

DFHV Informal Mediation Program

DFHV's goal is to assist intra-industry vehicle-for-hire professionals in resolving conflicts informally and efficiently.

Mediation Process

Parties within the vehicle-for-hire industry disagree over something and agree to mediation.

DFHV schedules mediation with both parties.

Parties sign DFHV mediation agreement; agreeing to all terms of that agreement (e.g., confidentiality of the meeting)

DFHV mediator meets with both parties and attempts to help them work out the issue.

Upon concluding the mediation, DFHV will provide the parties with a summary of terms agreed to or not agreed to.