

GOVERNMENT OF THE DISTRICT OF COLUMBIA

+ + + + +

DEPARTMENT OF FOR-HIRE VEHICLES

+ + + + +

FOR-HIRE VEHICLE ADVISORY COUNCIL MEETING

+ + + + +

WEDNESDAY

FEBRUARY 8, 2017

+ + + + +

The Council met in Suite 2032, 2235  
Shannon Place, S.E., Washington, D.C., at 11:10  
a.m., Linwood Jolly, Chairperson, presiding.

MEMBERS PRESENT:

LINWOOD JOLLY, Chairperson  
JASON ARVANITES, Member  
HANA BEKELE, MEMBER  
ERNEST CHRAPPAH, MEMBER  
ELLIOTT FERGUSON, II, Member  
ERIK MOSES, Member  
EVIAN PATTERSON, Member  
JEFFREY SCHAEFFER, Member  
ANTHONY THOMAS, Member  
DOTTI LOVE WADE, Member  
ANTHONY (TONY) WASH, Member

STAFF PRESENT:

JUANDA MIXON, SECRETARY TO THE COUNCIL  
MONIQUE BOCOCK, ESQ., ASSISTANT GENERAL  
COUNSEL

JACQUES P. LERNER, ESQ. GENERAL COUNSEL

## C-O-N-T-E-N-T-S

	PAGE
Welcome and Call to order by Ernest Chrappah, Director . . . . .	3
Moment of Silence. . . . .	3
Swearing in of New Members . . . . .	4
Determination of Quroum. . . . .	8
Member Introduction. . . . .	9
Election of Chairperson. . . . .	.21
Election of Secretary. . . . .	.23
Determination of term length . . . . .	.24
Determination of Council's Schedule. . . . .	.25
Public Comment Period	
By Mohammed Butt, Democracy Cab . . . . .	.29
By Gamal Raida, Georgetown Cab . . . . .	.35
By Haimanot Bizuayehu. . . . .	.40
Adjournment. . . . .	.47

1 P-R-O-C-E-E-D-I-N-G-S

2 (11:09 a.m.)

3 DIRECTOR CHRAPPAH: Good morning.

4 GROUP: Good morning.

5 DIRECTOR CHRAPPAH: Welcome to the  
6 For-Hire Vehicle Advisory Council Meeting. My  
7 name is Ernest Chrappah, Director of the  
8 Department of For-Hire Vehicles. We're located  
9 in Public Hearing, Room 2023 at 2235 Shannon  
10 Place SE, Washington, D.C. Today's February 8th,  
11 2017 and the time is 11:10. I'll be running  
12 today's meeting until a Chairperson is chosen.  
13 Today's a particularly historic day being the  
14 first meeting for the For-Hire Vehicle Advisory  
15 Council and as most of you, or some of you know,  
16 the DC Taxicab Commission was abolished last year  
17 and For-Hire Department was established along  
18 with the For-Hire Vehicle Advisory Council  
19 members who provided recommendations to the  
20 department.

21 But it is usually customary for our  
22 meetings to start by observing a moment of

1       silence for those who departed.

2                   MOMENT OF SILENCE

3                   DIRECTOR CHRAPPAH: The first order of  
4 business is to swear in our new committee members  
5 and we will ask Director Steve Walker, from the  
6 Mayor's office of Talent and Appointments, to  
7 conduct the ceremony.

8                   MR. WALKER: Okay thanks Director.  
9 First of all, congratulations and welcome to the  
10 first meeting of the For-Hire Vehicles Advisory  
11 Council. I'm really glad to see all of you here  
12 today. And I'd really to say thanks to the  
13 public who've come help with the District of  
14 Columbia do this important business. And  
15 actually the Director actually would like to have  
16 everyone be sworn. Some of you, it may have  
17 happened already but we're just did going to do  
18 it again and make sure you're all covered.

19                   MEMBERS SWORN

20                   So if all members, public and  
21 government, if you could all please stand. And  
22 raise your right hand. And repeat after me. I,

1 state your name --

2 MEMBERS: I, (name stated).

3 MR. WALKER: -- having been appointed  
4 as a member of --

5 MEMBERS: -- having been appointed as  
6 a member of --

7 MR. WALKER: -- The For-Hire Vehicle  
8 Advisory Committee --

9 MEMBERS: -- the For-Hire Vehicle  
10 Advisory Committee --

11 MR. WALKER: -- of the District of  
12 Columbia --

13 MEMBERS: --of the District of  
14 Columbia --

15 MR. WALKER: -- do solemnly swear or  
16 affirm that --

17 MEMBERS: -- do solemnly swear or  
18 affirm that --

19 MR. WALKER: -- I, state your name --

20 MEMBERS: --I, (names stated) --

21 MR. WALKER: -- will support and  
22 defend the Constitution of the United States --

1 MEMBERS: -- will support and defend  
2 the Constitution of the United States --

3 MR. WALKER: -- and the laws of the  
4 District of Columbia --

5 MEMBERS: -- and the laws of the  
6 District of Columbia --

7 MR. WALKER: -- and I will perform  
8 such duties --

9 MEMBERS: -- and I will perform such  
10 duties --

11 MR. WALKER: -- that may be assigned  
12 to me as a member of this Board --

13 MEMBERS: -- that may be assigned to  
14 me as a member of this Board --

15 MR. WALKER: -- to the best of my  
16 ability --

17 MEMBERS: -- to the best of my ability  
18 --

19 MR. WALKER: without fear or favor --

20 MEMBERS: -- without fear or favor --

21 MR. WALKER: -- and I will exercise my  
22 best judgment --

1 MEMBERS: -- and I will exercise my  
2 best judgment --

3 MR. WALKER: -- to consider all  
4 matters before me --

5 MEMBERS: -- to consider all matters  
6 before me --

7 MR. WALKER: -- from the viewpoint of  
8 the best interests --

9 MEMBERS: -- from the viewpoint of the  
10 best interests --

11 MR. WALKER: -- of the District of  
12 Columbia --

13 MEMBERS: -- of the District of  
14 Columbia --

15 MR. WALKER: as a whole --

16 MEMBERS: -- as a whole --

17 MR. WALKER: -- and I'll faithfully  
18 discharge these duties.

19 MEMBERS: -- and I'll faithfully  
20 discharge these duties.

21 MR. WALKER: Congratulations. Thank  
22 you.

1 DETERMINATION OF QUORUM

2 DIRECTOR CHRAPPAH: The second order  
3 of business is to determine if we have the  
4 quorum. I'll ask Ms. Mixon to lead us through  
5 that process.

6 SECRETARY MIXON: And I want to  
7 pronounce every name right, I hope. Jason  
8 Arvanites.

9 MEMBER ARVANITES: Yes, present.

10 SECRETARY MIXON: Hana Bekele.

11 MEMBER BEKELE: Present.

12 SECRETARY MIXON: Ernest Chrappah.

13 DIRECTOR CHRAPPAH: Present.

14 SECRETARY MIXON: Elliott Ferguson.

15 MEMBER FERGUSON: Present.

16 SECRETARY MIXON: Linwood Jolly.

17 MEMBER JOLLY: Present.

18 SECRETARY MIXON: Erik Moses.

19 MEMBER MOSES: Present.

20 SECRETARY MIXON: Evian Patterson.

21 MEMBER PATTERSON: Present.

22 SECRETARY MIXON: Jeffrey Schaeffer.



1 MEMBER SCHAEFFER: Present.

2 SECRETARY MIXON: Anthony Thomas.

3 MEMBER THOMAS: Present.

4 SECRETARY MIXON: Dotti Wade.

5 MEMBER LOVE-WADE: Present.

6 SECRETARY MIXON: Anthony Wash.

7 MEMBER WASH: Present.

8 SECRETARY MIXON: I have determined  
9 that there is a quorum so we may proceed with the  
10 meeting.

11 INTRODUCTION OF MEMBERS

12 DIRECTOR CHRAPPAH: Excellent, thank  
13 you. I would like to ask each member of the  
14 For-Hire Vehicle Advisory Council to introduce  
15 themselves to the public and share a little bit  
16 about their background, if they wish, starting  
17 from left.

18 MEMBER WASH: I'm Anthony Wash. I'm  
19 a fourth generation Washingtonian, a business  
20 owner in the District of Columbia for 20 years  
21 and I am anxious to just move forward with  
22 improving and making needed changes, necessary

1 changes and listening to the comments from  
2 vehicle-for-hire operators to see how we can make  
3 this a better experience for all.

4 MEMBER WADE: Hello. I'm Dotti Love  
5 Wade. I'm also a native Washingtonian. I  
6 represent six generations of Washingtonians,  
7 including my four. I have two great  
8 grandchildren. So I'm also a retired Public  
9 Administrator. I am the current 10-term ANC  
10 Advisory Neighborhood Commissioner and a former  
11 State Board of Education representative for Ward  
12 1. And I have a lifetime of service to the  
13 District of Columbia and to the residents. I am  
14 also a member of the past Taxicab Commission, so  
15 I've been working with you guys for a while now,  
16 trying to understand and mitigate some of the  
17 problems that you're experiencing and trying to  
18 improve your overall career options.

19 MEMBER ANTHONY: Good morning  
20 everyone. My name is Anthony Thomas. I'm a 5th  
21 generation Washingtonian. I currently work as a  
22 full time driver with Lyft and I'm also an

1 advisor and a consultant to the rideshare  
2 service. I've been with Lyft - I just celebrated  
3 two year anniversary. I'm going into my third  
4 year and I'm really excited to be here with you  
5 all today. I also operate for-hire  
6 transportation in the District of Columbia as  
7 well, so I thank you all.

8 MEMBER SCHAEFFER: Good morning.  
9 Jeffrey Schaeffer. I'm the owner of 19 public  
10 vehicles for hire companies in the District. I'm  
11 honored to be here representing my fellow fleet  
12 owners and the drivers we represent. I will  
13 bring input to DFHV in an effort to increase taxi  
14 trips for drivers and help save the taxis. .

15 MEMBER PATTERSON: Good morning, Evian  
16 Patterson, representing the District Department  
17 of Transportation, as a member of this Committee.  
18 I'm the Citywide Parking Manager and responsible  
19 for access to our public space, curbside,  
20 curbside management and ground transportation.  
21 We've been building a partnership with the  
22 Department of For-Hire Vehicles and I'm

1 particularly interested in learning the  
2 operations of this agency and its members so that  
3 we are working in consort to ensure that we have  
4 more service on our District streets.

5 MEMBER MOSES: Good morning. My name  
6 is Eric Moses. I'm Senior Vice President,  
7 Managing Director of the Sports, Entertainment  
8 and Special Events at Events D.C., which is the  
9 Washington Convention and Sports Authority. I am  
10 happy to serve on this body as someone who is  
11 interested in continuing to make Washington, D.C.  
12 the premier destination in the world for visitors  
13 and guests.

14 So anything that I can do to help  
15 represent the hospitality industry and the events  
16 industry to make it easier and more enjoyable for  
17 our residents and our visitors to access our city  
18 and to get around our city, is essentially what  
19 I'm interested in doing.

20 A lawyer by training, and former  
21 Director of the Department of SECRETARY MIXON All  
22 and Local Business Development, so I appreciate

1 what these organizations and these bodies do for  
2 our public and our constituents, so thank you.

3 DIRECTOR CHRAPPAH: Ernest Chrappah.

4 I would like to think most of you know me by now.  
5 I'm the Director of the Department. My interest  
6 with this procedure and also this Advisory  
7 Council membership rallies around the idea that  
8 having diverse perspectives can only contribute  
9 in making informed decisions.

10 We have a very fragmented taxi market  
11 and we have a growing private vehicle-for-hire  
12 market but if you look at the transportation  
13 ecosystem overall, we have to forward thinking to  
14 make sure that we create economic opportunities  
15 for people, people can have access to safe,  
16 affordable and accessible transportation options.

17 So I'm particularly excited to be  
18 working with a large group members of different  
19 interest groups, who bring different perspectives  
20 that will also help the department in moving  
21 forward with regulations -- not to add burdens to  
22 drivers, but to actually reduce the cost of doing

1 business in the District and to enhance their  
2 livelihoods. Thank you.

3 MEMBER JOLLY: Good morning. My  
4 name's Linwood Jolly. I am President of a  
5 DC-based information technology firm, former  
6 Taxicab Commissioner with the old commission. My  
7 interest is in utilizing technology to look at  
8 innovative ways to not only level the playing  
9 field, but look for opportunities in this new  
10 environment that we all find ourselves in.

11 I'm always interested in talking about  
12 other technology solutions that other  
13 municipalities have tried, some that have worked,  
14 some that have not, but remain interested in  
15 talking with taxi drivers, as well as operators  
16 of vehicles-for-hire. Thank you.

17 MEMBER FERGUSON: Good morning.  
18 Elliott Ferguson with Destination DC, a private  
19 organization focusing on promoting DC as a  
20 convention and tourism destination. My primary  
21 goal, former DC Taxicab Commissioner for about  
22 five years. In this capacity still focusing on

1 1. increasing the number of visitors that come to  
2 Washington and 2. Making sure that they have a  
3 great experience be it for a convention, leisure  
4 travel, and, well whatever the reason, as well as  
5 making sure they have options in terms of getting  
6 around the city.

7 One of our goals is to try to  
8 encourage visitors to not rent cars and to take  
9 public transportation and/or have access to  
10 vehicles or services that are offered by  
11 Washingtonians' programs, so happy to serve  
12 again.

13 MEMBER BEKELE: Good morning. My name  
14 is Hana Bekele. I am a DC resident. I operate  
15 limo and taxi.

16 MEMBER ARVANITES: Hi, my name is  
17 Jason Arvanites. I'm the General Manager of Via,  
18 here in Washington, DC which is a TNC or PSV  
19 platform. As a company, we are totally focused  
20 on a true ride-sharing platform and we are  
21 excited to be part of the conversation to help  
22 the public transportation evolve as it moves

1 forward and provide safe, reliable and efficient  
2 transport template.

3 DIRECTOR CHRAPPAH: Thank you very  
4 much. Now we'll proceed to the action items for  
5 today's meeting, starting with the election of a  
6 Chairperson, which may be any member other than  
7 myself, or DDOT's representative. Members may  
8 nominate themselves. The secretary for today's  
9 session could also recall or recount, if there  
10 are any people who've expressed an interest.

11 So let's start with that. Do you have  
12 any nominations yet before I ask the members if  
13 they want to nominate anybody? .

14 SECRETARY MIXON: I have the  
15 nomination on an interest of Dotti Love Wade.

16 DIRECTOR CHRAPPAH: Okay. Do we have  
17 any of our members who want to be considered for  
18 the Chairperson? We have another nomination?

19 MEMBER SCHAEFFER: Linwood Jolly.

20 DIRECTOR CHRAPPAH: All right. For  
21 the record, we have two nominations. Linwood  
22 Jolly and Dotti Love Wade. Any other



1 nominations? All right. So we'll give each one  
2 a few minutes to make their speech to the public  
3 and also the voting members. Going in alphabetic  
4 order, starting with Dotti.

5 MEMBER WADE: Alphabetic.

6 DIRECTOR CHRAPPAH: I just went with  
7 the D, yes. Ladies first.

8 MEMBER WADE: Good morning everyone.  
9 As you know, I'm a life-long Washingtonian and  
10 I'm a committed public servant. I've served this  
11 board faithfully since nominated and appointed by  
12 our Mayor. I have attended every meeting. I  
13 have a strong commitment for the taxicab and  
14 vehicle-for-hire industry. My whole family, in  
15 fact, were cab drivers. All of my uncles on both  
16 sides of my family, except my father, drove  
17 taxicabs. And I rode with them. I also am a  
18 user of the cabs in the streets. But what I  
19 bring mostly to this body, is my administrative  
20 leadership. I have been Chairman of the Advisory  
21 Neighborhood Commission for five different terms  
22 at 1A and one term as Chairman for 1B. I've

1 served 18 years in total on the Advisory  
2 Neighborhood Commission and I'm into my 19th and  
3 20th year of this term I was just elected to.

4 Also, I'm a member of the State Board  
5 of Education, where I served our city and our  
6 country on the Congressional Education Committee  
7 where we met with Congress to try to work with  
8 them with the No Child Left Behind Act and  
9 several other major acts that were, in fact,  
10 amended to reflect the input from the State Board  
11 of Education. I'd like to have kind of influence  
12 with the Council to help make sure that the needs  
13 of our drivers and our riding public are met and  
14 that we have a coordinated effort in this city  
15 with transportation, not just with the drivers  
16 but with the street, with access, with parking  
17 lanes for cabs, with wait stands. There are a  
18 number of things that I know are very important  
19 to you. But, again, what I bring is  
20 administrative leadership and promulgating rules  
21 and regulations and setting up standards for  
22 operations.

1           So I would love to serve our community  
2 further by helping to develop this Board, this  
3 Council, which is a very new Council and we're  
4 looking at what the legislation says and what we  
5 must then do. So I think I bring that type of  
6 experience and commitment to this body.

7           DIRECTOR CHRAPPAH: Member Jolly.

8           MEMBER JOLLY: Hi. I'd like to --

9           MEMBER WADE: And I'd appreciate your  
10 vote.

11           MEMBER JOLLY: I'd like to just recap  
12 my role -- position here as a former  
13 Commissioner. This industry is in a challenging  
14 position right now. We've got a lot of tough  
15 questions to ask. And I joined this Commission  
16 at a time when taxicab drivers were at the height  
17 of frustration. A lot of good ideas but not a  
18 lot of means to implement them. I've ridden with  
19 the enforcement team. I've ridden with taxi  
20 drivers. I've ridden with Uber, Lyft all of  
21 them. And I've heard the concerns -- many. I  
22 think going forward, where we are today is we

1 really do have to let the data that the former  
2 Taxicab Commission and the current public  
3 vehicle-for-hire organization has generated. We  
4 have to let that data tell us what we need to do  
5 in the future. That's part of the equation.

6 And the other part of the equation is  
7 you have to continue to listen to drivers who, by  
8 the way, are business owners, independent  
9 business owners, and have their input, and need  
10 to continue to provide their input. But we have  
11 to put all that together and come up with a  
12 roadmap of how we're going to move this industry  
13 forward.

14 There are many drivers now who do two  
15 trips a day. They sit and they do two trips a  
16 day, whereas maybe five years ago, they did 15  
17 trips, 20 trips. There are many drivers who sign  
18 up for Uber and they think they're going to make  
19 a lot of money, and they don't. Some of them who  
20 crossed over from being taxi drivers and now they  
21 want to go back. And many drivers who were taxi  
22 driver businesses for years who may have had a

1 death in the family, had to go back to their own  
2 country, and now can't get their H-tag back.

3 So there are a lot of concerns but,  
4 look, a lot of that is where the industry has  
5 been up to this time. We've got to figure out  
6 where we're going. And we've got to do that  
7 together. And that's what I see as our biggest  
8 challenge. Thank you.

9 DIRECTOR CHRAPPAH: Thank you, now we  
10 will vote for the Chairperson. Each  
11 For-Hire-Vehicle Advisory member shall have only  
12 one vote. You have index cards, where you write  
13 the name of the person you want to vote for as  
14 Chairperson. And Juanda Mixon will come around  
15 to collect them and tally up the vote.

16 ELECTION FOR CHAIRPERSON

17 SECRETARY MIXON: The Chairperson of  
18 the FHVAC is Linwood Jolly, by vote of 8 to 3.  
19 So, Mr. Jolly, if you would please swap seats  
20 with Director Chrappah.

21 CHAIRMAN JOLLY: First let me thank my  
22 fellow advisors and, of course, thank Dotti Love

1 Wade. Dotti and I came in here together and  
2 we're going to leave here together. And both of  
3 us are going to be active in our roles together,  
4 along with our new advisors. So with this  
5 transition, I think the first thing we should  
6 look act is for today, having the assistance of  
7 general counsel as we move through a lot of these  
8 administrative issues. So if you would just kind  
9 of wing us, wing it today, I would appreciate  
10 that.

11 And if we continue with the agenda,  
12 the election of the Secretary, the advisors met  
13 earlier and I think the consensus of all of us  
14 was that we would retain Ms. Nixon as the  
15 Secretary, who's been doing an outstanding job  
16 over the past few years. And we would ask that  
17 she be nominated as our Secretary. Is there a  
18 procedure that we should be aware of So I'd like  
19 to call for a motion that Ms. Nixon be our  
20 Secretary.

21 MEMBER FERGUSON: So moved.

22 CHAIRMAN JOLLY: Is there a second?

1 DIRECTOR CHRAPPAH: I second.

2 SECRETARY MIXON: Okay, you --

3 CHAIRMAN JOLLY: Accepted by unanimous  
4 consensus.

5 ELECTION OF SECRETARY

6 SECRETARY MIXON: Accepted by  
7 unanimous consensus, Ms. Mixon will be Secretary.

8 CHAIRMAN JOLLY: Thank you Ms. Mixon.  
9 So Jacques, if you could walk us through the  
10 determination of Chairperson's term.

11 GENERAL COUNSEL LERNER: The next item  
12 on the agenda is to determine the Chairperson's  
13 term. The term of the Chairperson's serves for  
14 -- it's a two year term for service as  
15 Chairperson and then, since there are a number of  
16 terms available to all the community members, and  
17 the Chairperson is one of those members, he, in  
18 this case, would serve either two or three and  
19 that'll be determined by lot, by the Secretary  
20 now. So will you call for that?

21 SECRETARY MIXON: Okay. I'll draw  
22 from Envelope A. The one number that I have

1 pulled out is three. So a term of three years.

2 CHAIRMAN JOLLY: All right. So next  
3 we're going to move to the determination on the  
4 community members. We're going to follow the  
5 same process?

6 DETERMINATION OF TERM LENGTH

7 GENERAL COUNSEL LERNER: Other than  
8 the chair. Other than the chairperson. And  
9 these -- actually, I'll abstain. These are the  
10 assignment of the remaining terms. The terms are  
11 one, two or three years. One of the three-year  
12 terms has now been set aside for the Chairperson.  
13 So now the remaining terms to be assigned again  
14 by the Secretary, are three one-year terms, three  
15 two-year terms and two three-year terms. Those  
16 are the possibilities and they will now be  
17 assigned at random by the Secretary.

18 SECRETARY MIXON: All right. Just one  
19 moment while I draw from Envelope B. And I will  
20 go in the same order as we did before, starting  
21 on the left, so this is for Anthony Wash. His  
22 term of service is one year. Next, Dotti Love



1 Wade, term of service, two years. Next, Anthony  
2 Thomas, term of service, one year. Next, Jeffrey  
3 Schaeffer, term of service, one year. Next, I  
4 have Erik Moses, term of service, two years. We  
5 already have three for Linwood Jolly, our new  
6 Chairperson. Next, Elliott Ferguson, two years.  
7 Next, Hana Bekele, term of service, three years.  
8 And next, we have Jason Arvanites, term of  
9 service, three years.

10 CHAIRMAN JOLLY: Thank you, Ms. Mixon.

11 SECRETARY MIXON: You're welcome.

12 DETERMINATION OF COUNCIL'S SCHEDULE

13 CHAIRMAN JOLLY: Next item on the  
14 agenda is the determination of the Council's  
15 schedule for future meetings. We also met  
16 earlier and we had some consensus around that.  
17 And why don't you, Jacques, why don't you review  
18 that.

19 GENERAL COUNSEL LERNER: Sure. I  
20 believe the consensus was that there would be  
21 three more meetings for the balance of calendar  
22 year 2017 in order to have quarterly meetings, as

1 required by the statute and fulfill the  
2 requirement of scheduling in a basic sense.  
3 There would be a meeting in June, a meeting in  
4 September and then, to avoid the holiday rush, a  
5 meeting in November. Is that correct? Believe  
6 so. So then, with respect to the specific days,  
7 given the large number of folks here, and the  
8 many things that they do in the District, the  
9 specific days would actually be determined and  
10 put in the public notice but those are the months  
11 when the meetings will be held for the balance of  
12 2017.

13 CHAIRMAN JOLLY: So now we go to our  
14 public comment period. But let me take a minute  
15 to just lay out where we are or where I think we  
16 are. And I'm going to be just a little  
17 presumptuous and speak on behalf of my  
18 colleagues here on the dais. This is a new  
19 organization. This Advisory Board is new, as  
20 you've seen today, so we will need some time to  
21 meet together and come up with some slight  
22 changes that I believe a lot of people want to

1 see.

2 As a Commission, the administrative  
3 structure is obviously different. In some ways,  
4 it was very good, because we had to move along  
5 rule makings. We had to have public comment,  
6 discussion and we had to do all of that in a bit  
7 of a constrained time period.

8 Now we mainly are here to listen to  
9 you. And I think what you'll see is some changes  
10 in terms of the time allotted for speeches or for  
11 discussions or for presentations. More  
12 interactivity from the members of the panel here,  
13 my colleagues, with you on topics. And also,  
14 some of the changes that you'll see is Dotti Love  
15 Wade wants to see us establish some  
16 subcommittees, which we attempted to do under the  
17 Commission structure, but we just ran out of time  
18 with legislation which reorganized the Commission  
19 into this agency, so you'll see some changes in  
20 that way.

21 I think, also, we'll have to determine  
22 communications, how we continue to communicate

1 with you. Now that this is a separate agency, I  
2 think we also, you will see us still rely on  
3 Director Chrappah and his able colleagues and his  
4 staff, to help us.

5 Now -- okay, got it. Yes. Okay. So  
6 as we move into the public comment period, all of  
7 my colleagues here will also provide their input  
8 on some of the topics here. Right now I only see  
9 one, and I don't even see Larry Frankel here. Is  
10 he here?

11 Mr. Frankel's the only person that's  
12 registered to speak. So, with that being said,  
13 are there any persons who wish to speak at this  
14 moment?

15 MR. BUTT: I can say something.

16 CHAIRMAN JOLLY: Okay, Ms. Nixon.  
17 Will you handle?

18 PUBLIC COMMENT

19 SECRETARY MIXON: Yes sir. Would you  
20 please approach the podium, state your name,  
21 spell your name for the Court Reporter and you  
22 will have, how many minutes, Mr. Chairperson?

1                   CHAIRMAN JOLLY: Let's go with three  
2 minutes today.

3                   SECRETARY MIXON: Okay. Three minutes  
4 so say your name, spell it and then we'll start  
5 the time.

6                   MR. BUTT: Thank you very much.  
7 Congratulations to our new Chairperson for this  
8 organization. We always love Mr. Ernest Chrappah  
9 as the Director of our industry. Good to see  
10 everyone at the Board. My name is Mohammed Butt,  
11 M-O-H-M-M-A-D. Last name B-U-T-T and I represent  
12 one of the cab companies in DC. It's called  
13 Democracy Cab and DC Connect Cab.

14                   My concern to speak to you guys about,  
15 not many things, so I just catch the opportunity  
16 to speak because we do have some issues in taxi  
17 companies. So there's just one of the issues I  
18 wanted to talk about it, and just try to suggest  
19 or request about wheelchair ramps that we run in  
20 the industry. I think people know here and there  
21 that it's very hard for drivers in the company to  
22 keep up with the wheelchairs right now.

1                   As a taxi company, I have 14  
2 wheelchairs in my fleet and each of them cost  
3 around \$33,000 approximately. And the monthly  
4 payment I pay, almost \$700 some dollars, along  
5 with insurance. And out of those 14 cabs, I have  
6 almost 10 sitting in my parking lot. So the  
7 reason I wanted to talk about wheelchairs is  
8 this, that I know it's running, sometime they're  
9 on the road, they are not.

10                   So my request is to, Mr., new Chairman  
11 but I really wanted to request Mr. Director, Mr.  
12 Chrappah about this. Dispatch for wheelchairs --  
13 it's really costing the drivers and the company  
14 at the moment. As we all know, we only have two  
15 dispatch companies in the DC, Transport DC and  
16 the Yellow Cab, so they all cost to have your  
17 vehicles in their dispatch fleet for whatever  
18 business they have.

19                   But my concern is, this wheelchair we  
20 are providing for the wheelchairs -- I mean  
21 handicapped people, the government plans for  
22 Transport DC. So can I just request Mr.

1 Director, to you especially, can you just please  
2 do something about it, that drivers or company  
3 does not have to pay weekly dispatch fees for  
4 Transport DC, you know?

5 I mean, it's hard, you find the  
6 drivers for those cabs and on top of that when  
7 you have drivers, you have so many expense on  
8 that. So you have to pay a wheelchair car, so my  
9 request is if you can just look for this, that --  
10 drivers should not pay or companies should not  
11 pay for Transport DC. We are spending money and  
12 spending time. We are suffering to compete with  
13 this compliance and compete with all these rules  
14 and regulations.

15 So if you can just free this, there's  
16 only, not many wheelchair cabs in the town, maybe  
17 a few hundred, and those dispatch company has  
18 many cars. One company charged \$45 a week, the  
19 other one does \$75 a week and when drivers pay  
20 \$200 for rent and \$75 dispatch fees, that's \$275.  
21 And I think you know more than me how much the  
22 drivers make these days. If they are making \$300

1 or \$400 a week, they are paying \$275 for the cab  
2 companies.

3 They don't want to even see my face.  
4 They don't want to even rent my car for \$100.  
5 No. And I have to pay \$700 to \$800 to \$900 a  
6 month from my pocket, which is very hard for me.  
7 So, please, if you can consider that, free the  
8 wheelchair rents for Transport DC, please.

9 CHAIRMAN JOLLY: Thank you very much  
10 for your testimony and at this time, I'm going to  
11 pass the mike to the Director to respond.

12 MR. BUTT: I appreciate that, sir.  
13 Thank you very much.

14 DIRECTOR CHRAPPRAH: Mr. Butt, it's  
15 very nice to see you. It's been a while. How  
16 are you doing?

17 MR. BUTT: I'm doing okay, sir. Thank  
18 you.

19 DIRECTOR CHRAPPRAH: I'm very  
20 sympathetic to the economic conditions, not only  
21 on the driver perspective but also the company  
22 perspective. The wheelchair mandate is not



1 something that was adopted by regulation for the  
2 purpose of just putting that requirement out  
3 there. It is something that is a statutory  
4 requirement. City Council passed law requiring  
5 6 percent, 4 percent and 20 percent, so that is  
6 something that we all have to live by.

7 If there are some concerns around that  
8 legislation, there's a process to get that  
9 addressed and we are working with the Mayor's  
10 office to rationalize the wheelchair  
11 accessibility requirement.

12 However, on the dispatching  
13 requirement, that is purely a marketplace  
14 dynamics. Our position in terms of the  
15 department, is not to interfere in private  
16 contracts and to encourage the private sector to  
17 find ways to make things work. However, if you  
18 are facing some economic hardship or you know  
19 specific drivers who are facing some economic  
20 hardship because of the cost associated with a  
21 dispatch, we can take a closer look at it and ask  
22 the dispatching companies what they can

1 collectively do in this challenging environment.

2 But the solution really comes down to  
3 economics. By having a vehicle that is  
4 dispatchable, the driver can now have access to  
5 fare opportunities and Transport DC has been a  
6 savior to the industry.

7 So while I cannot unilaterally say we  
8 should ask people to, you know, get away from  
9 their contracts, what we will pay attention to  
10 will be the economic conditions that exist and  
11 find ways to increase fare opportunities for  
12 drivers, so that the cost of dispatching becomes  
13 something that is more palatable or something  
14 that it can absorb.

15 CHAIRMAN JOLLY: So before we wrap up,  
16 are there any other folks that wish to speak?  
17 Ms. Nixon, there's one more.

18 SECRETARY MIXON: All right.

19 CHAIRMAN JOLLY: Two more. And we'll  
20 continue with the three minutes.

21 SECRETARY MIXON: Okay. So, again, if  
22 you would state and spell your name for the Court

1 Reporter. You have three minutes. I'm going to  
2 stick to that three minutes time.

3 MR. RAIDA: Thank you. Good morning.  
4 My name Gamal Raida, G-A-M-A-L, Raida, R-A-I-D-A.  
5 I'm representing, as I am with Georgetown Cab.  
6 First of all, I congratulate Mr. Chairman and  
7 having made the opportunity to be dynamic in the  
8 engagement and concisely, I just would like to  
9 see two things.

10 One of them is just the fairness, the  
11 justice and kind of logic and mass, and as you  
12 initiated that is, you were going to apply this  
13 kind of studies. Because, I would like to see  
14 something that is very convincing by logic, when  
15 you are applying laws, regulations.

16 The other side of that, also, Mr.  
17 Chairman, earlier, when he came to the office, he  
18 came with the idea to revamp the regulation. We  
19 didn't see a significant impact to the moment  
20 when the environment became unpleasant. And even  
21 everybody noticed that. That the environment is  
22 not a pleasant environment for the driver, even

1 for the company. Thank you sir.

2 CHAIRMAN JOLLY: Thank you. Mr.  
3 Chairman, would you like to -- oh, Mr. Director?

4 DIRECTOR CHRAPPAH: Gamal, it's nice  
5 to see you too. As far as the environment we are  
6 in, I didn't get a specific question, but I think  
7 your comment asks for things that the Department,  
8 perhaps, has done to help the industry, if I'm  
9 sort of like, interpreting it correctly.

10 While there's been significant  
11 investments made by the Department to the  
12 industry, a few come to mind.

13 One is we've spent over a million  
14 dollars providing grant opportunities with no  
15 interest, no repayment requirements and the  
16 grants have gone towards acquisition of  
17 wheelchair accessible vehicles, acquisition of  
18 electric vehicles. There are several individuals  
19 who have been able to get into the for-hire  
20 industries and start their own business as a  
21 result of those grant programs.

22 Grant programs range from \$5,000,

1           \$10,000 and it's been quite significant. The  
2           report we get from the public and the driver  
3           community and the company community is that that  
4           million dollar investment helped. Without that,  
5           they would soon been gone. Some of the  
6           investments also went towards reducing the cost  
7           of renting the vehicle and while there's a fixed  
8           amount of grants in business we can make, we also  
9           recognize that, it's not just about putting money  
10          to the industry.

11                         But an equally important component is  
12          creating opportunities for drivers to make more  
13          money. Last year we did a number of pilot  
14          projects. We did a pilot project that allowed  
15          the average driver to be an on-demand driver, be  
16          it scheduled deliveries or on-demand delivery.  
17          We also made investments in technology that  
18          enabled the DC taxi cab to go to beta mode and we  
19          moved for that with our government by giving that  
20          technology for free to the taxi industry  
21          cooperative.

22                         We have also looked at ways to reduce

1 the cost for drivers in terms of operating. So  
2 you will recall that prior, a driver had to go  
3 for inspection twice a year. While that process  
4 started before my time, it was during our time  
5 together, that that became final. So instead of  
6 having to go to DMV for inspection twice a year,  
7 it's only once.

8 And an additional area where the  
9 Department has helped the industry is around the  
10 vehicle age limits. Prior to final regulation of  
11 vehicle age limits, if you go buy a brand new  
12 Toyota Camry, standard gasoline, you get only  
13 four years, when most people pay off their car in  
14 5, 6, sometimes 7 years. So the Department adopt  
15 a regulation that actually gives four more years  
16 to a vehicle.

17 And I would like to think if you are  
18 an investor, getting four more years to pay off  
19 something, helps compared to the status quo.  
20 There have been other initiatives to help the  
21 industry that are subliminal but very  
22 consequential.

1                   For example, we've adopted a  
2                   regulation that says it is okay to have  
3                   electronic proof of insurance. Instead of  
4                   struggling to pay tickets that you would get if  
5                   you cannot show proof of insurance. Same with  
6                   electronic manifest. So the thing here is that  
7                   the Department is committed to leveraging  
8                   technology to not only reduce the cost of being  
9                   in service, but also to expand economic  
10                  opportunities. And that treatment is not going  
11                  to change.

12                  What we do recognize, though, is that  
13                  there's an uneven playing field as a result of  
14                  years of legislations and years of regulations.  
15                  So it becomes very important for us to work  
16                  collaboratively to figure out what should be the  
17                  right regulatory environment. And that's why I'm  
18                  very excited about the new body we have, to get  
19                  different viewpoints and to make sure that  
20                  working in the for-hire industry as a way of  
21                  making it to the middle class.

22                  CHAIRMAN JOLLY: Okay, I think we have

1 one more person that indicated they want to  
2 speak. Ms. Mixon?

3 SECRETARY MIXON: Okay. I didn't see  
4 the person.

5 CHAIRMAN JOLLY: Okay. We'll take you  
6 and that will be our last one.

7 MR. BIZUAYEHU: Thank you.

8 SECRETARY MIXON: Okay. So again,  
9 state and spell your name. You will have three  
10 minutes.

11 MR. BIZUAYEHU: Okay, ma'am. Good  
12 morning everybody. My name is Haimanot  
13 Bizuayehu. H-A-I-M-A-N-O-T B-I-Z-U-A-Y-E-H-U.  
14 For a start I would like to say congratulations  
15 to all of you here. Since this is a newly formed  
16 body, I don't have much to say, other than  
17 saying, other than reminding you that today, when  
18 I see the notice, the meeting notice here today,  
19 I came here to attend this meeting because I know  
20 that, you are, all of you are going to swear in  
21 today.

22 So, as I heard the words by the



1 Director, when each of you was swearing in, I ask  
2 you to keep that promise to do a fair and  
3 constructive job for the vehicle hire, for-hire  
4 industry.

5 I know that, I've been a former  
6 company representative of one of the leading  
7 companies in Washington, DC and I've also been a  
8 cab driver for 20 years. And I've been  
9 participating all of the previous meetings with  
10 the previous body. They did a lot of things. I  
11 don't want to blame anything. But there are a  
12 lot of things that were just time-wasting,  
13 resource-wasting and all of that. Because now  
14 this body's poised to do or to remove, relieve  
15 the burden with the vehicle for-hire industry is  
16 experiencing today, these days. But in the past,  
17 the governing document which regulates, which  
18 used to regulate the taxi industry, has been  
19 rewritten, I don't know, a number of times. That  
20 is waste of resource, waste of time and a burden  
21 to the taxi industry in general.

22 So when you do business - I'm not

1           telling you what to do, how to do your job, but  
2           I just want to keep this, you to keep this in  
3           mind. When you do that, please, think thoroughly  
4           before -- writing a regulation is a very simple  
5           thing. Putting in a book, a governing document  
6           is a very simple thing, but you have to also  
7           realize the consequence to the driver, the  
8           industry and the city that wastes the money for  
9           rewriting and rewriting over and over again.

10                        I would like to thank the, I don't  
11           want to say, I don't want to leave this podium  
12           before saying that the Chairman, the former  
13           Chairman or the Director, as he said, he did a  
14           lot of things for this industry. For instance,  
15           changing the vehicle age for the drivers, the  
16           inspection requirements and all that, but here  
17           what we have to see is there is a taxi industry  
18           which is heavily, heavily regulated and there are  
19           other competitors with no regulation, or just a  
20           little regulation.

21                        We are competing for the same customer  
22           base. It's just like putting two boxers in the

1 ring, one tied, his hand tied behind him, one  
2 without, free. If you put me in the ring with  
3 Tyson I can't knock the hell out of him. So  
4 that's what we have to see here. There is the  
5 heavily regulated industry and there is one  
6 without regulation or with little regulation. We  
7 are competing with the same customer base. Thank  
8 you sir.

9 The new Chairman, you mentioned a very  
10 difficult, a very important point. There are cab  
11 drivers out there. They pick only two, three  
12 fares a day.

13 CHAIRMAN JOLLY: Yes.

14 MR. BIZUAYEHU: Okay?

15 CHAIRMAN JOLLY: Thank you for your  
16 comments. So in your comment, I'm going to ask  
17 the Director to just give us an update on where  
18 we are with the rewriting of Title 31, because  
19 you've mentioned that so many times.

20 MR. BIZUAYEHU: Thank you very much.

21 DIRECTOR CHRAPPAH: Good to see you,  
22 hello. Thank you Chairman.

1 MR. BIZUAYEHU: Thank you.

2 DIRECTOR CHRAPPAH: The Title 31  
3 rewrite is pending publication in the DC  
4 Register. A copy has also been posted on our  
5 website. By going beyond just revision or a  
6 rewrite, what we've done is consolidate all the  
7 rulemakings into one single document so that  
8 there will be transparency. We can know what is  
9 pending, what has been finalized, so that when  
10 you are making comments it can be germane to a  
11 specific item.

12 But rewriting of Title 31 is not by  
13 itself going to solve the industry woes. There  
14 are fundamental problems with how we govern the  
15 for-hire industry that you've alluded to --  
16 having a different set of rules for one segment  
17 and a different set of rules for another segment.  
18 And the opportunity that we all face today, not  
19 just as members of the For-Hire Advisory Council,  
20 but also stakeholders who are regulated by the  
21 general public, is to provide constructive and  
22 direct recommendations about how to achieve that

1 parity or how to achieve that level playing  
2 field.

3 And any idea that has merit will be  
4 considered and any idea that can lead to a better  
5 outcome is likely to be implemented, so we want  
6 to go beyond just that Title 31 rewrite and look  
7 at the overall ecosystem and say what we want the  
8 vehicle for-hire industry to look like two years  
9 from now, ten years from now.

10 If you've been following the media,  
11 there's been talk of automated vehicles. There's  
12 also talk about managing the congestion. There's  
13 also talk about ensuring that people with a  
14 disability can participate in the for-hire  
15 industry. We have to weigh all these issues and  
16 balance that with how much the average driver, if  
17 such a thing even exists, makes. Because if  
18 minimum wage is going to get to \$15 an hour at  
19 some point, people in the for-hire industry  
20 should not need to go on minimum wage. It's a  
21 very interesting job and you have to earn a fair  
22 return on your labor hours.

1                   And the only way we can move forward,  
2 really, is through having these sort of  
3 conversations and now partnering with all  
4 stakeholders to move the industry in the  
5 direction it needs to be.

6                   MR. BIZUAYEHU: Thank you.

7                   CHAIRMAN JOLLY: So that being said,  
8 I'm going to ask my fellow advisory members if  
9 they have any final comments and we'll start with  
10 Mr. Wash, then on down. Ms. Wade?

11                  MS. WADE: I'd just like to thank you  
12 for coming out and for your continued support.  
13 Hope to see you in June.

14                  CHAIRMAN JOLLY: Any comments down  
15 here? So finally, I'd like to thank Director  
16 Chrappah for his work. He is always on point for  
17 everything and you catch a lot of flack, but you  
18 do love him. You really do profess very well.  
19 But thank you and to your team and your  
20 colleagues and we look forward to continuing to  
21 work with you.

22                   Even though they changed the

1 structure, as all of you all know, Director  
2 Chrappah is a wealth of knowledge and a lot of  
3 the questions that you do have will inevitably be  
4 related to projects that he's currently underway  
5 working on. And I just would say, personally,  
6 that this structure here probably will now allow  
7 us to move faster on responding directly to what  
8 we hear, versus the administrivia of the old  
9 Commission. So, that's good --and you look a  
10 little more relaxed sitting there as well.

11 DIRECTOR CHRAPPAH: Yes.

12 ADJOURNMENT

13 CHAIRMAN JOLLY: With that being said,  
14 it is 12:03 and this meeting is adjourned. Thank  
15 you.

16 (Whereupon, the above -entitled matter  
17 went off the record at 12:03 p.m.)  
18  
19  
20  
21  
22

**A**

a.m 1:10 3:2  
**ability** 6:16,17  
**able** 28:3 36:19  
**abolished** 3:16  
**absorb** 34:14  
**abstain** 24:9  
**Accepted** 23:3,6  
**access** 11:19 12:17  
 13:15 15:9 18:16 34:4  
**accessibility** 33:11  
**accessible** 13:16 36:17  
**achieve** 44:22 45:1  
**acquisition** 36:16,17  
**act** 18:8 22:6  
**action** 16:4  
**active** 22:3  
**acts** 18:9  
**add** 13:21  
**additional** 38:8  
**addressed** 33:9  
**adjourned** 47:14  
**Adjournment** 2:15  
 47:12  
**administrative** 17:19  
 18:20 22:8 27:2  
**Administrator** 10:9  
**administrivia** 47:8  
**adopt** 38:14  
**adopted** 33:1 39:1  
**advisor** 11:1  
**advisors** 21:22 22:4,12  
**advisory** 1:5 3:6,14,18  
 4:10 5:8,10 9:14  
 10:10 13:6 17:20 18:1  
 21:11 26:19 44:19  
 46:8  
**affirm** 5:16,18  
**affordable** 13:16  
**age** 38:10,11 42:15  
**agency** 12:2 27:19 28:1  
**agenda** 22:11 23:12  
 25:14  
**ago** 20:16  
**allotted** 27:10  
**allow** 47:6  
**allowed** 37:14  
**alluded** 44:15  
**alphabetic** 17:3,5  
**amended** 18:10  
**amount** 37:8  
**ANC** 10:9  
**and/or** 15:9  
**anniversary** 11:3  
**Anthony** 1:16,17 9:2,6  
 9:18 10:19,20 24:21  
 25:1  
**anxious** 9:21

**anybody** 16:13  
**apply** 35:12  
**applying** 35:15  
**appointed** 5:3,5 17:11  
**Appointments** 4:6  
**appreciate** 12:22 19:9  
 22:9 32:12  
**approach** 28:20  
**approximately** 30:3  
**area** 38:8  
**Arvanites** 1:13 8:8,9  
 15:16,17 25:8  
**aside** 24:12  
**asks** 36:7  
**assigned** 6:11,13 24:13  
 24:17  
**assignment** 24:10  
**assistance** 22:6  
**ASSISTANT** 1:20  
**associated** 33:20  
**attempted** 27:16  
**attend** 40:19  
**attended** 17:12  
**attention** 34:9  
**Authority** 12:9  
**automated** 45:11  
**available** 23:16  
**average** 37:15 45:16  
**avoid** 26:4  
**aware** 22:18

**B**

**B** 24:19  
**B-I-Z-U-A-Y-E-H-U**  
 40:13  
**B-U-T-T** 29:11  
**back** 20:21 21:1,2  
**background** 9:16  
**balance** 25:21 26:11  
 45:16  
**base** 42:22 43:7  
**basic** 26:2  
**behalf** 26:17  
**Bekele** 1:13 8:10,11  
 15:13,14 25:7  
**believe** 25:20 26:5,22  
**best** 6:15,17,22 7:2,8  
 7:10  
**beta** 37:18  
**better** 10:3 45:4  
**beyond** 44:5 45:6  
**biggest** 21:7  
**bit** 9:15 27:6  
**Bizuayehu** 2:14 40:7,11  
 40:13 43:14,20 44:1  
 46:6  
**blame** 41:11  
**board** 6:12,14 10:11

17:11 18:4,10 19:2  
 26:19 29:10  
**BOCOCK** 1:20  
**bodies** 13:1  
**body** 12:10 17:19 19:6  
 39:18 40:16 41:10  
**body's** 41:14  
**book** 42:5  
**boxers** 42:22  
**brand** 38:11  
**bring** 11:13 13:19 17:19  
 18:19 19:5  
**building** 11:21  
**burden** 41:15,20  
**burdens** 13:21  
**business** 4:4,14 8:3  
 9:19 12:22 14:1 20:8  
 20:9 30:18 36:20 37:8  
 41:22  
**businesses** 20:22  
**Butt** 2:13 28:15 29:6,10  
 32:12,14,17  
**buy** 38:11

**C**

**C-O-N-T-E-N-T-S** 2:1  
**cab** 2:13,13 17:15 29:12  
 29:13,13 30:16 32:1  
 35:5 37:18 41:8 43:10  
**cabs** 17:18 18:17 30:5  
 31:6,16  
**calendar** 25:21  
**call** 2:3 22:19 23:20  
**called** 29:12  
**Camry** 38:12  
**capacity** 14:22  
**car** 31:8 32:4 38:13  
**cards** 21:12  
**career** 10:18  
**cars** 15:8 31:18  
**case** 23:18  
**catch** 29:15 46:17  
**celebrated** 11:2  
**ceremony** 4:7  
**chair** 24:8  
**Chairman** 17:20,22  
 21:21 22:22 23:3,8  
 24:2 25:10,13 26:13  
 28:16 29:1 30:10 32:9  
 34:15,19 35:6,17 36:2  
 36:3 39:22 40:5 42:12  
 42:13 43:9,13,15,22  
 46:7,14 47:13  
**chairperson** 1:10,12  
 2:8 3:12 16:6,18  
 21:10,14,16,17 23:15  
 23:17 24:8,12 25:6  
 28:22 29:7

**Chairperson's** 23:10,12  
 23:13  
**challenge** 21:8  
**challenging** 19:13 34:1  
**change** 39:11  
**changed** 46:22  
**changes** 9:22 10:1  
 26:22 27:9,14,19  
**changing** 42:15  
**charged** 31:18  
**Child** 18:8  
**chosen** 3:12  
**Chrappah** 1:14 2:3 3:3  
 3:5,7 4:3 8:2,12,13  
 9:12 13:3,3 16:3,16  
 16:20 17:6 19:7 21:9  
 21:20 23:1 28:3 29:8  
 30:12 36:4 43:21 44:2  
 46:16 47:2,11  
**CHRAPPAH** 32:14,19  
**city** 12:17,18 15:6 18:5  
 18:14 33:4 42:8  
**Citywide** 11:18  
**class** 39:21  
**closer** 33:21  
**collaboratively** 39:16  
**colleagues** 26:18 27:13  
 28:3,7 46:20  
**collect** 21:15  
**collectively** 34:1  
**Columbia** 1:1 4:14 5:12  
 5:14 6:4,6 7:12,14  
 9:20 10:13 11:6  
**come** 4:13 15:1 20:11  
 21:14 26:21 36:12  
**comes** 34:2  
**coming** 46:12  
**comment** 2:12 26:14  
 27:5 28:6,18 36:7  
 43:16  
**comments** 10:1 43:16  
 44:10 46:9,14  
**commission** 3:16 10:14  
 14:6 17:21 18:2 19:15  
 20:2 27:2,17,18 47:9  
**Commissioner** 10:10  
 14:6,21 19:13  
**commitment** 17:13  
 19:6  
**committed** 17:10 39:7  
**committee** 4:4 5:8,10  
 11:17 18:6  
**communicate** 27:22  
**communications** 27:22  
**community** 19:1 23:16  
 24:4 37:3,3  
**companies** 11:10 29:12  
 29:17 30:15 31:10



32:2 33:22 41:7  
**company** 15:19 29:21  
 30:1,13 31:2,17,18  
 32:21 36:1 37:3 41:6  
**compared** 38:19  
**compete** 31:12,13  
**competing** 42:21 43:7  
**competitors** 42:19  
**compliance** 31:13  
**component** 37:11  
**concern** 29:14 30:19  
**concerns** 19:21 21:3  
 33:7  
**concisely** 35:8  
**conditions** 32:20 34:10  
**conduct** 4:7  
**congestion** 45:12  
**congratulate** 35:6  
**congratulations** 4:9  
 7:21 29:7 40:14  
**Congress** 18:7  
**Congressional** 18:6  
**Connect** 29:13  
**consensus** 22:13 23:4  
 23:7 25:16,20  
**consequence** 42:7  
**consequential** 38:22  
**consider** 7:3,5 32:7  
**considered** 16:17 45:4  
**consolidate** 44:6  
**consort** 12:3  
**constituents** 13:2  
**Constitution** 5:22 6:2  
**constrained** 27:7  
**constructive** 41:3  
 44:21  
**consultant** 11:1  
**continue** 20:7,10 22:11  
 27:22 34:20  
**continued** 46:12  
**continuing** 12:11 46:20  
**contracts** 33:16 34:9  
**contribute** 13:8  
**convention** 12:9 14:20  
 15:3  
**conversation** 15:21  
**conversations** 46:3  
**convincing** 35:14  
**cooperative** 37:21  
**coordinated** 18:14  
**copy** 44:4  
**correct** 26:5  
**correctly** 36:9  
**cost** 13:22 30:2,16  
 33:20 34:12 37:6 38:1  
 39:8  
**costing** 30:13  
**Council** 1:5,9,20 3:6,15

3:18 4:11 9:14 13:7  
 18:12 19:3,3 33:4  
 44:19  
**Council's** 2:11 25:12,14  
**counsel** 1:21,22 22:7  
 23:11 24:7 25:19  
**country** 18:6 21:2  
**course** 21:22  
**Court** 28:21 34:22  
**covered** 4:18  
**create** 13:14  
**creating** 37:12  
**crossed** 20:20  
**curbside** 11:19,20  
**current** 10:9 20:2  
**currently** 10:21 47:4  
**customary** 3:21  
**customer** 42:21 43:7

---

**D**


---

**D** 17:7  
**D.C** 1:10 3:10 12:8,11  
**dais** 26:18  
**data** 20:1,4  
**day** 3:13 20:15,16 43:12  
**days** 26:6,9 31:22 41:16  
**DC** 3:16 14:18,19,21  
 15:14,18 29:12,13  
 30:15,15,22 31:4,11  
 32:8 34:5 37:18 41:7  
 44:3  
**DC-based** 14:5  
**DDOT's** 16:7  
**death** 21:1  
**decisions** 13:9  
**defend** 5:22 6:1  
**deliveries** 37:16  
**delivery** 37:16  
**Democracy** 2:13 29:13  
**departed** 4:1  
**department** 1:3 3:8,17  
 3:20 11:16,22 12:21  
 13:5,20 33:15 36:7,11  
 38:9,14 39:7  
**destination** 12:12 14:18  
 14:20  
**determination** 2:6,10  
 2:11 8:1 23:10 24:3,6  
 25:12,14  
**determine** 8:3 23:12  
 27:21  
**determined** 9:8 23:19  
 26:9  
**develop** 19:2  
**Development** 12:22  
**DFHV** 11:13  
**different** 13:18,19  
 17:21 27:3 39:19

44:16,17  
**difficult** 43:10  
**direct** 44:22  
**direction** 46:5  
**directly** 47:7  
**Director** 2:3 3:3,5,7 4:3  
 4:5,8,15 8:2,13 9:12  
 12:7,21 13:3,5 16:3  
 16:16,20 17:6 19:7  
 21:9,20 23:1 28:3  
 29:9 30:11 31:1 32:11  
 32:14,19 36:3,4 41:1  
 42:13 43:17,21 44:2  
 46:15 47:1,11  
**disability** 45:14  
**discharge** 7:18,20  
**discussion** 27:6  
**discussions** 27:11  
**dispatch** 30:12,15,17  
 31:3,17,20 33:21  
**dispatchable** 34:4  
**dispatching** 33:12,22  
 34:12  
**District** 1:1 4:13 5:11  
 5:13 6:4,6 7:11,13  
 9:20 10:13 11:6,10,16  
 12:4 14:1 26:8  
**diverse** 13:8  
**DMV** 38:6  
**document** 41:17 42:5  
 44:7  
**doing** 12:19 13:22  
 22:15 32:16,17  
**dollar** 37:4  
**dollars** 30:4 36:14  
**Dotti** 1:17 9:4 10:4  
 16:15,22 17:4 21:22  
 22:1 24:22 27:14  
**draw** 23:21 24:19  
**driver** 10:22 20:22  
 32:21 34:4 35:22 37:2  
 37:15,15 38:2 41:8  
 42:7 45:16  
**drivers** 11:12,14 13:22  
 14:15 17:15 18:13,15  
 19:16,20 20:7,14,17  
 20:20,21 29:21 30:13  
 31:2,6,7,10,19,22  
 33:19 34:12 37:12  
 38:1 42:15 43:11  
**drove** 17:16  
**duties** 6:8,10 7:18,20  
**dynamic** 35:7  
**dynamics** 33:14

---

**E**


---

**earlier** 22:13 25:16  
 35:17

**earn** 45:21  
**easier** 12:16  
**economic** 13:14 32:20  
 33:18,19 34:10 39:9  
**economics** 34:3  
**ecosystem** 13:13 45:7  
**Education** 10:11 18:5,6  
 18:11  
**efficient** 16:1  
**effort** 11:13 18:14  
**either** 23:18  
**elected** 18:3  
**election** 2:8,9 16:5  
 21:16 22:12 23:5  
**electric** 36:18  
**electronic** 39:3,6  
**Elliott** 1:14 8:14 14:18  
 25:6  
**enabled** 37:18  
**encourage** 15:8 33:16  
**enforcement** 19:19  
**engagement** 35:8  
**enhance** 14:1  
**enjoyable** 12:16  
**ensure** 12:3  
**ensuring** 45:13  
**Entertainment** 12:7  
**entitled** 47:16  
**Envelope** 23:22 24:19  
**environment** 14:10  
 34:1 35:20,21,22 36:5  
 39:17  
**equally** 37:11  
**equation** 20:5,6  
**Eric** 12:6  
**Erik** 1:15 8:18 25:4  
**Ernest** 1:14 2:3 3:7 8:12  
 13:3 29:8  
**especially** 31:1  
**ESQ** 1:20,22  
**essentially** 12:18  
**establish** 27:15  
**established** 3:17  
**events** 12:8,8,15  
**everybody** 35:21 40:12  
**Evian** 1:15 8:20 11:15  
**evolve** 15:22  
**example** 39:1  
**Excellent** 9:12  
**excited** 11:4 13:17  
 15:21 39:18  
**exercise** 6:21 7:1  
**exist** 34:10  
**exists** 45:17  
**expand** 39:9  
**expense** 31:7  
**experience** 10:3 15:3  
 19:6

experiencing 10:17  
41:16  
expressed 16:10

---

**F**

---

face 32:3 44:18  
facing 33:18,19  
fact 17:15 18:9  
fair 41:2 45:21  
fairness 35:10  
faithfully 7:17,19 17:11  
family 17:14,16 21:1  
far 36:5  
fare 34:5,11  
fares 43:12  
faster 47:7  
father 17:16  
favor 6:19,20  
fear 6:19,20  
February 1:7 3:10  
fees 31:3,20  
fellow 11:11 21:22 46:8  
Ferguson 1:14 8:14,15  
14:17,18 22:21 25:6  
FHVAC 21:18  
field 14:9 39:13 45:2  
figure 21:5 39:16  
final 38:5,10 46:9  
finalized 44:9  
finally 46:15  
find 14:10 31:5 33:17  
34:11  
firm 14:5  
first 3:14 4:3,9,10 17:7  
21:21 22:5 35:6  
five 14:22 17:21 20:16  
fixed 37:7  
flack 46:17  
fleet 11:11 30:2,17  
focused 15:19  
focusing 14:19,22  
folks 26:7 34:16  
follow 24:4  
following 45:10  
for-hire 1:3,5 3:6,8,14  
3:17,18 4:10 5:7,9  
9:14 11:5,22 36:19  
39:20 41:3,15 44:15  
44:19 45:8,14,19  
For-Hire-Vehicle 21:11  
formed 40:15  
former 10:10 12:20  
14:5,21 19:12 20:1  
41:5 42:12  
forward 9:21 13:13,21  
16:1 19:22 20:13 46:1  
46:20  
four 10:7 38:13,15,18

fourth 9:19  
fragmented 13:10  
Frankel 28:9  
Frankel's 28:11  
free 31:15 32:7 37:20  
43:2  
frustration 19:17  
fulfill 26:1  
full 10:22  
fundamental 44:14  
further 19:2  
future 20:5 25:15

---

**G**

---

G-A-M-A-L 35:4  
Gamal 2:13 35:4 36:4  
gasoline 38:12  
general 1:20,22 15:17  
22:7 23:11 24:7 25:19  
41:21 44:21  
generated 20:3  
generation 9:19 10:21  
generations 10:6  
Georgetown 2:13 35:5  
germaine 44:10  
getting 15:5 38:18  
give 17:1 43:17  
given 26:7  
gives 38:15  
giving 37:19  
glad 4:11  
goal 14:21  
goals 15:7  
govern 44:14  
governing 41:17 42:5  
government 1:1 4:21  
30:21 37:19  
grandchildren 10:8  
grant 36:14,21,22  
grants 36:16 37:8  
ground 11:20  
group 3:4 13:18  
groups 13:19  
growing 13:11  
guests 12:13

---

**H**

---

H-A-I-M-A-N-O-T 40:13  
H-tag 21:2  
Haimanot 2:14 40:12  
Hana 1:13 8:10 15:14  
25:7  
hand 4:22 43:1  
handicapped 30:21  
handle 28:17  
happened 4:17  
happy 12:10 15:11  
hard 29:21 31:5 32:6

hardship 33:18,20  
hear 47:8  
heard 19:21 40:22  
Hearing 3:9  
heavily 42:18,18 43:5  
height 19:16  
held 26:11  
hell 43:3  
hello 10:4 43:22  
help 4:13 11:14 12:14  
13:20 15:21 18:12  
28:4 36:8 38:20  
helped 37:4 38:9  
helping 19:2  
helps 38:19  
Hi 15:16 19:8  
hire 11:10 41:3  
historic 3:13  
holiday 26:4  
honored 11:11  
hope 8:7 46:13  
hospitality 12:15  
hour 45:18  
hours 45:22  
hundred 31:17

---

**I**

---

idea 13:7 35:18 45:3,4  
ideas 19:17  
II 1:14  
impact 35:19  
implement 19:18  
implemented 45:5  
important 4:14 18:18  
37:11 39:15 43:10  
improve 10:18  
improving 9:22  
including 10:7  
increase 11:13 34:11  
increasing 15:1  
independent 20:8  
index 21:12  
indicated 40:1  
individuals 36:18  
industries 36:20  
industry 12:15,16 17:14  
19:13 20:12 21:4 29:9  
29:20 34:6 36:8,12  
37:10,20 38:9,21  
39:20 41:4,15,18,21  
42:8,14,17 43:5 44:13  
44:15 45:8,15,19 46:4  
inevitably 47:3  
influence 18:11  
information 14:5  
informed 13:9  
initiated 35:12  
initiatives 38:20

innovative 14:8  
input 11:13 18:10 20:9  
20:10 28:7  
inspection 38:3,6 42:16  
instance 42:14  
insurance 30:5 39:3,5  
interactivity 27:12  
interest 13:5,19 14:7  
16:10,15 36:15  
interested 12:1,11,19  
14:11,14  
interesting 45:21  
interests 7:8,10  
interfere 33:15  
interpreting 36:9  
introduce 9:14  
Introduction 2:7 9:11  
investment 37:4  
investments 36:11 37:6  
37:17  
investor 38:18  
issues 22:8 29:16,17  
45:15  
item 23:11 25:13 44:11  
items 16:4

---

**J**

---

Jacques 1:22 23:9  
25:17  
Jason 1:13 8:7 15:17  
25:8  
Jeffrey 1:16 8:22 11:9  
25:2  
job 22:15 41:3 42:1  
45:21  
joined 19:15  
JOLLY 19:11  
Jolly 1:10,12 8:16,17  
14:3,4 16:19,22 19:7  
19:8 21:18,19,21  
22:22 23:3,8 24:2  
25:5,10,13 26:13  
28:16 29:1 32:9 34:15  
34:19 36:2 39:22 40:5  
43:13,15 46:7,14  
47:13  
Juanda 1:20 21:14  
judgment 6:22 7:2  
June 26:3 46:13  
justice 35:11

---

**K**

---

keep 29:22 41:2 42:2,2  
knock 43:3  
knowledge 47:2

---

**L**

---

labor 45:22

**Ladies** 17:7  
**lanes** 18:17  
**large** 13:18 26:7  
**Larry** 28:9  
**law** 33:4  
**laws** 6:3,5 35:15  
**lawyer** 12:20  
**lay** 26:15  
**lead** 8:4 45:4  
**leadership** 17:20 18:20  
**leading** 41:6  
**learning** 12:1  
**leave** 22:2 42:11  
**left** 9:17 18:8 24:21  
**legislation** 19:4 27:18 33:8  
**legislations** 39:14  
**leisure** 15:3  
**length** 2:10 24:6  
**LERNER** 1:22 23:11 24:7 25:19  
**let's** 16:11 29:1  
**level** 14:8 45:1  
**leveraging** 39:7  
**life-long** 17:9  
**lifetime** 10:12  
**limits** 38:10,11  
**limo** 15:15  
**Linwood** 1:10,12 8:16 14:4 16:19,21 21:18 25:5  
**listen** 20:7 27:8  
**listening** 10:1  
**little** 9:15 26:16 42:20 43:6 47:10  
**live** 33:6  
**livelihoods** 14:2  
**Local** 12:22  
**located** 3:8  
**logic** 35:11,14  
**look** 13:12 14:7,9 21:4 22:6 31:9 33:21 45:6 45:8 46:20 47:9  
**looked** 37:22  
**looking** 19:4  
**lot** 19:14,17,18 20:19 21:3,4 22:7 23:19 26:22 30:6 41:10,12 42:14 46:17 47:2  
**love** 1:17 10:4 16:15,22 19:1 21:22 24:22 27:14 29:8 46:18  
**LOVE-WADE** 9:5  
**Lyft** 10:22 11:2 19:20

---

**M**


---

**M-O-H-M-M-A-D** 29:11  
**ma'am** 40:11

**major** 18:9  
**making** 9:22 13:9 15:2 15:5 31:22 39:21 44:10  
**makings** 27:5  
**management** 11:20  
**Manager** 11:18 15:17  
**managing** 12:7 45:12  
**mandate** 32:22  
**manifest** 39:6  
**market** 13:10,12  
**marketplace** 33:13  
**mass** 35:11  
**matter** 47:16  
**matters** 7:4,5  
**Mayor** 17:12  
**Mayor's** 4:6 33:9  
**mean** 30:20 31:5  
**means** 19:18  
**media** 45:10  
**meet** 26:21  
**meeting** 1:5 3:6,12,14 4:10 9:10 16:5 17:12 26:3,3,5 40:18,19 47:14  
**meetings** 3:22 25:15,21 25:22 26:11 41:9  
**member** 1:13,13,14,14 1:15,15,16,16,17,17 2:7 5:4,6 6:12,14 8:9 8:11,15,17,19,21 9:1 9:3,5,7,13,18 10:4,14 10:19 11:8,15,17 12:5 14:3,17 15:13,16 16:6 16:19 17:5,8 18:4 19:7,8,9,11 21:11 22:21  
**members** 1:11 2:5 3:19 4:4,19,20 5:2,5,9,13 5:17,20 6:1,5,9,13,17 6:20 7:1,5,9,13,16,19 9:11 12:2 13:18 16:7 16:12,17 17:3 23:16 23:17 24:4 27:12 44:19 46:8  
**membership** 13:7  
**mentioned** 43:9,19  
**merit** 45:3  
**met** 1:9 18:7,13 22:12 25:15  
**middle** 39:21  
**mike** 32:11  
**million** 36:13 37:4  
**mind** 36:12 42:3  
**minimum** 45:18,20  
**minute** 26:14  
**minutes** 17:2 28:22 29:2,3 34:20 35:1,2

40:10  
**mitigate** 10:16  
**Mixon** 1:20 8:4,6,10,12 8:14,16,18,20,22 9:2 9:4,6,8 16:14 21:14 21:17 22:14,19 23:2,6 23:7,8,21 24:18 25:10 25:11 28:16,19 29:3 34:17,18,21 40:2,3,8  
**MIXON** 12:21  
**mode** 37:18  
**Mohammed** 2:13 29:10  
**moment** 2:4 3:22 4:2 24:19 28:14 30:14 35:19  
**money** 20:19 31:11 37:9,13 42:8  
**MONIQUE** 1:20  
**month** 32:6  
**monthly** 30:3  
**months** 26:10  
**morning** 3:3,4 10:19 11:8,15 12:5 14:3,17 15:13 17:8 35:3 40:12  
**Moses** 1:15 8:18,19 12:5,6 25:4  
**motion** 22:19  
**move** 9:21 20:12 22:7 24:3 27:4 28:6 46:1,4 47:7  
**moved** 22:21 37:19  
**moves** 15:22  
**moving** 13:20  
**municipalities** 14:13

---

**N**


---

**name** 3:7 5:1,2,19 8:7 10:20 12:5 15:13,16 21:13 28:20,21 29:4 29:10,11 34:22 35:4 40:9,12  
**name's** 14:4  
**names** 5:20  
**native** 10:5  
**necessary** 9:22  
**need** 20:4,9 26:20 45:20  
**needed** 9:22  
**needs** 18:12 46:5  
**Neighborhood** 10:10 17:21 18:2  
**new** 2:5 4:4 14:9 19:3 22:4 25:5 26:18,19 29:7 30:10 38:11 39:18 43:9  
**newly** 40:15  
**nice** 32:15 36:4  
**nominate** 16:8,13

**nominated** 17:11 22:17  
**nomination** 16:15,18  
**nominations** 16:12,21 17:1  
**notice** 26:10 40:18,18  
**noticed** 35:21  
**November** 26:5  
**number** 15:1 18:18 23:15,22 26:7 37:13 41:19

---

**O**


---

**observing** 3:22  
**obviously** 27:3  
**offered** 15:10  
**office** 4:6 33:10 35:17  
**old** 14:6 47:8  
**on-demand** 37:15,16  
**once** 38:7  
**one-year** 24:14  
**operate** 11:5 15:14  
**operating** 38:1  
**operations** 12:2 18:22  
**operators** 10:2 14:15  
**opportunities** 13:14 14:9 34:5,11 36:14 37:12 39:10  
**opportunity** 29:15 35:7 44:18  
**options** 10:18 13:16 15:5  
**order** 2:3 4:3 8:2 17:4 24:20 25:22  
**organization** 14:19 20:3 26:19 29:8  
**organizations** 13:1  
**outcome** 45:5  
**outstanding** 22:15  
**overall** 10:18 13:13 45:7  
**owner** 9:20 11:9  
**owners** 11:12 20:8,9

---

**P**


---

**P** 1:22  
**P-R-O-C-E-E-D-I-N-G-S** 3:1  
**p.m** 47:17  
**PAGE** 2:2  
**palatable** 34:13  
**panel** 27:12  
**parity** 45:1  
**parking** 11:18 18:16 30:6  
**part** 15:21 20:5,6  
**participate** 45:14  
**participating** 41:9  
**particularly** 3:13 12:1

13:17  
**partnering** 46:3  
**partnership** 11:21  
**pass** 32:11  
**passed** 33:4  
**Patterson** 1:15 8:20,21  
 11:15,16  
**pay** 30:4 31:3,8,10,11  
 31:19 32:5 34:9 38:13  
 38:18 39:4  
**paying** 32:1  
**payment** 30:4  
**pending** 44:3,9  
**people** 13:15,15 16:10  
 26:22 29:20 30:21  
 34:8 38:13 45:13,19  
**percent** 33:5,5,5  
**perform** 6:7,9  
**period** 2:12 26:14 27:7  
 28:6  
**person** 21:13 28:11  
 40:1,4  
**personally** 47:5  
**persons** 28:13  
**perspective** 32:21,22  
**perspectives** 13:8,19  
**pick** 43:11  
**pilot** 37:13,14  
**Place** 1:10 3:10  
**plans** 30:21  
**platform** 15:19,20  
**playing** 14:8 39:13 45:1  
**pleasant** 35:22  
**please** 4:21 21:19 28:20  
 31:1 32:7,8 42:3  
**pocket** 32:6  
**podium** 28:20 42:11  
**point** 43:10 45:19 46:16  
**poised** 41:14  
**position** 19:12,14 33:14  
**possibilities** 24:16  
**posted** 44:4  
**premier** 12:12  
**present** 1:11,19 8:9,11  
 8:13,15,17,19,21 9:1  
 9:3,5,7  
**presentations** 27:11  
**President** 12:6 14:4  
**presiding** 1:10  
**presumptuous** 26:17  
**previous** 41:9,10  
**primary** 14:20  
**prior** 38:2,10  
**private** 13:11 14:18  
 33:15,16  
**probably** 47:6  
**problems** 10:17 44:14  
**procedure** 13:6 22:18

**proceed** 9:9 16:4  
**process** 8:5 24:5 33:8  
 38:3  
**profess** 46:18  
**programs** 15:11 36:21  
 36:22  
**project** 37:14  
**projects** 37:14 47:4  
**promise** 41:2  
**promoting** 14:19  
**promulgating** 18:20  
**pronounce** 8:7  
**proof** 39:3,5  
**provide** 16:1 20:10 28:7  
 44:21  
**provided** 3:19  
**providing** 30:20 36:14  
**PSV** 15:18  
**public** 2:12 3:9 4:13,20  
 9:15 10:8 11:9,19  
 13:2 15:9,22 17:2,10  
 18:13 20:2 26:10,14  
 27:5 28:6,18 37:2  
 44:21  
**publication** 44:3  
**pulled** 24:1  
**purely** 33:13  
**purpose** 33:2  
**put** 20:11 26:10 43:2  
**putting** 33:2 37:9 42:5  
 42:22

---

**Q**


---

**quarterly** 25:22  
**question** 36:6  
**questions** 19:15 47:3  
**quite** 37:1  
**quo** 38:19  
**quorum** 8:1,4 9:9  
**Quroum** 2:6

---

**R**


---

**R-A-I-D-A** 35:4  
**Raida** 2:13 35:3,4,4  
**raise** 4:22  
**rallies** 13:7  
**ramps** 29:19  
**ran** 27:17  
**random** 24:17  
**range** 36:22  
**rationalize** 33:10  
**realize** 42:7  
**reason** 15:4 30:7  
**recall** 16:9 38:2  
**recap** 19:11  
**recognize** 37:9 39:12  
**recommendations** 3:19  
 44:22

**record** 16:21 47:17  
**recount** 16:9  
**reduce** 13:22 37:22  
 39:8  
**reducing** 37:6  
**reflect** 18:10  
**Register** 44:4  
**registered** 28:12  
**regulate** 41:18  
**regulated** 42:18 43:5  
 44:20  
**regulates** 41:17  
**regulation** 33:1 35:18  
 38:10,15 39:2 42:4,19  
 42:20 43:6,6  
**regulations** 13:21  
 18:21 31:14 35:15  
 39:14  
**regulatory** 39:17  
**related** 47:4  
**relaxed** 47:10  
**reliable** 16:1  
**relieve** 41:14  
**rely** 28:2  
**remain** 14:14  
**remaining** 24:10,13  
**reminding** 40:17  
**remove** 41:14  
**rent** 15:8 31:20 32:4  
**renting** 37:7  
**rents** 32:8  
**reorganized** 27:18  
**repayment** 36:15  
**repeat** 4:22  
**report** 37:2  
**Reporter** 28:21 35:1  
**represent** 10:6 11:12  
 12:15 29:11  
**representative** 10:11  
 16:7 41:6  
**representing** 11:11,16  
 35:5  
**request** 29:19 30:10,11  
 30:22 31:9  
**required** 26:1  
**requirement** 26:2 33:2  
 33:4,11,13  
**requirements** 36:15  
 42:16  
**requiring** 33:4  
**resident** 15:14  
**residents** 10:13 12:17  
**resource** 41:20  
**resource-wasting**  
 41:13  
**respect** 26:6  
**respond** 32:11  
**responding** 47:7

**responsible** 11:18  
**result** 36:21 39:13  
**retain** 22:14  
**retired** 10:8  
**return** 45:22  
**revamp** 35:18  
**review** 25:17  
**revision** 44:5  
**rewrite** 44:3,6 45:6  
**rewriting** 42:9,9 43:18  
 44:12  
**rewritten** 41:19  
**ridden** 19:18,19,20  
**ride-sharing** 15:20  
**rideshare** 11:1  
**riding** 18:13  
**ring** 43:1,2  
**road** 30:9  
**roadmap** 20:12  
**rode** 17:17  
**role** 19:12  
**roles** 22:3  
**Room** 3:9  
**rule** 27:5  
**rulemakings** 44:7  
**rules** 18:20 31:13 44:16  
 44:17  
**run** 29:19  
**running** 3:11 30:8  
**rush** 26:4

---

**S**


---

**S.E** 1:10  
**safe** 13:15 16:1  
**save** 11:14  
**savior** 34:6  
**saying** 40:17 42:12  
**says** 19:4 39:2  
**Schaeffer** 1:16 8:22 9:1  
 11:8,9 16:19 25:3  
**schedule** 2:11 25:12,15  
**scheduled** 37:16  
**scheduling** 26:2  
**SE** 3:10  
**seats** 21:19  
**second** 8:2 22:22 23:1  
**secretary** 1:20 2:9 8:6  
 8:10,12,14,16,18,20  
 8:22 9:2,4,6,8 12:21  
 16:8,14 21:17 22:12  
 22:15,17,20 23:2,5,6  
 23:7,19,21 24:14,17  
 24:18 25:11 28:19  
 29:3 34:18,21 40:3,8  
**sector** 33:16  
**seen** 26:20  
**segment** 44:16,17  
**Senior** 12:6

**sense** 26:2  
**separate** 28:1  
**September** 26:4  
**servant** 17:10  
**serve** 12:10 15:11 19:1  
 23:18  
**served** 17:10 18:1,5  
**serves** 23:13  
**service** 10:12 11:2 12:4  
 23:14 24:22 25:1,2,3  
 25:4,7,9 39:9  
**services** 15:10  
**session** 16:9  
**set** 24:12 44:16,17  
**setting** 18:21  
**Shannon** 1:10 3:9  
**share** 9:15  
**show** 39:5  
**side** 35:16  
**sides** 17:16  
**sign** 20:17  
**significant** 35:19 36:10  
 37:1  
**silence** 2:4 4:1,2  
**simple** 42:4,6  
**single** 44:7  
**sir** 28:19 32:12,17 36:1  
 43:8  
**sit** 20:15  
**sitting** 30:6 47:10  
**six** 10:6  
**slight** 26:21  
**solemnly** 5:15,17  
**solution** 34:2  
**solutions** 14:12  
**solve** 44:13  
**soon** 37:5  
**sort** 36:9 46:2  
**space** 11:19  
**speak** 26:17 28:12,13  
 29:14,16 34:16 40:2  
**Special** 12:8  
**specific** 26:6,9 33:19  
 36:6 44:11  
**speech** 17:2  
**speeches** 27:10  
**spell** 28:21 29:4 34:22  
 40:9  
**spending** 31:11,12  
**spent** 36:13  
**Sports** 12:7,9  
**staff** 1:19 28:4  
**stakeholders** 44:20  
 46:4  
**stand** 4:21  
**standard** 38:12  
**standards** 18:21  
**stands** 18:17

**start** 3:22 16:11 29:4  
 36:20 40:14 46:9  
**started** 38:4  
**starting** 9:16 16:5 17:4  
 24:20  
**state** 5:1,19 10:11 18:4  
 18:10 28:20 34:22  
 40:9  
**stated** 5:2,20  
**States** 5:22 6:2  
**status** 38:19  
**statute** 26:1  
**statutory** 33:3  
**Steve** 4:5  
**stick** 35:2  
**street** 18:16  
**streets** 12:4 17:18  
**strong** 17:13  
**structure** 27:3,17 47:1  
 47:6  
**struggling** 39:4  
**studies** 35:13  
**subcommittees** 27:16  
**subliminal** 38:21  
**suffering** 31:12  
**suggest** 29:18  
**Suite** 1:9  
**support** 5:21 6:1 46:12  
**swap** 21:19  
**swear** 4:4 5:15,17 40:20  
**swearing** 2:5 41:1  
**sworn** 4:16,19  
**sympathetic** 32:20

---

**T**


---

**Talent** 4:6  
**talk** 29:18 30:7 45:11,12  
 45:13  
**talking** 14:11,15  
**tally** 21:15  
**taxi** 11:13 13:10 14:15  
 15:15 19:19 20:20,21  
 29:16 30:1 37:18,20  
 41:18,21 42:17  
**taxicab** 3:16 10:14 14:6  
 14:21 17:13 19:16  
 20:2  
**taxicabs** 17:17  
**taxis** 11:14  
**team** 19:19 46:19  
**technology** 14:5,7,12  
 37:17,20 39:8  
**tell** 20:4  
**telling** 42:1  
**template** 16:2  
**ten** 45:9  
**term** 2:10 17:22 18:3  
 23:10,13,13,14 24:1,6

24:22 25:1,2,3,4,7,8  
**terms** 15:5 17:21 23:16  
 24:10,10,12,13,14,15  
 24:15 27:10 33:14  
 38:1  
**testimony** 32:10  
**thank** 7:21 9:12 11:7  
 13:2 14:2,16 16:3  
 21:8,9,21,22 23:8  
 25:10 29:6 32:9,13,17  
 35:3 36:1,2 40:7  
 42:10 43:7,15,20,22  
 44:1 46:6,11,15,19  
 47:14  
**thanks** 4:8,12  
**things** 18:18 26:8 29:15  
 33:17 35:9 36:7 41:10  
 41:12 42:14  
**third** 11:3  
**Thomas** 1:16 9:2,3  
 10:20 25:2  
**thoroughly** 42:3  
**three** 23:18 24:1,1,11  
 24:14,14 25:5,7,9,21  
 29:1,3 34:20 35:1,2  
 40:9 43:11  
**three-year** 24:11,15  
**tickets** 39:4  
**tied** 43:1,1  
**time-wasting** 41:12  
**times** 41:19 43:19  
**Title** 43:18 44:2,12 45:6  
**TNC** 15:18  
**today** 4:12 11:5 19:22  
 22:6,9 26:20 29:2  
 40:17,18,21 41:16  
 44:18  
**today's** 3:10,12,13 16:5  
 16:8  
**TONY** 1:17  
**top** 31:6  
**topics** 27:13 28:8  
**total** 18:1  
**totally** 15:19  
**tough** 19:14  
**tourism** 14:20  
**town** 31:16  
**Toyota** 38:12  
**training** 12:20  
**transition** 22:5  
**transparency** 44:8  
**transport** 16:2 30:15,22  
 31:4,11 32:8 34:5  
**transportation** 11:6,17  
 11:20 13:12,16 15:9  
 15:22 18:15  
**travel** 15:4  
**treatment** 39:10

**tried** 14:13  
**trips** 11:14 20:15,15,17  
 20:17  
**true** 15:20  
**try** 15:7 18:7 29:18  
**trying** 10:16,17  
**twice** 38:3,6  
**two** 10:7 11:3 16:21  
 20:14,15 23:14,18  
 24:11,15 25:1,4,6  
 30:14 34:19 35:9  
 42:22 43:11 45:8  
**two-year** 24:15  
**type** 19:5  
**Tyson** 43:3

---

**U**


---

**Uber** 19:20 20:18  
**unanimous** 23:3,7  
**uncles** 17:15  
**understand** 10:16  
**underway** 47:4  
**uneven** 39:13  
**unilaterally** 34:7  
**United** 5:22 6:2  
**unpleasant** 35:20  
**update** 43:17  
**user** 17:18  
**usually** 3:21  
**utilizing** 14:7

---

**V**


---

**vehicle** 1:5 3:6,14,18  
 5:7,9 9:14 34:3 37:7  
 38:10,11,16 41:3,15  
 42:15 45:8  
**vehicle-for-hire** 10:2  
 13:11 17:14 20:3  
**vehicles** 1:3 3:8 4:10  
 11:10,22 15:10 30:17  
 36:17,18 45:11  
**vehicles-for-hire** 14:16  
**versus** 47:8  
**Vice** 12:6  
**viewpoint** 7:7,9  
**viewpoints** 39:19  
**visitors** 12:12,17 15:1,8  
**vote** 19:10 21:10,12,13  
 21:15,18  
**voting** 17:3

---

**W**


---

**Wade** 1:17 9:4 10:4,5  
 16:15,22 17:5,8 19:9  
 22:1 25:1 27:15 46:10  
 46:11  
**wage** 45:18,20  
**wait** 18:17

<b>walk</b> 23:9	20:16,22 22:16 24:1	<b>5</b> 38:14
<b>Walker</b> 4:5,8 5:3,7,11	24:11 25:1,4,6,7,9	<b>5,000</b> 36:22
5:15,19,21 6:3,7,11	38:13,14,15,18 39:14	<b>5th</b> 10:20
6:15,19,21 7:3,7,11	39:14 41:8 45:8,9	<hr/>
7:15,17,21	<b>Yellow</b> 30:16	<hr/> <b>6</b> <hr/>
<b>wanted</b> 29:18 30:7,11	<hr/>	<b>6</b> 33:5 38:14
<b>wants</b> 27:15	<hr/> <b>Z</b> <hr/>	<hr/>
<b>Ward</b> 10:11	<hr/>	<hr/> <b>7</b> <hr/>
<b>Wash</b> 1:17 9:6,7,18,18	<hr/> <b>0</b> <hr/>	<b>7</b> 38:14
24:21 46:10	<hr/>	<b>700</b> 30:4 32:5
<b>Washington</b> 1:10 3:10	<hr/> <b>1</b> <hr/>	<b>75</b> 31:19,20
12:9,11 15:2,18 41:7	<b>10</b> 30:6	<hr/>
<b>Washingtonian</b> 9:19	<b>10-term</b> 10:9	<hr/> <b>8</b> <hr/>
10:5,21 17:9	<b>10,000</b> 37:1	<b>8</b> 1:7 2:6 21:18
<b>Washingtonians</b> 10:6	<b>100</b> 32:4	<b>800</b> 32:5
<b>Washingtonians'</b> 15:11	<b>11:09</b> 3:2	<b>8th</b> 3:10
<b>waste</b> 41:20,20	<b>11:10</b> 1:10 3:11	<hr/>
<b>wastes</b> 42:8	<b>12:03</b> 47:14,17	<hr/> <b>9</b> <hr/>
<b>way</b> 20:8 27:20 39:20	<b>14</b> 30:1,5	<b>9</b> 2:7
46:1	<b>15</b> 20:16 45:18	<b>900</b> 32:5
<b>ways</b> 14:8 27:3 33:17	<b>18</b> 18:1	
34:11 37:22	<b>19</b> 11:9	
<b>wealth</b> 47:2	<b>19th</b> 18:2	
<b>website</b> 44:5	<b>1A</b> 17:22	
<b>WEDNESDAY</b> 1:7	<b>1B</b> 17:22	
<b>week</b> 31:18,19 32:1	<hr/>	
<b>weekly</b> 31:3	<hr/> <b>2</b> <hr/>	
<b>weigh</b> 45:15	<b>2</b> 15:2	
<b>welcome</b> 2:3 3:5 4:9	<b>20</b> 9:20 20:17 33:5 41:8	
25:11	<b>200</b> 31:20	
<b>went</b> 17:6 37:6 47:17	<b>2017</b> 1:7 3:11 25:22	
<b>wheelchair</b> 29:19 30:19	26:12	
31:8,16 32:8,22 33:10	<b>2023</b> 3:9	
36:17	<b>2032</b> 1:9	
<b>wheelchairs</b> 29:22 30:2	<b>20th</b> 18:3	
30:7,12,20	<b>21</b> 2:8	
<b>who've</b> 4:13 16:10	<b>2235</b> 1:9 3:9	
<b>wing</b> 22:9,9	<b>23</b> 2:9	
<b>wish</b> 9:16 28:13 34:16	<b>24</b> 2:10	
<b>woes</b> 44:13	<b>25</b> 2:11	
<b>words</b> 40:22	<b>275</b> 31:20 32:1	
<b>work</b> 10:21 18:7 33:17	<b>29</b> 2:13	
39:15 46:16,21	<hr/>	
<b>worked</b> 14:13	<hr/> <b>3</b> <hr/>	
<b>working</b> 10:15 12:3	<b>3</b> 2:3,4 21:18	
13:18 33:9 39:20 47:5	<b>300</b> 31:22	
<b>world</b> 12:12	<b>31</b> 43:18 44:2,12 45:6	
<b>wrap</b> 34:15	<b>33,000</b> 30:3	
<b>write</b> 21:12	<b>35</b> 2:13	
<b>writing</b> 42:4	<hr/>	
<hr/>	<hr/> <b>4</b> <hr/>	
<b>X</b>	<b>4</b> 2:5 33:5	
<hr/>	<b>40</b> 2:14	
<b>Y</b>	<b>400</b> 32:1	
<b>year</b> 3:16 11:3,4 18:3	<b>45</b> 31:18	
23:14 24:22 25:2,3,22	<b>47</b> 2:15	
37:13 38:3,6	<hr/>	
<b>years</b> 9:20 14:22 18:1	<hr/> <b>5</b> <hr/>	

C E R T I F I C A T E

This is to certify that the foregoing transcript

In the matter of: Advisory Council Meeting

Before: DC Dept. of For-Hire Vehicles

Date: 02-08-17

Place: Washington, DC

was duly recorded and accurately transcribed under my direction; further, that said transcript is a true and accurate record of the proceedings.



-----  
Court Reporter

**NEAL R. GROSS**

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

WASHINGTON, D.C. 20005-3701