



**GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT OF FOR-HIRE VEHICLES
TRANSPORT DC SERVICE & TRAINING
RFA# TDC 2017-10-001**

FREQUENTLY ASKED QUESTIONS (FAQs)

1. Who may apply for a WAV grant?

Response: Any DC taxicab company in good standing and licensed in the District of Columbia.

2. Where are applications to be submitted?

Response: All applications must be submitted to DFHV Clients Services, 2235 Shannon Place SE, 2nd Floor Washington, DC 20020. Each application must include two (2) application receipts and signed and dated certifications and assurances. **Be sure your receipt is stamped with the time and date of your submission.**

3. Are service providers required to purchase a new wheelchair accessible vehicle every 3,000 trips made within the TRANSPORT DC program?

Response: No. There is no requirement to purchase a wheelchair accessible vehicle every 3,000 trips.

4. If I purchase a WAV can I still obtain an H-TAG outside of this funding / grant opportunity?

Response: Yes. One may still obtain an HTAG if a wheel chair accessible vehicle is purchased in accord with a final rulemaking in chapter 10 and 18 of Title 31 (Taxicabs and Public Vehicles For Hire) of the District of Columbia Municipal Regulations (“DCMR”).

5. When are application submissions due for this funding opportunity?

Response: **All applications for this funding opportunity must be submitted no later than 3:00 p.m. on Tuesday, September 27, 2016.** Applications received after the deadline (**3:00 p.m. on Tuesday, September 27, 2016**) will not be reviewed for this funding opportunity.

6. Can a taxicab company that desires to apply for both a service and training grant submit one application for both funding opportunities?

Response: Yes. An applicant may combine the service and training in one application. However, the application must distinguish each service area with a separate section (transportation service and training). In addition, an applicant must also select both areas on their receipt.

7. How many grant applications must be submitted?

Response: Each applicant must submit **5 applications** (One (1) application marked **Original**, three (3) copies of the original grant application and one (1) USB drive.

8. Are all applicants required to submit a form W-9?

Response: Yes. All applicants must submit a W-9 (see the application checklist on pages 36 and 37).

9. What is an Inquisiq Learning Platform?

Response: **Inquisiq R4** is a [web-based SCORM](#) compliant [Learning Management System \(LMS\)](#) that is owned by ICS Learning Group Inc. Inquisiq R4 is used for delivering and tracking both [e-learning](#) courseware and traditional training. The product is available as either a [Software-as-a-Service \(SaaS\)](#) model or an unlimited user on-premises model hosted by the customer or the vendor. The current version, Inquisiq R4, was released in 2015 and added an updated user interface, multilingual capability (English and up to 12 additional languages), and gamification features. It is a web-based software application developed in ASP/.NET and can be hosted on recent Windows Server and SQL platforms. As of 2016, Inquisiq has over 3 million users on its platform.

The Inquisiq interface provides standard and advanced LMS functionality, including

- Searchable course catalogs and user self-enrollment options
- Learning activity tracking and reporting
- Configurable user profiles
- e-Commerce
- Course enrollment and workflow automation
- Certificates
- User and Group Management
- Permission management
- Multilingual interface
- Gamification
- API
- Microsoft Active Directory Integration

Server Requirements

Recommended

- Microsoft SQL Server 2008 R2 (Standard Edition or higher) or higher
- Dual Processor @ 2.0 GHz or higher
- 2 GB RAM
- .NET Framework 3.5 Service Pack 1
- Internet Information Services (IIS) 7.x

10. Are all operators required to take the training listed in the RFA?

Response: All drivers operating a wheelchair accessible vehicle are required to take the training. All drivers serving individuals with disabilities are required to take the training. Non wheelchair accessible vehicle operators will not be required to take the portion of the course that focuses on securing a customer traveling in a wheelchair.

11. Are there any training instructor qualifications to provide training in this RFA?

Response: Your training facilitator and training materials should include certifications to demonstrate knowledge of providing transportation service in accord with the Americans with Disabilities Act. In addition, your training facilitator and/or training materials should include certifications to demonstrate knowledge of transporting non-ambulatory clients that use a wheelchair (motorized and non-motorized).