - Importance of timely communication and data reporting

- Listening to feedback and input
- Curtis Richards – continuing meeting and thanking DD for joining.
 - New Business of the AAC:
 - Any further questions on Survey its development and response etc.,
 - Annual report focus (organization, timing, staffing needs to gather and report out data-Sarah Anderson will be taking the lead on the Annual Report its culmination and end result)
 - Curtis Richards will take the lead on drafting/revising the bylaws of the AAC (will place on a later agenda)
 - Formation of two distinct sub committees for tackling these and other tasks of the AAC
 - Items for the Annual report; volunteers were solicited for working groups on the following issues; Sarah will lead the development of the report.
 - Impact of COVID on the for hire industry and people with disabilities
 - 14th street Corridor impacts
 - Bike Lanes / Flexible Barriers
 - Drop-off & Pick-Up Locations (for hire)
 - Curbside Access
 - Budget issues
 - Lack of TNC's education on serving ppl with disabilities (wheelchairs)
- Next Items-
- Automated Vehicles – Curtis Richards asked if the AAC was interested in a briefing on AVs and given the committee is interested, Curtis asked Heidi Case and Susie McFadden-Resper if they would assist after some discussion.
 - Wendy Klancher discussed performance/oversight hearing upcoming “February 2021”, Budget Hearing in late April, and public hearing upcoming
 - Curtis Richards – Does DFHV submit a performance report, WK-Yes
 - Linwood Jolly – what does bike lanes look and operate like in other similar cities across the region/country
 - Possibly initiate discussion with Bike organizations etc.,
 - Heidi Case – there is a Bike Assoc
 - Heather Foote submitted the Bicycle Advisory Meeting on the following day if anyone would want to join/be a part of
- End of notes