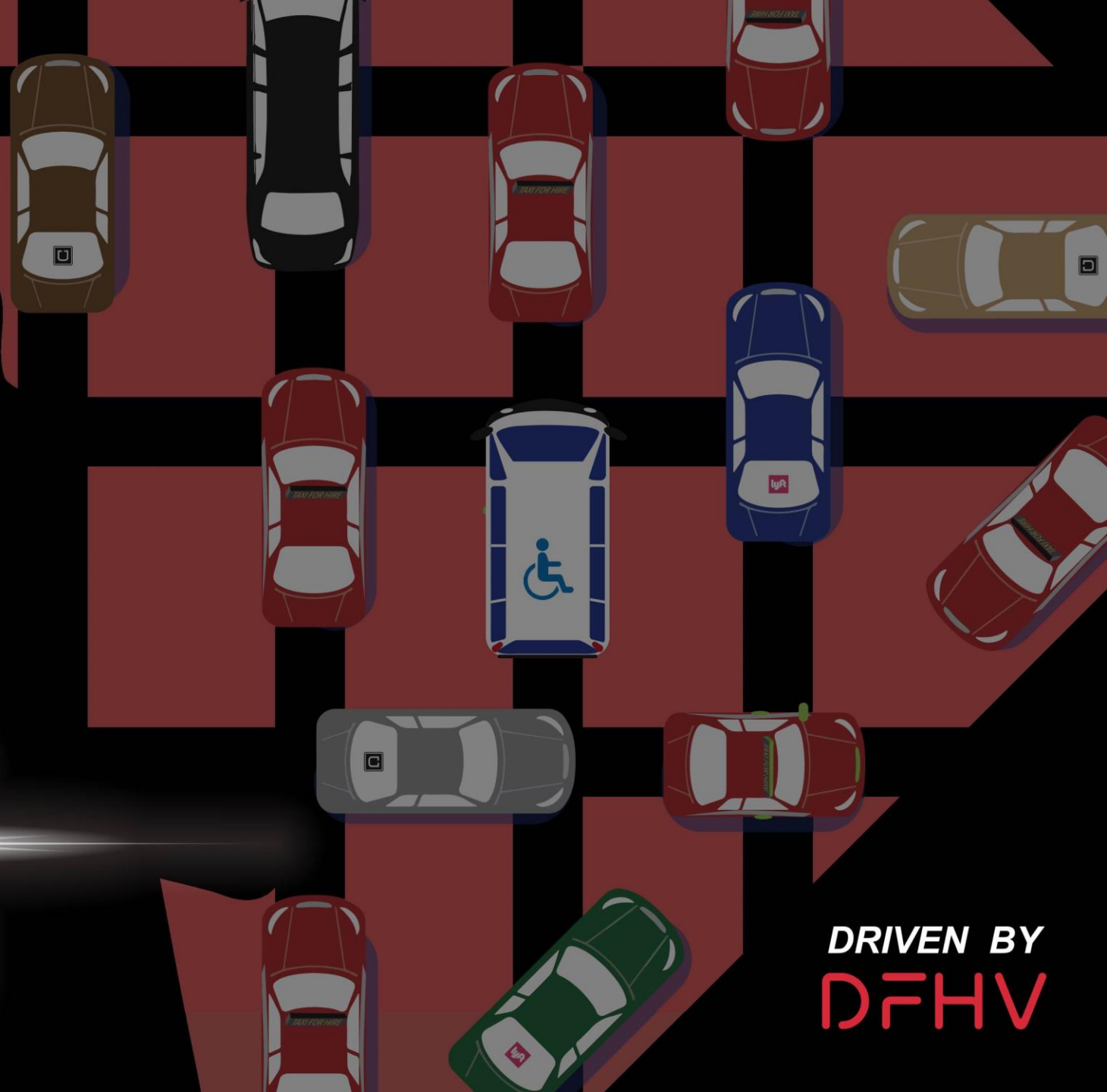


THE EVOLUTION OF THE RIDE



DRIVEN BY
DFHV

Agenda

I. Welcome – Director Do

II. Overview of Session – Wendy Klancher

III. Presentation on Safety During Pandemic – Assistant Chief Anthony Fludd

IV. Questions and Answers

V. Closing

Safety During Pandemic

**Presented By: Anthony Fludd
Assistance Chief Enforcement Officer**

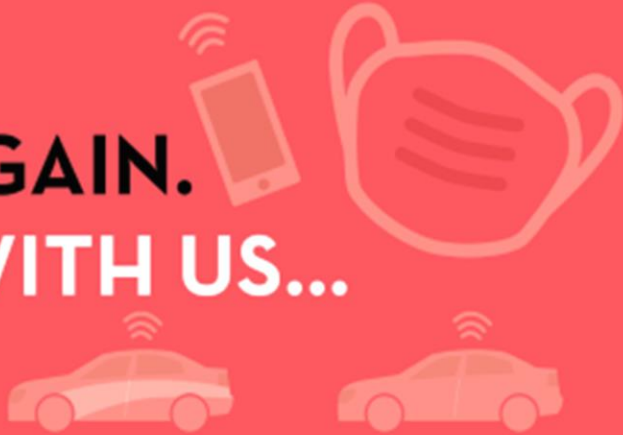


Session Topics

- Safety Guidance
 - PUDO Lanes
 - Taxi Safety Partition
 - Car Free Lanes
- Vehicle Inspection Officers
- Safety Compliance
- Carjacking
- VIO Complaint Process

Safety Guidance

**YOU ARE
RIDING AGAIN.
TRAVEL WITH US...
SAFELY.**



CORONAVIRUS.DC.GOV

DFHV
THE DEPARTMENT OF THE DC
GOVERNMENT OF THE
DISTRICT OF COLUMBIA
DC MURIEL BOWSER, MAYOR

SAFE RIDING. PROTECT YOURSELF AND OTHERS.



**SIT IN THE BACK SEAT, FACE
COVERING OR MASK IS REQUIRED
FOR YOU AND DRIVER**



**USE CONTACTLESS
PAYMENT**

CORONAVIRUS.DC.GOV

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- Stay at home if you are sick or recently exposed.
- Carpool service should not be operating.
- Passengers handle own baggage.
- Use contactless payment.
- If passengers refuse to comply with safety measures, report.
- If you feel uncomfortable with providing transport to a **visibly sick passenger** for safety reasons, **you can choose to refuse transport.**
 - **Discrimination Prohibited.**

Pick Up/Drop Off (PUDO) Lanes



- DDOT PUDO Zones
- Signage at more than 20 locations
- Temporary restaurant PUDO Zones in effect through public health emergency.
- A full map of locations is available on coronavirus.dc.gov.

Taxi Safety Partition



- Effective 10/19/2020, taxicabs must have a safety partition that:
 - ✓ Does not obstruct driver's vision;
 - ✓ Has opening for payment;
 - ✓ Does not impede entry and exit;
 - ✓ Is not a hazard to passengers;
 - ✓ Provides coverage;
 - ✓ Is easily cleaned;
 - ✓ Can withstand air flow; and
 - ✓ Meets all standards that DFHV may issue.

Car Free Lanes for Buses and Bikes

(DC Bus Priority Program)



➤ DDOT has Car Free Lanes in these locations:

➤ H/I Street NW

➤ 7th Street NW (Massachusetts Avenue NW to Pennsylvania Avenue NW)

➤ Martin Luther King, Jr. Avenue SE (W Street SE to St. Elizabeth's East Campus)

➤ 14th Street NW (Euclid Street NW to Irving Street NW)

➤ M Street SE (10th Street SE and Half Street SE)

Car Free Lanes for Buses and Bikes

(DC Bus Priority Program)



- A Car Free Lane is coming to 16th Street NW.
- For-hire vehicles cannot pick-up and drop off in car free lane
 - **Exception:** servicing a passenger with a disability
- Allowed to make a turn at an intersection or driveway.
- For more information, visit ddot.dc.gov/page/car-free-lanes-buses-and-bikes.

Vehicle Inspection Officers



- Formerly known as Hack Inspector
- Goal is to ensure safety of public
- Conducts safety and compliance checks
- Can issue NOIs
- VIOs have received training
- Professionalism and partnership

Safety Compliance



3-Step Escalation Process



- NOI can include fine and/or impoundment
- Electronic copies of some documents acceptable

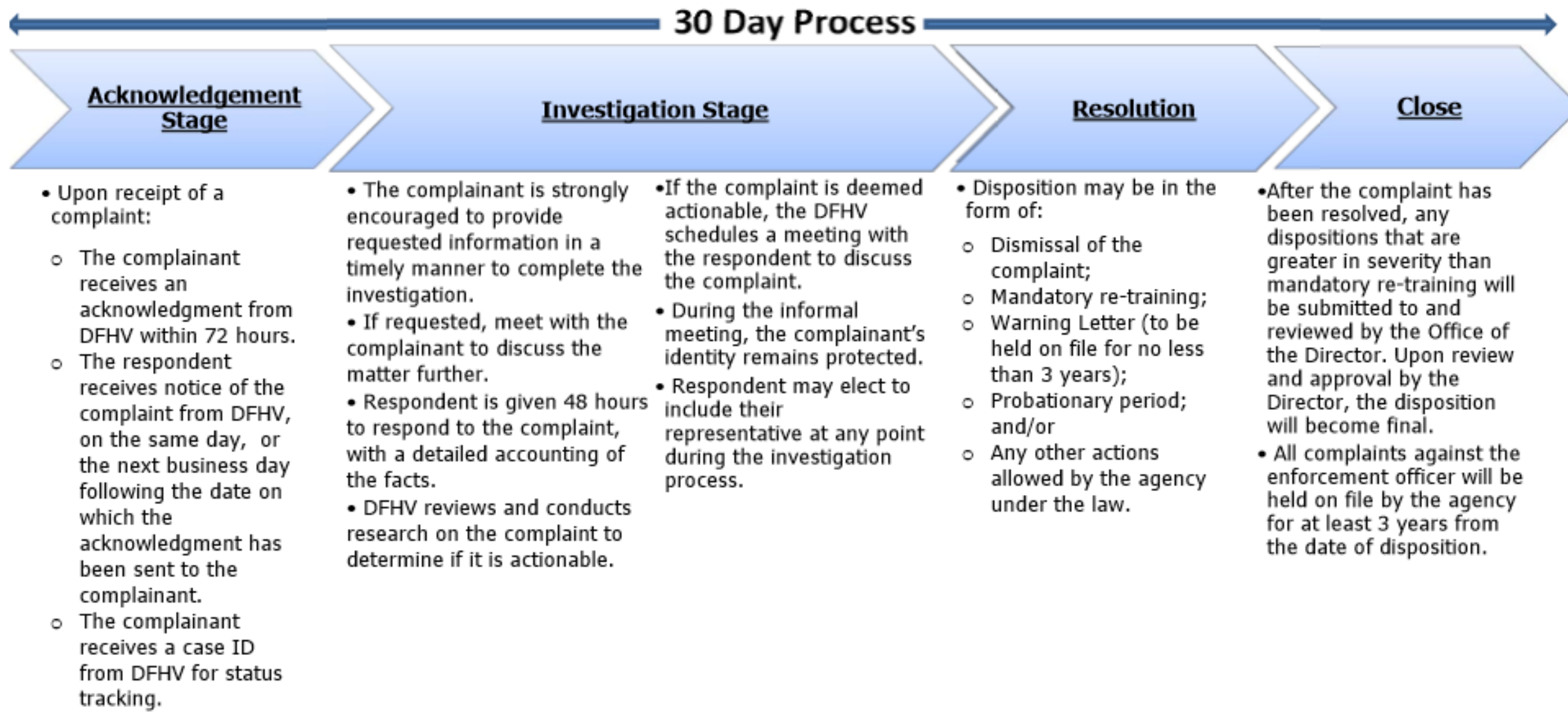
WHAT TO KNOW ABOUT CARJACKING



- ✓ Always lock your car
- ✓ Never leave your vehicle idling/running unattended
- ✓ Always keep track of your keys, never leave them inside the vehicle
- ✓ Park in a safe spot
- ✓ Stay alert and aware of your surroundings
- ✓ If you see suspicious activity, report it anonymously by calling 202-727-9099
- ✓ If you are a victim of a crime, report it immediately by calling 911.

Visit MPD's website for more information on how to stay safe: mpdc.dc.gov/page/auto-theft-prevention or visit your local police district.

VIO COMPLAINT PROCESS



➤ Submit all complaints and concerns to dfhv.complaints@dc.gov.



Thank you for listening!

Questions?

Email: dfhv@dc.gov

Text: 202-740-2030

DFHV

[DFHV.dc.gov](https://dfhv.dc.gov)

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