# GOVERNMENT OF THE DISTRICT OF COLUMBIA Department of For-Hire Vehicles



# **Request for Applications (RFA):**

# FY 2020 Transport DC Pooled Ride Program (TDC – PR)

Release Date of RFA: July 19, 2019

Submission Deadline: August 14, 2019

Submission Details: Online submissions only.

Point of Contact: Guy Marcel, Grant Administrative Specialist, Phone: 202.671.0567

Email: guy.marcel@dc.gov.

Availability of RFA: https://dfhv.dc.gov/page/grant-funding.

DFHV reserves the right to issue addenda and/or amendments subsequent to the issuance of the NOFA or RFA or to rescind the NOFA or RFA. DFHV will post addenda or amendments to the online application. Applicants are responsible for reviewing and adhering to any RFA addenda or amendments.

Department of For-Hire Vehicles | 2235 Shannon Pl SE, Suite 3001 | Washington, DC 20020

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# Part 1: Program Guidelines, Application Process, and Submission Instructions.

#### A. DESCRIPTION OF FUNDING OPPORTUNITY

The Government of the District of Columbia, Department of For-Hire Vehicles ("DFHV"), is soliciting applications from DFHV licensed taxicab companies ("Taxicab Companies") and transportation network companies ("TNCs") to be TRANSPORT DC ("TDC") service providers as part of the Transport DC's Pooled Rides Pilot program. TRANSPORT DC Pooled Rides Pilot program (TDC-PR) is a cost-effective, high quality MetroAccess paratransit alternative transportation service for MetroAccess customers. TDC-PR provides transportation service for individuals with disabilities including those who are wheelchair customers. DFHV will be conducting TDC-PR to match customers volunteering for pooled rides. TDC-PR matches riders heading in the same direction with no more than a ten (10) minute deviation from the route.

#### The TDC-PR will offer:

- ➤ No co-pay for curb-to-curb service
- ➤ Prioritization for Wheelchair Accessible Vehicles (WAVs)
- Pooled rides (aka: rideshare) with others in comfortable and clean sedans and WAVs
- ➤ Maximum 3 riders per trip, minimum 2 riders per trip, with only one companion per rider at no charge
- ➤ ADA service animals ride at no charge
- Personal Care Aides or companion ride at no charge

Funding under this Fiscal Year 2020 (FY20) Request for Applications (RFA) is approximately one hundred and thirty thousand (\$130,000) in grant funds for FY20, subject to DFHV's legal, regulatory authority, and funding availability as well as the possibility of additional funding within the same fiscal year. DFHV may offer two optional one-year periods subject to performance, compliance and operating authority status of the selected grantee(s). DFHV will publish, on its website, announcements of any additional funding or amendments made under this RFA.

**Pricing per Pooled Ride**: Grantees will be reimbursed only for matching trips. DFHV will develop programmatic guidelines to assist the grantee when developing the reservation and pre-booking requirements that may affect the reimbursement for this program. The reimbursement structure is thus set forth as:

- ➤ Matched Pooled Ride Pricing: Grantees will be reimbursed:
- \$30 per trip when matching two TDC customers
- \$50 per trip when matching three TDC customers
- Non-Matched Pooled Ride Pricing: There will be no reimbursement structure for unmatched rides; this initiative is striving for 100% matching of all Pooled Rides requests.

## **B. GRANTMAKING AUTHORITY**

Subject to regulatory requirements and amendments, DFHV is authorized to provided grants to owners of licensed taxicabs legally operating and incorporated in the District for purposes outlined in D.C. Official Code § 50-301.20 (b) (1).

#### C. ELIGIBILE APPLICANTS

DFHV-licensed taxicab companies or TNCs who have current and valid operating authority as a Digital Taxicab Solution ("DTS") provider or Digital Dispatch Service ("DDS") provider.

#### D. ELIGIBILITY CRITERIA

The District requires all grant recipients to meet the requirements listed below. To learn more about citywide grant requirements, visit the Office of Partnership and Grant's Citywide Grants Manual and Sourcebook (<a href="https://opgs.dc.gov/book/citywide-grants-manual-and-sourcebook">https://opgs.dc.gov/book/citywide-grants-manual-and-sourcebook</a>).

- 1. Clean Hands Certificate: Compliance status will be checked by DFHV. Only compliant DTS and DDS providers at the time of submission will be forwarded to the panel for review.
- 2. Promises, Certifications, and Assurances: Appendix I must be signed and dated.
- 3. Insurance Affidavit: Appendix II must be signed and dated.
- 4. IRS Form W-9: A completed IRS (2018) Form W-9.

#### E. APPLICATION PROCESS

Eligible applicants must complete and submit their application electronically via Zoomgrants.com. The application link can be found at <u>TDC's Pooled Rides Application FY 2020</u>. DFHV will not accept applications submitted via hand delivery, mail or courier service. Late submissions and incomplete applications will not be reviewed.

Submission deadline is 4:00pm EST on August 14, 2019.

## RESERVATIONS

Funding for any grant award is contingent on continued grantor funding. The publication of this grant application does not commit DFHV to make any awards.

DFHV reserves the right to issue addenda and/or amendments subsequent to the issuance of the Notice of Funding Availability ("NOFA") and Request for Applications ("RFA") and to rescind the NOFA or RFA.

DFHV reserves the right to accept or deny any or all applications if DFHV determines that it is in the best interest of the District to do so. DFHV shall notify the applicant if it rejects the applicant's proposal. DFHV may suspend or terminate an outstanding RFA pursuant to its own grantmaking rules(s) or any applicable DFHV, District, or federal regulation or requirement.

DFHV shall not be liable for any costs incurred by an applicant in the preparation of one or more grant applications for this Program. The applicant understands and agrees that all costs incurred in developing and preparing any grant application shall be the applicant's sole responsibility.

DFHV may conduct pre-award on-site visits to verify information submitted in a grant application.

DFHV serves as its own reference in evaluating applications. Applicants' performance in managing previous grants will be factored into grant decisions.

DFHV may enter into negotiations with an applicant and adopt a firm funding amount or other revision of the awardee's proposal that may result from the negotiations.

In the event of a conflict between the terms and conditions of the grant application and any applicable federal or local law or regulation, or any ambiguity related thereto, then the provisions of the applicable law or regulation shall control, and it shall be the responsibility of the applicant to ensure compliance.

# **Pre-application Conference:**

Applicants interested in learning more or who would like to ask questions about the RFA are strongly encouraged to participate in the information session scheduled on **July 25, 2019, 1:00 p.m.** – **2:00 p.m.** The session will be held at DFHV's hearing office (2235 Shannon Place, SE, Washington DC 20020). A photo ID is required to enter the building. During the session, applicants will be walked through the Zoomgrants.com online application portal, and DFHV staff will clearly explain the requirements for the FY20 Transport DC Pooled Ride Program and answer all related question.

If you are unable to attend the information session, we encourage you to email your questions before July 24th at 5:00 pm EST to <a href="mailto:transportdc@dc.gov">transportdc@dc.gov</a> Call in number: 1-650-479-3208; access code): 739 635 767.

# Part 2: Application Questions and Evaluation Criteria

DFHV will select grant recipient(s) through a competitive application process. A review panel will review the applications received by the submission deadline and score them against the criteria listed below with respective weight. Applicants who best demonstrate that they are qualified to achieve the program objectives (See Part 1 paragraph A above) will be awarded the grant.

Applications that do not comply with the application instructions will not be considered. DFHV reserves the right to accept or deny any or all applications if DFHV determines it is in the best interest of DFHV to do so. DFHV shall notify the applicant if it rejects the applicant's proposal. DFHV may suspend or terminate an outstanding RFA pursuant to its own grantmaking rule(s) or any applicable federal regulation or requirement.

# **Application Questions:**

#### A. Operational and Program Management (30 Points):

- 1) Describe your proposed operational and program management plan for matching two and three customers while ensuring customers will be dropped off within a 5-minute radius of each destination location. (10 Points)
- 2) How will your company document and report to DFHV performance successes or service gaps? What operational data or measurements are used when your company advertises to the general

public or your Board of Directors? What does your company deem as operational success? What technical support platforms will be used when managing the program, and how are the technical platforms used to address operational interruptions? Provide your plan to incorporate independent drivers and expand your business relationships beyond the traditional methods. (10 Points)

3) Provide your proposed staffing model for managing the Transport DC's Pooled Rides Pilot program, if selected. Demonstrate how your operational plan and program management will facilitate the matching process and create sustainable growth of the program, especially if grant funding is unavailable. (10 Points)

## B. Recruitment, Communications, and Training (20 Points):

- 1) Describe your proposed driver recruitment strategy, deactivation policy when behavior is not consistent with a stated requirement, and training and communications plans with your staff and drivers for the Transport DC's Pooled Rides Pilot program. (5 Points)
- 2) Describe how often new and refresher training (program and equipment) will be conducted, and how program changes will be communicated to the staff and drivers effectively and timely. (5 Points)
- 3) Describe how you conduct outreach to independent drivers and collaborate with other DTS and DDS providers to advertise trainings, Pooled Ride Pilot program enhancements, or other innovative approaches that may attract drivers' participation. (10 Points)

#### C. Quality of Service and Customer Service (20 Points):

- 1) Complaint and resolution plans: Describe your proposed customer service standards and how you will address low ride ratings (must include frequency) and customer service complaints in a timely manner for the Transport DC's Pooled Rides Pilot program. In addition, provide your company's complaint protocols, incident report templates, resolution methodologies and/or policies (5 Points).
- 2) Customer Notifications: Describe what technologies will be implemented and how customers will be notified if their pooled ride requests will be honored or not. In addition, explain how you will attempt to meet DFHV's expectations of matching at least 85% of the requests? Provide a plan on how your agency will seamlessly transition a customer to the standard intake process if a match is not possible. If your company has an innovative proposal regarding the best practices of matching customers, submit your proposal within this section. Furthermore, describe in your narrative how you will "centralize" or streamline your dispatch intake systems to be customer friendly and why your dispatch system would best suit DFHV's Transport DC Pool Ride Pilot program. (10 Points)
- 3) Customer Outreach: Describe your marketing and advertising plan of action to reach MetroAccess eligible customers seeking information about the TDC Pooled Rides Pilot program, including customer expectations, timelines, any possible benefits or restrictions. Please provide samples of previous outreach materials. (5 Points)

## D. Financial and Program Management (20 Points):

- 1) Describe how your company will develop a financial and management plan to either meet or come under the program funding allotment for TDC-PR. Provide a budget plan as a sample quote. (10 Points)
- 2) Describe your proposed financial and program management plans to manage the grant budget for the Transport DC's Pooled Rides Pilot program. Include how you will track grant budget and spending to ensure compliance with the grant agreement(s) and do not exceed the purchase order amount(s). (5 Points)
- 3) Include documentation as to how you will submit timely invoices with required data and supporting documentation to DFHV. Describe in your program financial plan how your company will be able to sustain Transport DC's Pool Ride Pilot program if for any reason grant funds become unavailable. (5 Points)

## **E.** Program Implementation Approach (10 Points):

- 1) Describe your proposed program development and implementation approach for the Transport DC's Pooled Rides Pilot program (**5 Points**).
- 2) Explain how you will kick-start the program; recruit and train drivers to the technology you described above regarding managing the program, including new drivers and business partners (if necessary); and how you will develop or enhance your current operations to ensure success and provide professional customer service (5 Points).

**Evaluation Criteria** (Applications will be evaluated on a 100-point scale by an independent grant review panel)

Applicants will be evaluated based on the following criteria:

## A-Operational and Program Management (30 Points)

- Evaluate the applicant's proposed operational and program management plan for matching two or three customers while ensuring customers will be dropped off within a 5-minute radius (10 Points)
- 2) Evaluate how well the applicant will document and report performances, what technical support platforms will be used and how they will address operational interruptions, as well as the applicant's capacity to incorporate independent drivers and expand business relationships beyond the traditional methods (10 Points)
- 3) Evaluate the applicant's staffing model and how the applicant's program plan will facilitate the matching process and create sustainable growth of the program (10 points)

## **B-Recruitment, Communications and Training (20 Points)**

1) Evaluate the applicant s proposed driver recruitment strategy, deactivation policy when behavior is not consistent with a stated requirement, and training and communications plans (5 Points)

- 2) Evaluate the applicant's training and communications plans for their staff and drivers (5 points)
- 3) Evaluate the applicant's outreach strategy to reach independent drivers, collaborate with other DTS and DDS providers, and initiate others innovative approaches that may attract drivers' participation (10 Points)

## **C- Quality of Service and Customer Service: (20 Points)**

- 1) Evaluate the applicant's proposed customer service standards and how well they will address customer complaints (10 Points)
- 2) Evaluate the applicant's proposed customer notifications for whether a pooled ride request is honored and how well they will transition customers if a match is not possible (10 points)
- 3) Evaluate the applicant's marketing and advertising plans (5 Points)

#### **D-Financial and Program Management (20 Points):**

- 1) Evaluate the applicant's financial and management plan to either meet or come under the program funding allotment for TDC-PR (10 Points)
- 2) Evaluate the applicant s proposed financial and program management plan to manage the grant budget for the TDC-PR, include how they will track grant budget and spending to ensure compliance with the grant agreement(s). (5 Points)
- 3) Evaluate how the applicant is prepared to comply with reporting requirements and how the applicant can sustain the TDC-PR if funding become unavailable). (5 Points)

## **E-Program Implementation Approach (10 Points)**

- 1) Evaluate the applicant's proposed program development and implementation approach (5 **Points**)
- 2) Evaluate how the applicant is planning to kick-start the program, recruit and train the driver(s) including new drivers into the industry and what the applicant will develop to enhance the current operations to help the initiative to achieve success (5 Points)

#### Part 3: Award Information

- A. **Permissible Use of Grant Funds** Grantees may use grant funds only for allowable grant project expenditures. Grant funds will be provided on a reimbursement basis, except that an advance of funds may be provided in limited circumstances with prior written approval from the DFHV.
- B. **Period of Awards**: The performance period will begin in October 1, 2019 and end on September 30, 2020. DFHV may elect to continue the funded program for two additional one-year option periods.

Continued funding would be determined based upon satisfactory program performance, grant compliance, operating authority status, the availability of funding, and regulatory requirements.

C. **Non-Allowable Costs of Grant Funds** - Non-Allowable Costs for this Grant include for such long-term items as real estate, and other expenditures including:

- 1. Lobbying, including salaries and overhead and out-of-pocket expenses;
- 2. Entertainment;
- 3. Most food;
- 4. Land purchases;
- 5. Rental of office space, some vehicles, and some equipment;
- 6. Employee salaries and benefits;
- 7. Contractor labor, including professional services;
- 8. Accounting and bookkeeping services;
- 9. Communications, including telephone and data services;
- 10. Printing, reproduction, including signage;
- 11. Many computers and printers;
- 12. Plants and tree-plantings;
- 13. Small tools;
- 14. Some field equipment, typically below \$5,000 in value;
- 15. Postage, shipping;
- 16. Some travel, meals and lodging; and
- 17. Insurance

#### APPENDIX I: PROMISES, CERTIFICATIONS, AND ASSURANCES

Certifications Regarding Lobbying, Debarment, and Suspension, Other Responsibility Matters, and Requirements for a Drug-Free Workplace

Grantees should refer to the regulations cited below to determine the certification to which they are required to attest. Grantees should also review the instructions for certification included in the regulations before completing this form. Signature on this form provides for compliance with certification requirements under 28 CFR Part 69, "New Restrictions on Lobbying" and 28 CFR Part 67, "Government-wide Debarment and Suspension (Non-procurement) and Government-wide Requirements for Drug-Free Workplace (Grants)." The certifications shall be treated as a material representation of fact.

## 1. Lobbying

As required by Section 1352, Title 31 of the U.S. Code and implemented at 28 CFR Part 69, for persons entering into a grant or cooperative agreement over \$100,000, as defined at 28 CFR Part 69, the Grantee certifies that:

- (a) No Federally appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress; an officer or employee of Congress, or an employee of a Member of Congress in connection with the making of any Federal grant, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal grant 01 cooperative agreement;
- (b) If any funds other than Federally appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal grant or cooperative agreement, the undersigned shall complete and submit Standard Form III, "Disclosure of Lobbying Activities," in accordance with its instructions;
- (c) The undersigned shall require that the language of this certification be included in the award documents for all sub awards at all tiers including subgrants, contracts under grants and cooperative agreements, and subcontracts and that all sub-recipients shall certify and disclose accordingly;
- (d) If any funds other than Federally appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal grant or cooperative agreement, the undersigned shall complete and submit Standard Form III, "Disclosure of Lobbying Activities," in accordance with its instructions;
- (e) The undersigned shall require that the language of this certification be included in the award documents for all sub awards at all tiers including subgrants, contracts under grants and cooperative agreements, and subcontracts and that all sub-recipients shall certify and disclose accordingly.

## 2. Debarments and Suspension, and Other Responsibility Matters

As required by Executive Order 12549, "Debarment and Suspension," and implemented by 2 CFR 180, for prospective participants in primary covered transactions and is not proposed for debarment or presently debarred as a result of any actions by the District of Columbia Contract Appeals Board, the Office of Contracting and Procurement, or any other District contract regulating Agency

## The Grantee certifies that it and its principals:

- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, sentenced to a denial of Federal benefits by a State or Federal court, or voluntarily excluded from covered transactions by any Federal department or agency;
- (b) Have not within a three-year period preceding this application been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public Federal, State, or local transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) That the applicant is not proposed for debarment or presently debarred, suspended, or declared ineligible; and
- (d) Have not within a three-year period preceding this application had one or more public transactions (Federal, State, or Local) terminated for cause or default; and
- (e) Where the Grantee is unable to certify to any of the statements in this certification, he or she shall attach an explanation to this application.

## **3.Drug-Free Workplace (Awardees Other Than Individuals)**

As required by the Drug Free Workplace Act of 1988, and implemented at 28 CFR Part 67, Subpart F. for Awardee as defined at 28 CFR Part 67 Sections 67.615 and 67.620:

The Grantee certifies that it will or will continue to provide a drug-free workplace by:

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the Grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition.
- (b) Establishing an on-going drug-free awareness program to inform employees about the dangers of drug abuse in the workplace; the Grantee's policy of maintaining a drug-free workplace; any available drug counseling, rehabilitation, and employee assistance programs; and the penalties that may be imposed upon employees for drug abuse violations occurring in the workplace.
- (c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a).
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee would abide by the terms of the statement; and notify the employer in

writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction.

- (e) Notifying the agency, in writing, within ten (10) calendar days after receiving notice under subparagraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title to: The DC Department of For-Hire Vehicles Operator Services, D.C. Department of For-Hire Vehicles, 2235 Shannon Place, SE, Suite 3001, Washington DC 20020. Notice shall include the identification number(s) of each effected grant.
- (f) Taking one of the following actions, within 30 calendar days of receiving notice under subparagraph (d)(2), with respect to any employee who is so convicted;
  - i. Taking appropriate personnel action against such an employee, up to and incising termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
  - ii. Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by Federal, State, or local health, law enforcement, or other appropriate agency.
  - iii. Making a good faith effort to continue to maintain a drug-free workplace through implementation of the above paragraphs.
- (g) The Grantee may insert (in the space provided below) the sites for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

Drug-Free Workplace Requirements (Awardees who are Individuals)

As required by the Drug-Free Workplace Act of 1988, and implemented at 28 CFR Part 67, subpart F, for Awardees as defined at 28 CFR Part 67; Sections 67615 and 67.620-

- (h) As a condition of the grant, I certify that I will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant; and
- (i) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, I will report the conviction, in writing, within ten (10) calendar days of the conviction, to: District of Columbia Department of For-Hire Vehicles, 2235 Shannon Place, SE, Suite 3001 Washington, DC 20020.

#### 4. Assurances and Certifications Assurances

- Funding for this award is contingent on continued funding from the grantor. The RFA does not commit the Agency to make an award.
- The Agency reserves the right to accept or deny any or all applications if the Agency determines it is in the best interest of the Agency to do so.
- The Agency shall notify the applicant if it rejects that applicant's proposal.
- The Agency may suspend or terminate an outstanding RFA pursuant to its own grant making rule(s) or any applicable federal regulation or requirement.
- The Agency reserves the right to issue addenda and/or amendments subsequent to the issuance of the RFA, or to rescind the RFA.
- The Agency shall not be liable for any costs incurred in the preparation of applications in response to the RFA. Applicant agrees that all costs incurred in developing the application are the applicant's sole responsibility.
- The Agency may conduct pre-award on-site visits to verify information submitted in the application and to determine if the applicant's facilities are appropriate for the services intended. The Agency may enter into negotiations with an applicant and adopt a firm funding amount or other revision of the applicant's proposal that may result from negotiations.
- The Agency shall provide the citations to the statute and implementing regulations that authorize the grant or subgrant; any applicable federal and District regulations, such as OMB Circulars A- 102, A133, 2 CFR 180, 2 CFR 225, 2 CFR 220, and 2 CFR 215; payment provisions identifying how the grantee will be paid for performing under the award; reporting requirements, including programmatic, financial and any special reports required by the granting Agency; and compliance conditions that must be met by the grantee.
- If there are any conflicts between the terms and conditions of the RFA and any applicable federal or local law or regulation, or any ambiguity related thereto, then the provisions of the applicable law or regulation shall control, and it shall be the responsibility of the applicant to ensure compliance.
- Statement of certification signed by the duly authorized officer of the applicant organization, the truth of which is sworn or attested to by the applicant, which states:
  - o The individuals, by name, title, address, and phone number who are authorized to negotiate with the Agency on behalf of the organization;
  - o That the applicant is able to maintain adequate files and records and can and will meet all reporting requirements;
  - o That all fiscal records are kept in accordance with Generally Accepted Accounting Principles ("GAAP") and account for all funds, tangible assets, revenue, and expenditures whatsoever; that all fiscal records are accurate, complete and current at all times; and that these records will be made available for audit and inspection as required;
- o That the applicant is current on payment of all federal and District taxes, including Unemployment Insurance taxes and Workers' Compensation premiums. This statement of certification shall be accompanied by a certificate from the District of Columbia Office of Tax and Revenue ("OTR") stating that the entity has complied with the filing requirements of District of Columbia tax laws and has paid taxes due to the District of Columbia, or is in compliance with any payment agreement with OTR;
- o That the applicant has the demonstrated administrative and financial capability to provide and manage the proposed services and ensure an adequate administrative, performance and audit trail;
- o That, if required by the grant making Agency, the applicant is able to secure a bond, in an amount not less than the total amount of the funds awarded, against losses of money and other property caused by fraudulent or dishonest act committed by any employee, board member, officer, partner,

shareholder, or trainee;

- o That the applicant is not proposed for debarment or presently debarred, suspended, or declared ineligible, as required by Executive Order 12549, "Debarment and Suspension," and implemented by 2 CFR 180, for prospective participants in primary covered transactions (https://www.sam.gov/index.html/#1) and is not proposed for debarment or presently debarred as a result of any actions by the District of Columbia Contract Appeals Board, the Office of Contracting and Procurement, or any other District contract regulating Agency;
- o That the applicant has the financial resources and technical expertise necessary for the production, construction, equipment, and facilities adequate to perform the grant or the ability to obtain them;
- o That the applicant has the ability to comply with the required or proposed delivery or performance schedule, taking into consideration all existing and reasonably expected commercial and governmental business commitments;
- o That the applicant has a satisfactory record performing similar activity as detailed in the award or, if the grant award is intended to encourage the development and support of organizations without significant previous experience, that the applicant has otherwise established that it has the skills and resources necessary to perform the grant. In this connection, Agencies may report their experience with an applicant's performance to the Office of Partnerships and Grant Services ("OPGS") which shall collect such reports and make the same available on its intranet website;
- o That the applicant has a satisfactory record of integrity and business ethics;
- o That the applicant has the necessary organization, experience, accounting and operational controls, and technical skills to implement the grant, or the ability to obtain them;
- o That the applicant complies with all District licensing and tax laws and regulations;
- o That the applicant complies with provisions of the Drug-Free Workplace Act;
- o That the applicant meets all other qualifications and eligibility criteria necessary to receive an award under applicable laws and regulations; and

The grantee agrees to indemnify, defend and hold harmless the Government of the District of Columbia and its authorized officers, employees, agents and volunteers from any and all claims, actions, losses, damages, and/or liability arising out of this grant from any cause whatsoever, including the acts, errors or omissions of any person and for any costs or expenses incurred by the District on account of any claim therefore, except where such indemnification is prohibited by law.

As the duly authorized representative of the applicant/grantee organization, I hereby certify that the applicant or Grantee, if awarded, will comply with the above certifications.

Applicant/Grantee Name	
Street Address	
City, State, Zip Code	
Application Number and/or Project Name	Grantee IRS/Vendor Number
Typed Name and Title of Authorized Represent	ative
Signature	Date

# APPENDIX II: INSURANCE POLICIES AFFIDAVIT

# **Insurance Policies Affidavit**

, an applicant for the ire Vehicles "DFHV"), I certify that the carriers with the type of insurance coverage
rage
cides to award Applicant a grant under this h the following insurance documents if
policy that covers activities that might be
ker's Compensation, Errors and Omissions, f the District of Columbia and its officers, red for liability arising out of performance
of the District of Columbia and its officers, ors from each of the applicant's insurance extaken in connection with the performance
Pate

# **APPENDIX III: Transport DC's Pooled Rides Pilot Requirements:**

The following are the minimum Pooled Ride requirements:

- 1. Implement Pool Ride Transport DC trips for up to three riders per trip and only one accompanying aid per customer;
- 2. Matching is mandatory: Only completed pooled trips will be reimbursed;
- 3. A ride should not be pooled or matched for more than one wheelchair Transport DC participant with two non-wheelchair user, and one companion per customer, unless the vehicle's meets DFHV's Title 31 requirements to transport two wheelchair customers.
- 4. Ensure Transport DC Passengers using the Pooled Ride Pilot can bring their designated health aid or service animal without any additional charges;
- 5. Dispatch trips based on a consideration of multiple variables such as but not limited to: pick up time, distance, traffic volume, inclement weather, and the number of passengers requested by DFHV.
- 6. Ensure all Transport DC trips, passengers booking trips, are assigned a vehicle within 30 minutes of the ride request or are referred back to the TDC intake line to be scheduled for a standard TDC ride.
- 7. Ensure a centralizing intake/phone bank is in place to comply with the AWS system.