

## Meeting Minutes for Accessibility Advisory Committee

December 8, 2020

Via Zoom

### Attendees

Sarah Anderson  
Heidi Case  
Angela Miller  
Janet Parker  
Dennis Butler  
Susie McFadden-Resper, ODR  
Christopher Grayton, Yellow Cab  
Michelle Blackwell, Uber  
Oliyinka, Taxicab Driver  
Christopher Blake, WMATA  
Research Student, VA Tech ????  
Judy Heumann  
Anjanette Daigle  
Funsho Owolabi, Lyft  
Nakeasha Sanders- Small, DFHV  
Wendy Klancher, DFHV  
Ty Stover, DFHV

- Curtis Richards-AAC Chair started the meeting and asked people to introduce themselves.
- AAC Chair asked to adopt previous meetings minutes (any corrections, modifications or deletions)- Minutes Approved (with Chair Abstaining-since he was not present at last meeting)
- AAC Chair stated that he wanted to rearrange the agenda topics for this meeting to accommodate items and guest speaker surrounding Roberts Rules, meeting monthly vs quarterly (choosing to stay with monthly meetings for the immediate future)
- Guest speaker- Nakeasha Sanders Small, DFHV presents the Robert's Rules of Order via Powerpoint Presentation (presentation is provided to participants with additional reference information via email)
- Facilitated discussion on what is the most significant accessibility issue facing the for-hire industry? Participants provided the following:
  - Curbside management and access– impacts on people with disabilities at PUDOs, with bike lanes, flexible barriers, intersection of drop off/pick ups and bike lanes
  - Curbside access for private for hire vehicles to drop off and pick up WAV passengers
  - Viability of public and private transportation – budget cuts for buses and Metrorail, budget cuts and impacts on subsidized transportation
  - Metro stations closing
  - Availability of drivers and reliability of the service
  - Availability of taxis and for-hire services during COVID; concern about how many vehicles available at any one time

- DFHV program changes need to be communicated with more notice to users and providers
  - Communications need to be user-friendly, made widely available in a variety of methods (eg not just post on website)
  - Education of for-hire industry – so they differences in types of disabilities; and feel empowered and understand more issues (disability sensitives)
  - Drivers income (we are all in this together)
  - Streeteries – where to pick up and drop off people safely
  - Adequate supply of vehicles
  - Lack of TNC WAVs for people with motorized wheelchairs
  - TNC drivers – lack of training on how to serve people in wheelchairs
- At length discussion on producing the annual report for AAC (continuing from previous meetings discussion in November 2020)
    - Member believes group two small to break into groups to handle tasks at hand
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  - Chris Blake, WMATA at some point will return to shared rides and service. Currently MA is following precise guidance from CDC and health protocols to insure safety and consistent transportation options
- Discussion on creation and management of workgroups for the committee. A continuation from previous meeting (Nov2020) and earlier current meeting discussion (issues:)
    - Availability of members
    - Number of members within a given group (size) etc.
    - Group tasks/charter
    - Get insight and guidance from previous AAC members on groups and topics etc., (ex: Chris Grayton, Susie Newman)
    - Possibility of only two groups for the time being to focus on issues/budget
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  - Chris Blake, WMATA discussed AAC of WMATA:
    - Met the last night w/main committee and,
    - two further subcommittees
    - WMATA's GM briefed the fellow members on our current year budget, and on next year budget about the proposed cuts that, you know, some are labeled as drastic or draconian.
    - There's going to be some public hearings in the spring, about the proposed budget. WMATA is hopeful that Congress and the incoming administration can work propose to another bill that provides some relief to the public transit agencies
    - WMATA has undergone one round of service reductions.
    - With another round a smaller service reductions are about to begin, in January 2021
    - Metro Access service hours have not changed or nor will change in this fiscal year through June, 30 2020.
    - WMATA has a commitment not going to adjust the service area or hours for Metro access. Regardless of the outcome of the next round of budget potential cuts.
  - No public comment

- Issue of adding another board member to the AAC will be discussed at the next meeting

Adjournment (approx. 6:03pm)